PROGRAMME: Digital Transformation

PROGRAMME OVERVIEW

Snapshot of Medium-Term Budget Allocations

Table P1.1: Overview of Programme Expenditure (Ushs Billion)

| | | Approved Budget | MTEF Budget Projection | | | | | | |
|--------------------------------|--------------|--------------------|------------------------|---------|---------|---------|---------|--|--|
| | | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | 2025/26 | | |
| Recurrent | Wage | 13.376 | 13.376 | 13.376 | 13.376 | 13.376 | 13.376 | | |
| | Non- Wage | 46.840 | 27.704 | 27.704 | 27.704 | 27.704 | 27.704 | | |
| Devt. | GOU | 27.665 | 27.665 | 27.665 | 27.665 | 27.665 | 27.665 | | |
| GOU TOTAL | | 87.880 | 68.745 | 68.745 | 68.745 | 68.744 | 68.744 | | |
| | Ext.Fin. | 74.765 | 33.024 | 62.382 | 109.060 | 315.110 | 239.880 | | |
| TOTAL GOU+Ext Fin (MTEF) | | 162.650 | 101.768 | 131.126 | 177.805 | 385.855 | 308.625 | | |

Digital Transformation strategy and linkage to the National Development Plan III

Digital Transformation strategy

Over the next five years, DTP will focus on promoting the use of ICT in the entire economy and society through;

- 1. Deployment of secure, integrated and cross sector infrastructure Developing and promoting usage of quality communication and eservices,
- 2. Digital inclusion and citizen participation,
- 3. Ensuring standardization and interoperability of systems
- 4. Enhancement of national cyber security,
- 5. Promoting innovation and commercialisation of ICT products
- 6. Enhancing digital literacy and developing skills
- 7. Supporting development and uptake of emerging technologies such as Fourth Industrial Revolution Technologies
- 8. Process re-engineering and automation of end-to-end government business and service delivery.

Linkage to the National Development Plan III

The fundamental focus for the budget will be on increasing household incomes through a resource led, industrialization driven strategy guided by the theme "Industrialization for Job creation and Shared Prosperity" and the five strategic objectives of the NDPIII.

The Programme will be pursuing the following strategies to contribute towards the NDPIII: to promote ICT innovation, to enhance ICT skills and vocational development, to promote development-oriented mind-set and to increase government participation in strategic sectors.

Digital Transformation (Programme 10) aims to increase ICT penetration and use of ICT services for social and economic development. The expected results relate to: increasing ICT penetration, reducing cost of ICT devices and services, creating more direct jobs in the sector and increasing government services online.

TABLE P1.2 DIGITAL TRANSFORMATION PROGRAMME OUTCOMES AND OUTCOME INDICATORS

Programme Outcome

Increased ICT Penetration

Programme Objectives contributed to by the programme Outcome

1. Increase the national ICT infrastructure coverage

| Programme Outcome Indicators | Performan | ce Targets | | | | | |
|--|----------------|------------|---------|---------|---------|---------|---------|
| indicators | Baseline FY | Baseline | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 |
| Internet penetration increased (%) | 2017/18 | 25% | 30% | 35% | 43% | 46% | 50% |
| Population covered by broadband services (%) | 2017/18 | 74% | 79% | 79% | 83% | 87% | 90% |
| Digital Terrestrial TV signal coverage (%) | 2017/18 | 56% | 79% | 79% | 83% | 87% | 95% |
| Radio signal coverage (%) | 2017/18 | 80% | 85% | 87% | 90% | 95% | 98% |
| Fixed Broadband connectivity(subscribers) | 2017/18 | 8,868 | 11,144 | 13,038 | 15,255 | 17,848 | 20,882 |
| Unit cost of 1Mbps/month of internet | 2017/18 | 237 | 200 | 140 | 100 | 90 | 70 |

Programme Outcome

Increased ICT usage

Programme Objectives contributed to by the programme Outcome

1. Enhance usage of ICT in national development and service delivery

| Programme | Performan | ce Targets | | | | | |
|---|----------------|------------|---------|---------|---------|---------|---------|
| Outcome Indicators | Baseline FY | Baseline | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 |
| Proportion of government services online (%) | 2017/18 | 20% | 25% | 40% | 61% | 72% | 80% |
| ICT contribution to GDP (%) | 2017/18 | 2.0% | 2.67% | 2.89% | 3.13% | 3.4% | 3.69% |
| National broadband coverage with minimum speed of 8Mbps (%) | 2017/18 | 31% | 41% | 51% | 61% | 71% | 90% |

Programme Outcome

Reduced cost of ICT devices and Services

Programme Objectives contributed to by the programme Outcome

1. Enhance ICT research and Innovation

| Programme | Performance Targets | | | | | | | | | | |
|---|---------------------|-----------|-----------|-----------|-----------|---------|---------|--|--|--|--|
| Outcome Indicators | Baseline FY | Baseline | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | | | | |
| Unit cost of low entry smart phones (UGX) | 2017/18 | 100,000 | 95,000 | 87,000 | 75,000 | 70,000 | 60,000 | | | | |
| Cost of computers (UGX) | 2017/18 | 1,600,000 | 1,550,000 | 1,300,000 | 1,000,000 | 900,000 | 800,000 | | | | |

Programme Outcome

Enhanced efficiency and productivity in service delivery

Programme Objectives contributed to by the programme Outcome

1. Enhance the ICT human resource capital

| Programme | Performance Targets | | | | | | | | | |
|--------------------------------------|---------------------|----------|---------|---------|---------|---------|---------|--|--|--|
| Outcome Indicators | Baseline FY | Baseline | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | | | |
| ICT Development Index (IDI Valve) | 2017/18 | 2.19 | 2.5 | 3.2 | 3.6 | 3.8 | 3.9 | | | |

| ICT directly created | 2017/18 | 0 | 30,000 | 30,000 | 30,000 | 30,000 | 30,000 |
|----------------------|---------|---|--------|--------|--------|--------|--------|
| jobs | | | | | | | |

Programme Outcome

Effective legal and regulatory framework

Programme Objectives contributed to by the programme Outcome

1. Strengthen the policy, legal and regulatory framework

| Programme | Performance Targets | | | | | | | | | |
|--|---------------------|----------|---------|---------|---------|---------|---------|--|--|--|
| Outcome Indicators | Baseline FY | Baseline | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | | | |
| No of Legal and regulatory framework developed/reviewed | 2017/18 | 0 | 1 | 1 | 1 | 1 | 1 | | | |

P2: INTERMEDIATE OUTCOMES, OUTCOME INDICATORS AND PROPOSED BUDGET ALLOCATIONS ALIGNED TO THE NDP III

| NDP III PROGRAMME: D | IGITAL TRANSFORMATION |
|------------------------------|---|
| NDPIII PROGRAMME OU | TCOMES CONTRIBUTED TO BY THE INTERMEDIATE |
| OUTCOMES | |
| i) Increased ICT pener | tration |
| Subprogramme 1: ICT Infra | astructure |
| Sub programme Objectives: | |
| 1. Increase the national ICT | infrastructure coverage. |
| Intermediate Outcome: | |
| 1. Increased access to ICTs | |
| 2. Increased coverage | |
| | |
| Intermediate Outcome | Performance Targets |
| Indicators | |

| Intermediate Outcome Indicators | | Performance Targets | | | | | | | | | |
|------------------------------------|----------|---------------------|---------|--------|---------|-----------|---------|--|--|--|--|
| | Baseline | Baseline | 2020/21 | 2021/2 | 2022/23 | 2023/2045 | 2024/25 | | | | |
| | FY | | | 2 | | | | | | | |
| %age of sub counties with | | | | | | | | | | | |
| broadband | | | | | | | | | | | |
| %age of districts HQs | 2017/18 | 30% | 44% | 44% | 50% | 60% | 75% | | | | |
| connected to the NBI | | | | | | | | | | | |

NDP III PROGRAMME: DIGITAL TRANSFORMATION

NDPIII PROGRAMME OUTCOMES CONTRIBUTED TO BY THE INTERMEDIATE OUTCOMES

ii) Increased ICT usage

Subprogramme 2: E-Services

Sub programme Objectives: Enhance usage of ICT in National Development

Intermediate Outcomes:

- 1. Increased usage of e-services
- 2. Increased quality of e-services
- 3. Improved service delivery
- 4. Reduced cost of service delivery

| Intermediat | | | P | erformance ' | Targets | | |
|---|---------|---------|-----------|--------------|-----------|------------|------------|
| e Outcome | | | | | | | |
| Indicators | | | | | | | |
| | Baselin | Baselin | 2021/22 | 2022/23 | 2023/24 | 2024/2025 | 2025/26 |
| | e FY | e | | | | | |
| Percentage of beneficiaries satisfied with the QOS over the NBI | 2017/18 | 0% | 60% | 70% | 80% | 90% | 95% |
| No of | 2017/18 | 0 | 15,000,00 | 20,000,00 | 50,000,00 | 100,000,00 | 100,000,00 |
| Transactions | | | 0 | 0 | 0 | 0 | 0 |
| conducted | | | | | | | |
| through the | | | | | | | |
| shared | | | | | | | |
| service | | | | | | | |
| delivery | | | | | | | |
| system | | | | | | | |
| Proportion of | 2017/18 | 20% | 25% | 40% | 61% | 72% | 80% |
| government | | | | | | | |
| services | | | | | | | |
| provided | | | | | | | |
| online | | | | | | | |

NDP III PROGRAMME: DIGITAL TRANSFORMATION

NDPIII PROGRAMME OUTCOMES CONTRIBUTED TO BY THE INTERMEDIATE OUTCOMES

iii) Enhance efficiency and productivity in service delivery

Sub-programme 3: Research, innovation and ICT skills development

Sub programme Objectives:

- 1. Enhance ICT research and innovation
- 2. Increase the ICT human resource capital

Intermediate Outcomes:

- 1. Increased ICT human resource capacity
- 2. Increased research and innovation products

| Intermediate Outcome | | Performance Targets | | | | | | | |
|---|----------|---------------------|---------|---------|---------|-----------|---------|--|--|
| Indicators | | | | | | | | | |
| | Baseline | Baseline | 2020/21 | 2021/22 | 2022/23 | 2023/2024 | 2024/25 | | |
| | FY | | | | | | | | |
| Percentage of ICT solutions that have been adopted and commercialised | 2017/18 | | | | | | | | |

NDP III PROGRAMME: DIGITAL TRANSFORMATION

NDPIII PROGRAMME OUTCOMES CONTRIBUTED TO BY THE INTERMEDIATE OUTCOMES

iv) Effective Legal and Regulatory Framework

Sub-programme 4: Enabling Environment

Sub programme Objectives: Strengthen the policy, legal and regulatory framework

Intermediate Outcomes:

- 1. Ease of doing business
- 2. Increased compliance
- 3. Well-regulated ICT environment

| Intermediate Outcome Indicators | | Performance Targets | | | | | | | | | |
|---|---------|---------------------|---------|---------|---------|-----------|---------|--|--|--|--|
| | Base | Baseline | 2021/22 | 2022/23 | 2023/24 | 2024/2025 | 2025/26 | | | | |
| | year | | | | | | | | | | |
| Level of compliance with ICT related laws, legislations and standards | 2017/18 | 57% | 65% | 65% | 70% | 75% | 75% | | | | |

NDP III PROGRAMME: DIGITAL TRANSFORMATION

NDPIII PROGRAMME OUTCOMES CONTRIBUTED TO BY THE INTERMEDIATE OUTCOMES

v)

Sub-programme 4: Institutional Coordination

Sub programme Objectives:

Intermediate Outcomes:

- 1. Effective and efficient implementation of programs
- 2. Effective administration and governance of institutions

| Intermediate Outcome Indicators | | Performance Targets | | | | | | | |
|---------------------------------|----------------|---------------------|---------|---------|---------|-----------|---------|--|--|
| | Baseline FY | Baseline | 2021/22 | 2022/23 | 2023/24 | 2024/2025 | 2025/26 | | |
| | 2017/18 | | | | | | | | |

Table P2.2: Medium Term Projections by Sub-Programme;

| Billion Uganda Shillings | Medium Term Projections | | | | | | |
|--|-------------------------------|--------------------|---------|---------|---------|---------|--|
| Sub-programme | Approved Budget 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | 2025/26 | |
| | | Proposed Budget | | | | | |
| MoICT&NG | | | | | | | |
| E-Services | 0.75 | 0.224 | 0.224 | 0.224 | 0.224 | 0.224 | |
| ICT Infrastructure | 1.080 | 0.291 | 0.291 | 0.291 | 0.291 | 0.291 | |
| Research, Innovation and ICT skills development | 0.70 | 0.163 | 0.163 | 0.163 | 0.163 | 0.163 | |
| Enabling Environment | 0 | 0.383 | 0.383 | 0.383 | 0.383 | 0.383 | |
| Institutional Coordination | 33.870 | 37.056 | 37.056 | 37.056 | 37.056 | 37.056 | |
| Sub Total for the Sub- Programme. | 46.400 | 38.116 | 38.116 | 38.116 | 38.116 | 38.116 | |
| NITA-U | | | | | | | |
| E-services | 77.780 | 27.864 | 41.716 | 46.309 | 108.123 | 85.553 | |
| ICT Infrastructure | 20.790 | 13.781 | 20.137 | 71.997 | 195.625 | 150.488 | |
| Research, innovation and ICT skills development. | - | 0.381 | 0.512 | 0.612 | 0.702 | 0.812 | |
| Enabling Environment | - | 0.382 | 0.603 | 0.832 | 0.920 | 0.821 | |
| Institutional coordination | 17.670 | 21.244 | 31.043 | 19.939 | 40.366 | 32.831 | |

| Sub | Total | for | the | Sub- | 116.250 | 63.652 | 93.011 | 139.689 | 345.735 | 270.503 |
|------------|-------|-----|----------|------|---------|---------|---------|---------|---------|---------|
| Programme. | | | | | | | | | | |
| TOT | AL | FOR | <u> </u> | THE | 162.945 | 101.768 | 132.127 | 117.805 | 383.851 | 305.619 |
| PROGRAMME | | | | | | | | | | |

P3: PROGRAMME INTERVENTIONS FOR 2021/22

- Extend broadband ICT infrastructure coverage countrywide in partnership with the private sector and implement last mile connectivity in public service delivery areas leveraging existing infrastructure by government and private sector players
- 2. Expand the Digital Terrestrial Television and Radio Broadcasting network
- 3. Establish and enhance national common core infrastructure (data centres, high power computing centers, specialized labs)
- 4. Mainstream ICT in all sectors of the economy and digitize service delivery
- 5. Strengthen Cyber Security in the country
- 6. Develop and implement the Data Protection and Privacy Program
- 7. Leverage the existing Government infrastructure to deliver public and private services
- 8. Digitize, archive and commercialize Local Content and data
- 9. Implement the national addressing system
- 10. Develop and support the ICT Research and Innovation ecosystem
- 11. Develop innovation and incubation Centers
- 12. Support local innovation and promote export of knowledge products
- 13. Promote local manufacturing and assembly of ICT products
- 14. Develop an ICT professional's quality assurance framework
- 15. Position UICT as the specialized institution for ICT training
- Review and develop appropriate policies, strategies, standards and regulations that respond to industry needs
- 17. Coordinate and harmonize the implementation of ICT infrastructure and services

Programme Challenges in addressing gender and equity issues for FY 2021/22

- 1. Technologies changes in generations (As Technologies changes, there is no effort government to upgrade the skills for people implementing our ICT strategies)
- 2. Inconsistent and inadequate statistics
- 3. Perpetual cuts in funding that undermines the role of Digital Transformation within Government
- 4. Procurement of Highly costed IT systems
- 5. High costs of end user devices and internet services which undermines uptake of e-services
- 6. High costs associated with ICT training/skilling
- 7. COVID-19 Pandemic
- 8. Lack of Digital skills