



**THE REPUBLIC OF UGANDA**

# **NAMISINDWA DLG**

**Local Government Performance Improvement Plan**

**(PIP) FY2019/20**

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## SIGNATORY PAGE

- I confirm that this plan has been developed jointly in accordance with process described in chapter 1,
- I commit to support the implementation of agreed actions

Kali James Offaia  
Dr. CAO Namisindwa Hos. 24/06/2020



Chairperson

Place / date

Team Leader of the National Resource Pool

Place / date

Emmanuel Tufekire

## **CHAPTER ONE: INTRODUCTION**

### **1.1 Background**

Since 2015 Government has been implementing reforms aimed at improving the adequacy and equity of fiscal transfers and improve fiscal management of resources by Local Governments for improved service delivery. In order to ensure that public resources for service delivery are efficiently used and properly accounted for, Government has designed a system for assessing the performance of Local Governments.

The Office of the Prime Minister coordinated a country wide Local Government Performance Assessment exercise during FY2018/19 focusing on: i) compliance with the accountability requirements and ii) functional processes and systems of importance to LGs for efficiency in service delivery addressing cross-cutting, Education, Health and Water processes. Local Government Specific Reports as well as Synthesis Report detailing the key assessment findings and recommendations for addressing the weak areas at both LG and MDA levels have been compiled and shared with local governments and all the reports are available at <https://budget.go.ug/lgps>

Whereas our local government have initiated activities to address some of the gaps identified during the Local Government Performance Assessment, it is realized that additional efforts and support are required in order to address all performance gaps.

The Ministry of Local Government (MoLG) has constituted the Local Government Performance Improvement Task Force (LGPITF) composed of representatives from the relevant Ministries, Departments and Agencies (MDAs). The LGPITF has reviewed the Local Government Performance Assessment (LGPA) Synthesis report and identified a list of LGs that have scored below average selected for targeted performance improvement support.

Support teams composed of National Resource Pool (NRP) members with representatives from the crosscutting specialized Ministries that have the professional capacity to offer support to core functions of the LG as well

representatives from the Ministries of Health and Ministry of Education and Sports have subsequently been deployed by MOLG to assist identified LGs.

However due the COVID 19 Pandemic, the Teams conducting this exercise had to observe the Standard Operating Procedures laid out by GoU which limited the Number of Team members sent out to the LGs to two (2).

### **1.2 Process for Development of the PIP**

This Performance Improvement plan was developed on the 24<sup>th</sup> June, 2020 as a collaborative effort between Namisindwa and the members of the National Resource Pool (NRP). The team comprised of the following NRP members:

1. Mr. Emmanuel Tugabiirwe Assistant Commissioner District Administration
2. Ms. Patricia Katushabe Assistant Secretary District Administration

The development of this Performance Improvement Plan is based in the following:

- Analysis of the final and complete version of the Local Government Performance Assessment Report;
- Discussions with staff and political leadership of the local government for identification of underlying causes of underperformance in the Local Government;
- Joint development proposals of actions to undertaken by: the LG; with support from the NRP team; and by other agencies;
- Review by the TPC and executive of draft proposals; and
- Subsequent amendments and signing of the agreed Performance Improvement Plan.

### **1.3 Agreed Next Step**

Namisindwa District Local Government commits to implementation of the agreed action points outlined in section 2.

Ministry of Local Government commits to development of a detailed action plan for follow up on agreed actions and communicate this in writing to the Local Government.



## CHAPTER TWO: ACTIONS TO BE UNDERTAKEN BY NAMISINDWA DLG

Line	Proposed Activity (What)	Modality (How)	Responsible (Who)	When	Output	Progress
<b>Accountability Requirements</b>						
1e	Submissions to PS/ST on status of implementation of Internal Auditor General's findings	Prepare and submit timely status on implementation of Internal Auditor General's findings	CAO to responsible officers on implementation of the Internal Audit reports	Internal HoDs, CAO	Audit, By 28 <sup>th</sup> February according to the PFMA	Timely submission of reports on status of implementation of Internal Auditor General's findings



Activity	Proposed (What)	Activity	Modality (How)	Responsible (Who)	When	Output	Progress
<b>Discussing Performance Measures</b>							
<b>Planning, Budgeting and Execution</b>							
LG District Physical Development Plan lacks	Develop a Physical Plan	District Development	In collaboration with Natural Resources Department prepare a District Physical Development Plan	Physical Planner, Natural Resources Department prepare a District Physical Development Plan	Immediately	District Physical Development Plan developed	
LG didn't have an Action Plan	Prepare Action Plan for FY2019/2020	Action Area	Follow guidelines	CAO,Physical Planner,	Immediately	Action Plan Developed	
Project profiles were developed	Preparation development of Project profiles	and	Project profiles developed and discussed by the TPC for all investments in the AWP as per LG planning guidelines	TPC, HoDs	Immediately	Project Profiles Developed and discussed by TPC	

*True*

Role	Proposed (What)	Activity	Modality (How)	Responsible (Who)	When	Output	Progress
ence and ication of the ual Statistical tract to the TPC liscussion	The Annual Statistical Abstract prepared and presented to the TPC to support budget allocation and decision making	and captured	Collection of data minutes	CAO/Statistician	ASAP	Annual Statistical Abstract prepared and discussed	In process
all structure cts emented by the ere derived the AWP and udget	Infrastructure projects Implemented by the LG to be derived from the Annual Workplan and Budget approved by the LG council	Have an AWP in place Ensure that all projects are picked from the AWP for implementation	CAO, HoDs	ASAP	Infrastructure re projects Implemented by the LG, derived from the Annual Workplan and Budget		
<b>an Resource Management</b>							
LG has no tantive Head of rtment	Filling of all vacant HoDs positions	In the FY2020/2021 recruitment plan submissions to MoPS have been made for clearance to recruit	CAO, MoPS, PHRO	By Septemb er, 2020	Vacant HoDs positions filled	The LG has been cleared to recruit	



Role	Proposed (What)	Activity	Modality (How)	Responsible (Who)	When	Output	Progress
HoDs	vacant positions	HoDs	Advertise the vacant positions	By October, 2020	By January, 2021		
the assigned lacked s	Performance agreements	HoDs	Recruitment Head hunt for qualified Officers to fill the hard to fill positions	Accelerated promotions as per the Public Service Standing Orders for those officers with the required qualifications but not enough experience	HoDS, PHRO, CAO	July, 2020	Performance agreements


Line	Proposed (What)	Activity	Modality (How)	Responsible (Who)	When	Output	Progress
1e	ormance reports file	performance reports by HoDs signed and on file	agreements with CAO at the beginning of FY CAO assessing the HoDs by 31st July, 2020	CAO, PHRO	Immediately	Newly recruited staff access the salary payroll not later than two months after appointment	for FY2019/20 were signed by HoDs
1y	ly recruited didn't access payroll within months	All newly recruited staff access the salary payroll not later than two months after appointment	Mobilise the newly recruited to forward all the necessary documents in a timely manner	CAO, PHRO	Immediately	Newly recruited staff access the salary payroll not later than two months after appointment	for FY2019/20 were signed by HoDs
1e	the Retirees of 18/19 didn't access pension in two months retirement	100 % of Retirees to access pension within two months of retirement	Pre-sensitization and training Start preparing the retirement files/documents 6 months before	CAO, PHRO	Immediately	Retirees accessing pension within two months of retirement	for FY2019/20 were signed by HoDs



Re	Proposed (What)	Activity	Modality (How)	Responsible (Who)	When	Output	Progress
re	retirements	Fully utilize the decentralized Pension Management System					
ial and Environmental safeguards	Ensure that all LG projects have Environment and Social Mitigation certificates	Ensure that the Environment and Social Mitigation certificates attached to the bid documents and a copy kept at the District	Environmental Officer, CAO	Immediately	Environment and Social Mitigation Certificates for Projects in place		
e was once that the contract payment certification prior environmental and social clearance	Ensure that the contract payment certificated prior environmental and social clearance	All contract payments cleared with the Environmental Officer	Environmental Officer, CAO	Immediately	contract payment certificated includes prior environmental and social clearance		

Role	Proposed Activity (What)	Modality (How)	Responsible (Who)	When	Output	Progress
<b>Revenue Mobilization</b>						
LG didn't Remit Mandatory LLG Revenues to the Local	Remit the Mandatory 65% of the Local Revenues to the LLGs	A meeting held with the Lower Accounting officers and the Higher LG accounting officers and discuss and agree on the allocation in accordance to the Local Government Act cap 243 section 85(4)	CFO, CAO	Quarterly basis	Local revenue remitted to the LLGs	Guideline has been received

Line	Proposed (What)	Activity	Modality (How)	Responsible (Who)	When	Output	Progress
Procurement		should be spent, authority/clearance will be sought from the Hon.MOLG			y		
Financial Management	documents and contract registers prepared for all investment/infrastructure, and procurement i.e. only 12% of the documents prepared and had files	Prepare bid documents for all investment/infrastructure, and contract and procurement activity	Mobilize departments to submit input from activities under their departments in time	CAO, PO User Department, Contractor	August 30, 2020	Bid documents prepared	Submissions from all departments has been done except for Internal Audit
Payments to Suppliers	Timely payments of relevant documents for clearance	Mobilize all the documents of clearance of	CFO, Departments of	User immediately	Payments of suppliers made on		

Item	Proposed (What)	Activity	Modality (How)	Responsible (Who)	When	Output	Progress
of stantive Senior nal Auditor	Recruit a Senior Internal Auditor	Recruit a Senior Internal Auditor	payments	All stakeholders should carry out their functions in the stipulated time frame to avoid delays in payments	time		
on s mentation nal es raised	Sharing information on status of implementation of internal audit queries raised with the Council	Submission should be made to HRM for onward completion of the recruitment process in accordance to the available recruitment guidelines	CAO, HRM	Immediately	Senior Internal Auditor recruited	Quarterly	status of implementation of internal audit
mation s ementation nal es raised	Prepare Reports on Implementation of queries raised	CFO on					

e	Proposed (What)	Activity	Modality (How)	Responsible (Who)	When	Output	Progress
Council and LG PAC availed to	and LG PAC					queries raised shared with the Council and LG PAC	
4 quarterly audit	Audit	During meetings, internal audit reports are discussed and minutes/ action plans from deliberations put on file	council	CFO, Clerk	to Quarterl	internal Audit reports submitted to LG-Accounting Officer, LG PAC and LG PAC reviewed and followed up	
Assets register not updated	Assets Register	Recording the assets on the IFMIS- Master Data and the Manual Book as required by format in the LG assets Manual required	CFO, stores officer	Immediate asset acquisition	Asset register update	Done	<i>done</i>

e e	Proposed (What)	Activity	Modality (How)	Responsible (Who)	When	Output	Progress
<b>ernance, Oversight, Transparency and Accountability</b>							
e e	is no ified system for rding, stigating onding 'ances	Ensure that Grievances and complaints are recorded, investigated and responded to to	A specified system for recording, investigating, responding to grievances should be put in place which should be displayed at LG offices and made publicly available	CAO, PHIRO	Immediately	Transparen cy in the LG	

Attn:

Re	Proposed (What)	Activity	Modality (How)	Responsible (Who)	When	Output	Progress
ie payroll and pensioner schedule displayed/published in public notice boards	Publishing LG payroll and pensioner schedule	The LG payroll and pensioner schedule availed on public notice boards and LG websites	CAO, PHRO	Immediately	Transparency in the LG		
PDU performance assessment results its implications published	Publish disseminate the LG performance assessment results and implications	Ensure that LG performance assessment results and implications published e.g. on the budget website for the previous year	CAO, Planner	Immediately	LG performance assessment results and implications published		
e was noence produced above that the LG lucted ussions (e.g. ramas, rammers etc..) the public to ide feed-back tatus of activity ementation	Conduct discussions (e.g. barazas, radio programmes etc.) with the public to provide feed-back on status of activity implementation	Hold community for a CAO or meetings to discuss issues affecting service delivery in the district i.e. the role of the citizen	Quarterly	Budget Conference s and talk shows are held			



<b>Category</b>	<b>Proposed Activity (What)</b>	<b>Modality (How)</b>	<b>Responsible (Who)</b>	<b>When</b>	<b>Output</b>	<b>Progress</b>
		held on file				
<b>Educational Performance Measures</b>						
Education	Ensure a recruitment plan for filling vacant positions to HRM	Staff analysis to identify vacancies	DEO, CAO, HRM	Immediately	Recruitment plan submitted	
Education	Ensure a recruitment plan for filling vacant positions to HRM	Make a submission of a recruitment plan to HRM				
Education	Keep a copy of the submission on file					
Education	Timely appraisal of school and assessment of head teachers	Develop performance agreements and performance plan respectively	DEO, CAO	December, 2020	Appraisals for Head teachers in place	
Education	Time to appraise primary school Teachers	Performance reports submitted at the end of academic year for school teachers				

Role	Proposed (What)	Activity	Modality (How)	Responsible (Who)	When	Output	Progress
Deputy Inspector coverage	Ensure that all licensed registered schools have been inspected at least once per term and reports produced at 3 times a year	Carry out inspection in registered schools	DEO, District inspector of Schools	Per term, Thrice a year	Registered schools inspected		
Deputy Inspector coverage	Ensure that all licensed registered schools have been inspected at least once per term and reports produced at 3 times a year	When inspection is carried out inspections reports should be prepared Create inspection files	DEO, District inspector of Schools	Per term, Thrice a year	School inspection report submitted to MoES		
Deputy Inspector coverage	Ensure to submit school reports	Timely Submission of all school inspection reports submitted to MoES	DEO, District Inspector Reports	Per term, Thrice a year	School inspection report submitted to MoES		
Deputy Inspector coverage	Minutes to action	Recommendations from the inspection report	Ensure that the recommendations are	DEO, DIOS	Thrice a year	Inspection school reports	

*June*

e	Proposed (What)	Activity	Modality (How)	Responsible (Who)	When	Output	Progress
mendations , followed up	followed up	implemented through getting feedback from the Head teachers	Reports of Implementation status in place	DEO	Immediately	Accurate and consistent reports/dat a for schools and pupils submitted	followed up
nsistences with rts/data ols and pupils nitted to MoES	Submission of accurate and consistent reports/data for schools and pupils	Harmonise the data on both the EMIS and PBS to ensure accurate and consistent information/data	of	DEO,	District of	Accurate and consistent reports/dat a for school lists and enrolment submitted	
nsistences with ts/data ols for school and enrolment pupils nitted to MoES	Submission of accurate and consistent reports/data for school lists and enrolment pupils	Undertake a physical head count of pupils	Harmonise the data on the EMIS and PBS, DEO school lists, enrolment and pupils	Inspection schools	Immediately	Accurate and consistent reports/dat a for school lists and enrolment submitted	<i>Nurs</i>

Activity (What)	Proposed Activity Modality (How)	Responsible (Who)	When	Output	Progress
Submission of it into the LG procurement plan	Timely Submission of input into the LG procurement plan with all requirements	Submissions should be made by 30th April	By 30 <sup>th</sup> April	Timely Submission of input into the LG procurement plan	
Submission of annual and quarterly performance reports to the Planner	Timely submission of annual and quarterly performance reports to the Planner	Submissions should be made by 15 <sup>th</sup> July, 2020 and by the second week of the subsequent quarter	By 15 <sup>th</sup> July and by the second week of the subsequent quarter	Timely submission of annual and quarterly performance reports to the Planner	
evidence that minimization and reference to gender lines	Dissemination and promotion of gender guidelines	In collaboration with the Gender focal person hold Meeting held at the district headquarters	DEO	Thrice a year	Gender guidelines disseminated

Line	Proposed (What)	Activity	Modality (How)	Responsible (Who)	When	Output	Progress
1	schools	women/men teachers should provide guidance to girls and boys to handle hygiene, reproductive health and life skills					
2	to disseminate guidelines on environmental management	Dissemination of guidelines on environmental management	In collaboration with DEO on the environmental department issue and disseminate environmental management guidelines {tree planting, waste management}	DEO	Thrice a year	a Environmental guidelines disseminated	

e	Proposed (What)	Activity	Modality (How)	Responsible (Who)	When	Output	Progress
evidence that school infrastructure projects were screened before oval construction	Screening of all infrastructure projects before approval of construction	education	In collaboration with the Environmental Officer, ensure that all school projects are screened before approval for construction using the checklist for screening of projects in the budget guidelines	DEO, Environmental Officer	Before approval of new projects	infrastructure projects before approval of construction screened	infrastructure projects before approval of new projects
evidence of mitigation plan compliancy	Ensure compliancy of the mitigation plan by construction sites		The environmental officer and community development officer visit the sites to check whether the mitigation plans are compiled with	Environmental Officer, DEO	Regularly	Mitigation plan compiled with	<i>Stuart</i>

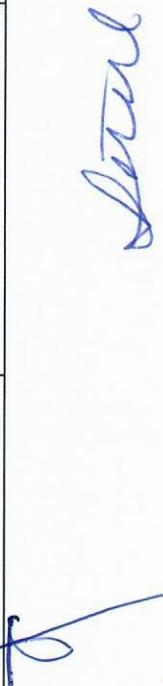
Line	Proposed (What)	Activity	Modality (How)	Responsible (Who)	When	Output	Progress
<b>Health Performance Measures</b>							
1	Health department comprehensive recruitment plan for tertiary health care workers was not submitted to the A department	Submission of a comprehensive recruitment plan for filling vacant positions to HRM	Staff analysis to identify vacancies	DHO, CAO, HRM	Immediately	Recruitment plan submitted	
2	ture to appraise the Health centre IVs and hospital in-charge ensure performance appraisals for HC III II in-charges	Appraisal of All health facilities in-charges for the previous year	Mobilise all Health Facilities In-Charges to Develop and prepare performance reports and performance appraisals	DHO	By July, 2020	All Health Facilities in-charges appraised	Keep copies on file




ie	Proposed Activity (What)	Modality (How)	Responsible (Who)	When	Output	Progress
re is no evidence the DHO has ctively municated and lained elines, policies, ulars issued by national level	Communication and Dissemination of guidelines, policies and circulars issued by the national level to the health facilities	Through circulars to Health Facility in charges Keep copies of circulars that are distributed/disseminated and receipt of correspondences made	DHO	When ever received/ annually	guidelines, policies and circulars received by MoES Disseminated	
	Comprehensively Discuss and explain the guidelines, policies, circulars issued by the national level	Hold meetings with health facility in charges Minutes from the prepared minutes and kept on file	DHO	Quarterly	guidelines, policies, circulars issued by the national level discussed and explained	
lure to meet and uss the all llts / reports of port supervision the DHT	Discussion of results/reports of the support supervision and monitoring visits, used to make recommendation for	Hold 4 meetings and deliberate on results/reports of the support supervision and monitoring visits. Use the reports to	DHO	Quarterly	4 Quarterly supervision reports discussed	 

Item	Proposed Activity (What)	Modality (How)	Responsible (Who)	When	Output	Progress
1. Ensure that recommendations followed up and specific activities undertaken for correction were to show that recommendations followed up and specific activities undertaken for correction were wed up	corrective action and followed up	make recommendation for corrective action and follow up	Minutes from the meetings should be in place and on file	DHO	Immediately	a systematic corrective action based on recommendations from the support supervision reports in place
2. Ensure that Health Management Committees and Hospital Board are functional	th facilities and hospitals have non-national ICs/Boards	Regular meetings held and discussions of budget and resource issues, challenges faced and	DHO	Quarterly	HUMC functionalized	

Role	Proposed Activity (What)	Modality (How)	Responsible (Who)	When	Output	Progress
compliance to gender position of the MC and meet the composition of gender sensitive sanitation health facilities	operational/functioning	recommendations				
re was implemented ence DHO very issued tation elines ing.	Health Management Committee (HUMC) and meet the composition guidelines	Unit (HUMC) gender as per	Ensure that 30% of the composition of HUMC are women	DHO	ASAP	The gender composition as per guidelines met by HUMC
evidence that ening lthy structure cts ertaken	Dissemination of guidelines on how to manage sanitation in health facilities including separating facilities for men and women	of guidelines in health facilities separating facilities for men and women	Prepare and send out a letter/circular to all in-charges clearly spelling out sanitation guidelines Onsite inspection of the sanitation places	DHO	Immediately	Sanitation guidelines disseminated
	Ensure that the guidelines on environmental management are disseminated and compiled with	the environmental officer, are health infrastructure and projects are screened	In collaboration with the environmental officer, ensure all facility infrastructure and projects are screened	DHO	ASAP	Guidelines on environmental management are



e	<b>Proposed (What)</b>	<b>Activity</b>	<b>Modality (How)</b>	<b>Responsible (Who)</b>	<b>When</b>	<b>Output</b>	<b>Progress</b>
		before construction using the checklist for screening of projects in the budget guidelines and where the risks are identified, mitigation actions applied	A report produced on the findings and recommendations	The environmental officer and community development officer visit the sites to ensure environmental management disseminated and mitigation plans are complied with	Quarterly	mitigation plans complied with	
evidence	elines that on environmental management are disseminated and complied with	Guidelines on environmental management are disseminated and complied with	Environmental Officer, CDO, DHO Reports from the				<i>Attawil</i>

<b>Role</b>	<b>Proposed Activity (What)</b>	<b>Modality (How)</b>	<b>Responsible (Who)</b>	<b>When</b>	<b>Output</b>	<b>Progress</b>
Water and Sanitation Performance	are by the department monitor all WSS facilities annually.	visits prepared and keep on file for reference	Water Officer	Monthly	All WSS facilities monitored	
re to submit rate/consistent lists/reports of facilities as its provided by E	Monitoring of all WSS facilities annually to ensure functionality	Have a monitoring plan in place to ensure coverage of all projects Monthly monitoring of investments in the sector After monitoring has been done, reports should be prepared	Water Officer, CAO	By April	Accurate data lists submitted	<i>initials</i>

Category	Proposed Activity (What)	Modality (How)	Responsible (Who)	When	Output	Progress
e	sector MIS reports and PBS	Keep a copy of submission	Water Officer	30 <sup>th</sup> April	Input in the LG's procurement plan submitted	Submissions were made to PDU
submissio	Timely Submission of input in the LG's procurement plan complete with all technical requirements to cover all items in the approved Annual Sector Workplan	Compile a list that covers all investment items in the approved annual workplan and budget to PDU to cover all items in the approved Annual Sector workplan and budget	Water Officer			
n of a contract management plan	Preparation of a Contract management plan and conducting monthly site visits for the different WSS infrastructure projects	Nominate an officer as a manager to CAO for approval	Water Officer	Immediately	Contract Management plan in place	
evidence on implementation of Internal Audit	Implementation of Internal Audit	Submit written audit recommendation and responses	Water officer	Quarterly	Audit Queries responded	



e	Proposed (What)	Activity	Modality (How)	Responsible (Who)	When	Output	Progress
rt recommendations	recommendations	remain with a copy on file		Water Officer	Regularly	Information shared	
evidence of mation sharing otice boards	Sharing information widely to the public to enhance transparency	Information on AWP, Budget and the water department releases/grants and expenditures displayed on district notice boards as per the PPDA Act					
of evidence environmental ining for all cts and or EIAs ducted	Conduct environmental screening for all projects and EIAs for all WSS projects	In collaboration with the Environmental Officer conduct EIAs for all WSS projects Prepare reports of the EIAs undertaken	Water Environmental Officer, CDO	As and when needed	Environmental screening for WSS projects carried out		




Re	<b>Proposed (What)</b>	<b>Activity</b>	<b>Modality (How)</b>	<b>Responsible (Who)</b>	<b>When</b>	<b>Output</b>	<b>Progress</b>
		rendered to rectify the problem					



A handwritten signature in blue ink, appearing to read "Dover".

## **GENERAL CHALLENGES**

1. Inadequate Staffing in the LG
2. The bureaucratic nature of new staff accessing payroll
3. Some areas were scored zero with the right requirements
4. Some HoDs were not available during the assessment period
5. The LG was not given enough time by the assessors to provide the required evidence/information
6. Some planned activities and targets are affected by interventions from the center e.g. in the Water Sector

## **GENERAL RECOMMENDATIONS**

1. The DLG should prioritize the recruitment of all HoDs
2. All HoDs should endeavor to attend in person to the assessors
3. For bureaucratic processes, ensure to start the process early to avoid delays
4. Record keeping should be improved on in all Departments to make it easy to provide evidence to the assessors
5. The Local Government should carry out a mock assessment before the assessors come to ensure all the relevant documents are readily available
6. The CAO should appoint a team to coordinate the assessment exercise in the district
7. There is need to harmonize data with line ministries e.g. in Water, Health and Education departments
8. The Performance Appraisal exercise should be given the attention it deserves
9. The departments of Environment and Social Development should actively support other departments to mainstream environmental and social safeguards in their planned activities
10. Procurement and Contract Management concerns and issues should be brought to the attention of all HoDs especially timely preparation and submission of Procurement Plans

A handwritten signature in blue ink, appearing to read "J. M. K.", is positioned at the bottom left of the page. To its right is a large, stylized, handwritten mark or signature, also in blue ink.