#### V1: Vote Overview

#### I. Vote Mission Statement

Lives Transformed through e-services delivery.

## **II. Strategic Objective**

- 1. A rationalized and integrated National Information Technology (IT) infrastructure.
- 2. Achieving a desired level of e-government services in MDAs (at least 15% at transaction level and 65% to the enhanced level)
- 3. A well regulated Information Technology (IT) environment in public and private sector.
- 4. Strengthened capacity and awareness creation about IT in Uganda (both institutional and human).
- 5. Information security championed and promoted in Uganda.
- 6. Strengthened and aligned institutional capacity to deliver the strategic plan.
- 7. Information Technology Enabled Services/ Business Process Outsourcing (ITES/BPO) industry developed and promoted.

### III. Major Achievements in 2019/20

#### ELECTRONIC PUBLIC SERVICE DELIVERY

- 1. Fifty-one (51) entities were provided technical support on N7 ICT Approvals during the half year.
- 2. Two thousand nine hundred (2,900) licenses are being consumed to date and Three (3) additional MDAs were enrolled (Office of the Vice President, URSB, NCS) under the Microsoft Master Business Service Agreement (MBSA). In addition, 15 Technical Staff of these six (6) were female and nine (9) were male from enrolled MDAs trained in Microsoft-related products.
- 3. Four (4) new websites for the MDAs were developed; Bombo Army secondary school website, Child Online Protection (COP) specifically for children, kabarole District Local Government, Kasanda District Local Government making a total of three hundred fifty-three (354). Furthermore 3 websites were revamped for; Ministry of Local Government, Tax Appeals Tribunal, Uganda Development Corporation.
- 4. NITA-U established the government of Uganda Service Desk as a single Point of Contact for IT service delivery and support to all Ministries, Departments, Agencies and Local Governments, which has improved services delivery within target user groups that's male and female in public service. At the close of Q2, the Service Desk resolved 1,208 Tickets that were raised through the http://helpdesk.nita.go.ug ticketing tool and of these two hundred twenty-four (224) were raised by female users and nine hundred eighty-four (984) were raised by male system users.
- 5. By the end of Q2, E-Payment gateway was implemented with 51 e-services in production with focus on simplifying financial transactions in the informal sector were women, and youth are more participative and in the formal sector; additionally, ten (10) payment service providers have been integrated onto the payment gateway. 7,474,911 UGX Million Worth Transactions have gone through the e-Payment gateway for E-Voucher disbursements.

#### IMPROVED SECURITY AND TRUST IN ONLINE SERVICES

- 1. National Information Security Framework (NISF) assessments were conducted to ensure that both personal and government data is well protected in the following Six (6) MDAs; UEGCL, NFA, MEACA, Ministry of Trade, UNBS & NAADS and the implementation road maps for the institution were developed.
- 2. Fifteen (15) information security awareness sessions carried out on cyber security in selected MDAs and private sector entities where women were taught the possible security threats and the possible mitigation measures.
- 3. Twelve (12) cyber security advisories were disseminated to MDAs informing them on the security vulnerabilities and the possible mitigation procedures. And ten (10) entities were supported to enhancement their respective Information Security through the development of their IT policies, business Continuity plans, review of security controls on their systems
- 4. Road map for implementation of Data Protection Developed and disseminated.
- 5. Ten (10) MDAs were provided technical support on a range of areas including malware prevention, website up time monitoring/availability, Maintenance of network traffic monitoring, site to site VPN maintenance, incident response capability and Information Security capacity building.

#### TECHNICAL SERVICES

- 1. Seventeen (17) additional MDAs/LGs, (soroti school of comprehensive nursing, soroti prison, DPP soroti etc) from twelve districts (Jinja, Soroti, Masaka, Mbarara, Gulu, Arua, etc) were connected on to the NBI as at the end of the quarter (Q2) bringing the total number to four hundred fifty-five (454) sites connected to the NBI.
- 2. Thirty (30) additional MDA sites/LGs (Kases Municipal Council, Bwera Hospital, Soroti Municipal, East African Aviation school etc) are using services over the NBI as at the end of the quarter (Q2). Bringing the total number of MDA sites /LGs using services (Internet bandwidth, Integrated Financial Management System, Leased lines, Data center and Dark fiber) to three

hundred seventy - four (374) MDA sites.

3. Twenty-Six (26) additional applications were hosted in the National Data Center bringing the total number of applications hosted to Eighty-Four (84) and a total of Fifty-Four (54) MDAs hosting their applications at the National Data Center 4. Up time of the National Data Center was maintained at 100% for all the Eighty-Four (84) applications hosted at the Data

#### Center.

#### REGULATION AND COMPLIANCE

- 1. The NITA-U (National Data Bank) Regulations, 2019 was approved by the Minister of ICT & NG on 13th September 2019 and published in the Uganda Gazette on 20th December 2019.
- 2. Draft 1 of the Data Protection and Privacy Regulations, 2019 was developed and circulated for internal stakeholder comments. A retreat to consider and incorporate internal stakeholder comments was held between 8th 13th December 2019. Draft 2 of the Regulations is currently being finalized.
- 3. Conducted a Regulatory Impact Assessment for the policies to be reviewed/developed following the recommendations of the Gap Analysis of the Policy, Legal and Regulatory Framework for the ICT Sector, in conjunction with the Ministry of ICT&NG and the Cabinet Secretariat, Office of the President. A draft report has been prepared and is under review.
- 4. Twenty-six (26) sensitization engagements have been conducted to promote awareness on the IT regulatory environment both in the public and private sector focusing on the women, youth and elderly to increase more awareness on IT laws and regulations in the districts of Mbarara, Arua, Koboko, etc.
- 5. Forty-one (41) Providers of IT Products and Services were audited in accordance with the Certification Regulations and of these thirty-five (35) have been certified while the process for the grant of certificates for the remaining 6 is underway. Additionally, measures to urge certifying IT companies to employ more youth and women have been put in place.
- 6. Six (6) compliance assessments have been completed and others are in progress.

#### PLANNING. RESEARCH AND DEVELOPMENT

- 1. Two (2) monitoring/inspection visits were conducted; at the Network Operation Center (NOC), National Data Center, the Disaster Recovery (DR) site and the new Office block were jointly conducted with the Budget Monitoring and Accountability Unit (BMAU) team from Ministry of finance planning and economic development (MOFPED).
- 2. The Kolibri E-learning readiness assessment was conducted in 30 schools where the platform is to be deployed and it's through this assessment that the schools have been identified for deployment of kolibri. The E-learning platform is tailored to provide learners of all groups including disabled learners with learning aids that will simplify their performance and understanding.
- 3. NITA-U Budget Framework Paper FY 2020/21 was prepared and submitted in compliance with the PFM Act on 16th November 2019
- 4. It's worth mentioning that during the half year period three (3) priority standards were developed, reviewed and approved by National Technical Standards committee bringing the total number of standards developed to Fifty-five (55). Below are the standards so far developed.
- 5. Four (4) IT surveys were conducted to inform critical service delivery decisions.

#### NITA-U GOVERNANCE AND ADMINISTRATION

- 1. Risk assessments of NITA-U financial statements conducted and finalized and audit reports presented to the External Auditors.
- 2. Internal Audits reports on NITA-U business processes based on risk based Audit work plan, conducted.
- 3. Forty-four (44) employment contracts were issued by Q2, which included new appointments (resulting from the IT Service Delivery Model process) as well as renewal contracts.
- 4. Seventeen (17) positions were recruited and of these six (6) were female and eleven (11) were male in line with the approved NITA-U structure.
- 5. Leadership training programs for Board, Senior and middle Managers were conducted in line with NITA-U's strategic objective to improve skills and competencies of staff.

#### IV. Medium Term Plans

- 1. Implement Phase 5 of the NBI/EGI. This phase is will cover parts of karamoja region, western region, eastern region, and central region.
- 2. Implement lastmile to extend connectivity to 700 MDAs/LGs and target user groups across the country that's in the karamoja region, western region, eastern region, and central region
- 3. Lower the cost of Internet Bandwidth to \$50 per Mbps per month to increase on the level of internet penetration in the public. In so doing this will increase on the level on the of online business transactions were the youth are dominantly employed, this will further more reduce on the cost of access to information on PWD's, women specific projects etc.

- 4. Integration of Government IT Systems. This will help to reduce on the amount of time required to obtain a particular service that's to say; registration of child births, pass port and driving permits registration, and renewal.
- 5. Establishment of critical ICT Infrastructure through Public Private Partnerships (PPP) that's to say through setting up of ICT Parks that will create employment for the youth, women and PWD's.
- 6. Provide capacity building for MDA/LG staff to ensure uptake and usage of services.
- 7. Increase capacity of NITA-U to provide more IT Services to Government.

## V. Summary of Past Performance and Medium Term Budget Allocations

Table 5.1: Overview of Vote Expenditures (UShs Billion)

|             | 2019/20                     |                    |                    |                        | MTEF Budget Projections |         |         |         |         |
|-------------|-----------------------------|--------------------|--------------------|------------------------|-------------------------|---------|---------|---------|---------|
|             |                             | 2018/19<br>Outturn | Approved<br>Budget | Expenditure by End Dec | 2020/21                 | 2021/22 | 2022/23 | 2023/24 | 2024/25 |
| Recurrent   | Wage                        | 5.932              | 6.645              | 3.106                  | 7.439                   | 7.439   | 7.439   | 7.439   | 7.439   |
|             | Non Wage                    | 19.300             | 26.724             | 10.384                 | 26.724                  | 32.068  | 38.482  | 46.178  | 55.414  |
| Devt.       | GoU                         | 1.251              | 7.443              | 0.963                  | 7.443                   | 7.443   | 7.443   | 7.443   | 7.443   |
|             | Ext. Fin.                   | 66.878             | 42.218             | 20.091                 | 74.765                  | 78.045  | 143.269 | 330.894 | 251.893 |
|             | GoU Total                   | 26.484             | 40.811             | 14.453                 | 41.605                  | 46.950  | 53.364  | 61.060  | 70.296  |
| Total GoU+E | ext Fin (MTEF)              | 93.361             | 83.030             | 34.543                 | 116.371                 | 124.995 | 196.633 | 391.954 | 322.189 |
|             | Arrears                     | 0.741              | 0.000              | 0.000                  | 0.174                   | 0.000   | 0.000   | 0.000   | 0.000   |
|             | Total Budget                | 94.102             | 83.030             | 34.543                 | 116.545                 | 124.995 | 196.633 | 391.954 | 322.189 |
|             | A.I.A Total                 | 12.398             | 0.000              | 0.000                  | 0.000                   | 0.000   | 0.000   | 0.000   | 0.000   |
|             | <b>Grand Total</b>          | 106.500            | 83.030             | 34.543                 | 116.545                 | 124.995 | 196.633 | 391.954 | 322.189 |
|             | Vote Budget<br>ding Arrears | 105.759            | 83.030             | 34.543                 | 116.371                 | 124.995 | 196.633 | 391.954 | 322.189 |

## VI. Budget By Economic Clasification

### Table V6.1 2019/20 and 2020/21 Budget Allocations by Item

|                                   | 201    | 9/20 Appro | oved Budge | et     | 2020/21 | Draft Esti | mates  |
|-----------------------------------|--------|------------|------------|--------|---------|------------|--------|
| Billion Uganda Shillings          | GoU    | Ext. Fin   | AIA        | Total  | GoU     | Ext. Fin   | Total  |
| Output Class : Outputs Provided   | 35.198 | 28.687     | 0.000      | 63.884 | 35.833  | 19.948     | 55.780 |
| 211 Wages and Salaries            | 7.163  | 2.431      | 0.000      | 9.594  | 8.018   | 2.813      | 10.831 |
| 212 Social Contributions          | 0.819  | 0.000      | 0.000      | 0.819  | 0.873   | 0.000      | 0.873  |
| 213 Other Employee Costs          | 1.952  | 0.000      | 0.000      | 1.952  | 1.836   | 0.000      | 1.836  |
| 221 General Expenses              | 3.073  | 2.357      | 0.000      | 5.431  | 2.566   | 2.719      | 5.285  |
| 222 Communications                | 16.025 | 8.658      | 0.000      | 24.683 | 16.496  | 0.235      | 16.731 |
| 223 Utility and Property Expenses | 2.683  | 0.000      | 0.000      | 2.683  | 2.401   | 0.000      | 2.401  |
| 224 Supplies and Services         | 0.115  | 0.000      | 0.000      | 0.115  | 0.137   | 0.000      | 0.137  |
| 225 Professional Services         | 1.246  | 14.047     | 0.000      | 15.293 | 1.223   | 13.263     | 14.486 |
| 226 Insurances and Licenses       | 0.157  | 0.000      | 0.000      | 0.157  | 0.453   | 0.563      | 1.016  |
| 227 Travel and Transport          | 1.622  | 1.193      | 0.000      | 2.815  | 1.549   | 0.355      | 1.904  |
| 228 Maintenance                   | 0.321  | 0.000      | 0.000      | 0.321  | 0.259   | 0.000      | 0.259  |
| 282 Miscellaneous Other Expenses  | 0.022  | 0.000      | 0.000      | 0.022  | 0.022   | 0.000      | 0.022  |
| Output Class : Capital Purchases  | 5.614  | 13.532     | 0.000      | 19.146 | 5.773   | 54.817     | 60.590 |
| 311 NON-PRODUCED ASSETS           | 0.100  | 0.000      | 0.000      | 0.100  | 0.000   | 0.000      | 0.000  |

| 312 FIXED ASSETS        | 5.514  | 13.532 | 0.000 | 19.046 | 5.773  | 54.817 | 60.590  |
|-------------------------|--------|--------|-------|--------|--------|--------|---------|
| Output Class : Arrears  | 0.000  | 0.000  | 0.000 | 0.000  | 0.174  | 0.000  | 0.174   |
| 321 DOMESTIC            | 0.000  | 0.000  | 0.000 | 0.000  | 0.174  | 0.000  | 0.174   |
| Grand Total :           | 40.811 | 42.218 | 0.000 | 83.030 | 41.780 | 74.765 | 116.545 |
| Total excluding Arrears | 40.811 | 42.218 | 0.000 | 83.030 | 41.605 | 74.765 | 116.371 |

### VII. Budget By Programme And Subprogramme

Table V7.1: Past Expenditure Outturns and Medium Term Projections by Programme and SubProgramme

| Billion Uganda shillings   |                       | FY 2019/20         |                     |                               | Medium Term Projections |         |         |         |  |
|--|-----------------------|--------------------|---------------------|-------------------------------|-------------------------|---------|---------|---------|--|
|  | FY 2018/19<br>Outturn | Approved<br>Budget | Spent By<br>End Dec | 2020-21<br>Proposed<br>Budget | 2021-22                 | 2022-23 | 2023-24 | 2024-25 |  |
| 04 Electronic Public Services Delivery (e-transformation)        | 70.359                | 45.445             | 21.071              | 77.830                        | 82.222                  | 156.893 | 342.787 | 258.926 |  |
| 03 Information Security  | 0.274                 | 0.384              | 0.109               | 0.384                         | 1.000                   | 4.655   | 5.000   | 1.519   |  |
| 04 E- Government Services  | 1.230                 | 1.219              | 0.438               | 1.056                         | 1.553                   | 7.345   | 5.270   | 3.891   |  |
| 1400 Regional Communication Infrastructure                       | 68.855                | 43.842             | 20.523              | 76.389                        | 79.669                  | 144.893 | 332.517 | 253.516 |  |
| 05 Shared IT infrastructure                                      | 22.640                | 16.480             | 6.088               | 20.969                        | 19.124                  | 24.465  | 34.465  | 44.465  |  |
| 02 Technical Services  | 22.640                | 16.480             | 6.088               | 16.504                        | 14.660                  | 20.000  | 30.000  | 40.000  |  |
| 1615 Government Network (GOVNET)<br>Project                      | 0.000                 | 0.000              | 0.000               | 4.465                         | 4.465                   | 4.465   | 4.465   | 4.465   |  |
| 06 Streamlined IT Governance and capacity development            | 13.515                | 21.105             | 7.384               | 17.747                        | 23.649                  | 15.276  | 14.702  | 18.798  |  |
| 01 Headquarters  | 0.515                 | 0.825              | 0.256               | 0.748                         | 0.820                   | 0.830   | 1.200   | 3.936   |  |
| 05 Regulatory Compliance & Legal Services                        | 0.160                 | 0.439              | 0.116               | 0.609                         | 0.619                   | 0.623   | 0.689   | 0.699   |  |
| 06 Planning, Research & Development                              | 0.296                 | 0.780              | 0.355               | 0.710                         | 0.780                   | 0.783   | 0.931   | 2.340   |  |
| 07 Finance and Administration                                    | 12.545                | 13.242             | 6.127               | 14.326                        | 20.075                  | 11.685  | 10.528  | 10.469  |  |
| 1541 Institutional Support for NITA-U                            | 0.000                 | 5.819              | 0.531               | 0.000                         | 0.000                   | 0.000   | 0.000   | 0.000   |  |
| 1653 Retooling of National Information &<br>Technology Authority | 0.000                 | 0.000              | 0.000               | 1.355                         | 1.355                   | 1.355   | 1.355   | 1.355   |  |
| Total for the Vote   | 106.514               | 83.030             | 34.543              | 116.545                       | 124.995                 | 196.633 | 391.954 | 322.189 |  |
| Total Excluding Arrears  | 105.773               | 83.030             | 34.543              | 116.371                       | 124.995                 | 196.633 | 391.954 | 322.189 |  |

## VIII. Programme Performance and Medium Term Plans

#### Table V8.1: Programme Outcome and Outcome Indicators (Only applicable for FY 2020/21)

**Programme:** 04 Electronic Public Services Delivery (e-transformation)

Programme Objective To strengthen efficiency in delivery of public services through the deepening of e-government services

:

**Responsible Officer:** Director E- Government Services

Programme Outcome: Improved security and trust in online services

Sector Outcomes contributed to by the Programme Outcome

|  | and Usage for all  |                 |             |              |                |            |  |
|--|--|-----------------|-------------|--------------|----------------|------------|--|
| Outcome Indicators   |  |                 | Perfo       | rmance Ta    | rmance Targets |            |  |
|  |  |                 |             | 2020/21      | 2021/22        | 2022/23    |  |
|  |  | Baseline        | Base year   | Target       | Projection     | Projection |  |
| Level of privacy protection f<br>stored  | or personal or confidential data collected, processed and                                    | 90%             | 2012        | 100%         | 100%           | 100%       |  |
|  | Improved efficiency and effectiveness in public  | service deli    | very        |              |                |            |  |
| Sector Outcomes contrib  | buted to by the Programme Outcome  |                 |             |              |                |            |  |
| 1. Responsive ICT lega   | l and regulatory framework   |                 |             |              |                |            |  |
|  |  |                 | Perfo       | rmance Ta    | argets         |            |  |
|  | Outcome Indicators   |                 |             | 2020/21      | 2021/22        | 2022/23    |  |
|  |  | Baseline        | Base year   | Target       | Projection     | Projection |  |
| Number of implementing gov   | vernment entities providing e-services   | 48              | 2017        | 52           | 53             | 5:         |  |
| Number of Services started a   | nd completed electronically to enhance user experience                                       | 2               | 2017        | 3            | 3              |            |  |
| • Level of electronic access of  | established eServices  | 0%              | 2012        | 75%          | 80%            | 80%        |  |
| SubProgramme: 04 E-  | Government Services  |                 |             |              |                |            |  |
| Output: 01 A desired lev   | vel of e-government services in MDAs & LGs at  | tained          |             |              |                |            |  |
| No. of implementing gover  | nment entities supported in the development and adop   | tion of e-servi | ices        | 25           | 30             | 3:         |  |
| No. of MDAs/LGs provide  | d technical assistance to in the implementation of e-G                                       | overnment pro   | ojects      | 25           | 30             | 3          |  |
| No. of government staff en   | rolled on shared services(UMCS) disaggregated by se  | K               |             | 650          | 10,000         | 15,000     |  |
| SubProgramme: 1400 l   | Regional Communication Infrastructure  |                 |             |              |                |            |  |
| Output: 01 A desired lev   | vel of e-government services in MDAs & LGs at  | tained          |             |              |                |            |  |
| No. of implementing gover  | nment entities supported in the development and adop   | tion of e-serv  | ices        | 25           | 30             | 3          |  |
| No. of MDAs/LGs provide  | d technical assistance to in the implementation of e-G                                       | overnment pro   | ojects      | 25           | 30             | 3          |  |
| No. of government staff en   | rolled on shared services(UMCS) disaggregated by se  | K               |             | 650          | 10,000         | 15,000     |  |
| Programme :  | 05 Shared IT infrastructure  |                 |             | _            |                |            |  |
| Programme Objective :  | To ensure harmonized, optimized and resilient connectivity to IT infrastructure and services | T infrastruc    | ture to&nbs | p; ensure in | nproved acc    | ess        |  |
| Responsible Officer:   | Director Technical Services  |                 |             |              |                |            |  |
| Programme Outcome: Resilient, optimized and harmonized infrastructure deployment and usage |  |                 |             |              |                |            |  |
| Sector Outcomes contrib  | buted to by the Programme Outcome  |                 |             |              |                |            |  |
| 1. Responsive ICT lega   | l and regulatory framework   |                 |             |              |                |            |  |
|  |  |                 | Perfo       | rmance Ta    | argets         |            |  |
|  | Outcome Indicators   |                 |             | 2020/21      | 2021/22        | 2022/23    |  |
|  |  | Baseline        | Base year   | Target       | Projection     | Projection |  |
|  | rice of internet after the supply of bulk bandwidth  | 76.6%           | 2018        | 28%          | 0%             |            |  |

| • Number of MDAs, LGs, Hospitals, Schools utilizing services (internet, data centre, IFMIS, Leased lines and Dark fibre) over the National Backbone infrastructure bandwidth per inhabitant | 2017        | 700     | 1,000 | 0   |  |
|---|-------------|---------|-------|-----|--|
| SubProgramme: 02 Technical Services   |             |         |       |     |  |
| Output: 01 A Rationalized and Intergrated national IT infrastructure and Systems  |             |         |       |     |  |
| Number of MDAs/LGs sites and target user groups (hospitals, schools, Universities) c  | onnected to | the NBI | 400   | 300 |  |
| No. of kms of optical fibre cable laid  |             | 400     | 400   | 400 |  |
| <b>Programme:</b> 06 Streamlined IT Governance and capacity develop   | oment       |         |       |     |  |

**Programme Objective** To establish an enabling environment for development and regulation of IT in the country through

enhancing capacity of NITA-U to deliver its mandate.

**Responsible Officer:** Director Finance And Administration

**Programme Outcome:** Improved compliance with IT regulations and standards

Sector Outcomes contributed to by the Programme Outcome

#### 1. Secured ICT access and Usage for all

| 1. Secured 1C 1 access and Usage 101 an                                |          |                     |         |            |            |  |  |  |
|--|----------|---------------------|---------|------------|------------|--|--|--|
|  |          | Performance Targets |         |            |            |  |  |  |
| Outcome Indicators   |          |                     | 2020/21 | 2021/22    | 2022/23    |  |  |  |
|  | Baseline | Base year           | Target  | Projection | Projection |  |  |  |
| • Level of compliance with IT related legislation and standards 57%    |          | 2017                | 60%     | 65%        | 65%        |  |  |  |
| SubProgramme: 05 Regulatory Compliance & Legal Services                |          |                     |         |            |            |  |  |  |
| Output: 03 A well regulated IT environment in Public and Private secto | r        |                     |         |            |            |  |  |  |
| Number of IT service providers certified                               |          | 100                 | 100     | 100        |            |  |  |  |
| Number of IT standards developed                                       |          |                     |         | 5          | 5          |  |  |  |
| No. of compiliance assessments conducted in selected MDAs/LGs          |          |                     |         | 20         | 20         |  |  |  |

## IX. Major Capital Investments And Changes In Resource Allocation

### Table 9.1: Major Capital Investment (Capital Purchases outputs over 0.5Billion)

| FY 2019/20   | FY 2020/21                             |  |  |  |  |
|--|--|--|--|--|--|
| Appr. Budget and Planned Outputs                                 | Proposed Budget and Planned<br>Outputs |  |  |  |  |
| Vote 126 National Information Technology Authority               |  |  |  |  |  |
| Program: 05 04 Electronic Public Services Delivery (e-transf     | formation)                             |  |  |  |  |
| Development Project : 1400 Regional Communication Infrastructure |  |  |  |  |  |
| Output: 05 04 77 Purchase of Specialised Machinery & Equipment   |  |  |  |  |  |

| Implementation of missing links (securing at the equipment) | nd importation of   | Contract for the Equipment vendor signed by all parties | Installation of Solar Power at the twenty five NBI Transmission Sites.  Assorted ICT equipment (switches, routers, Access points, net work managment systems) for the sites to be connected under lastmile project procured and installed.  National CERT Forensics enhanced NISF Remediation carried out under RCIP for 15 MDAs.  Whole-of-Government integration and data sharing platform. |
|---|---------------------|---|---|
| Total Output Cost(Ushs Thousand)                            | 13,635,472          | 9,596,133   | 54,921,236  |
| Gou Dev't:  | 103,741             | (   | 103,741   |
| Ext Fin:  | 13,531,731          | 9,596,133   | 54,817,495  |
| A.I.A:  | 0                   | (   | 0   |
| Program: 05 05 Shared IT infrastructure                     |                     |   |   |
| Development Project : 1615 Government Ne                    | etwork (GOVNET)     | Project   |   |
| Output: 05 05 76 Purchase of ICT Equipm                     | nent                |   |   |
|   |                     |   | One Hundred (100) government MDA/LG sites connected and using service over the NBI.   |
| Total Output Cost(Ushs Thousand)                            | 0                   | (   |   |
| Gou Dev't:  | 0                   | (   | 4,464,544   |
| Ext Fin:  | 0                   | (   | 0   |
| A.I.A:  | 0                   |   | 0   |
| Program: 05 06 Streamlined IT Governance                    | ce and capacity dev | elopment  |   |
| Development Project : 1653 Retooling of Na                  | ntional Information | & Technology Authority                                  |   |
| Output: 05 06 75 Purchase of Motor Vehic                    | cles and Other Tra  | nnsport Equipment                                       |   |
|   |                     |   | Acquisition of two (2) station wagon motor vehicles.  |
| Total Output Cost(Ushs Thousand)                            | 0                   | (   |   |
| Gou Dev't:  | 0                   | (   | 600,000   |
| Ext Fin:  | 0                   | (   | 0   |
| A.I.A:  | 0                   | (   | 0   |

#### X. Vote Challenges and Plans To Improve Performance

### **Vote Challenges**

- 1. There has been low uptake of services in some of the MDAs/LGs due to lack of terminal equipment and LAN. Under the lastmile project provisions have been made for terminal equipment for MDAs/LGs to ensure uptake of services.
- 2. The institution is operating at 38.5% staffing against the new staff structure that was approved as per the IT Service Delivery Model this affects NITA-U's performance in delivering of key projects due to limited skilled human resource.
- 3. Low participation levels of women and elderly in the IT field.

#### **Plans to improve Vote Performance**

- 1. Implement an IT service desk for all groups that's women, men, youth, disadvantaged groups (elderly, and the disabled).
- 2. Exposure of staff soft communication skills that's to say sign language, exchange of knowledge with innovators, academia and

researchers to enable them perform their work better.

- 3. Implement the IT Shared Platform Project to provide an end to end solution for all MDAs/LGs and target user groups that's men, women, youth disadvantaged groups (elderly and disabled) across all the four regions of the country.
- 4. Expanding the distribution of the free wifi to under served areas that are not connected to the NBI that's to say municiple council offices, district offices, established towns like jinja, mbale, mbarara and Gulu.
- 5. Undertake mass sensitization and awareness campaigns to improve the uptake of ICT services equitably especially increasing female usage of services
- 6. Evaluation of the impact of NITA-U initiatives on all groups that's men, women and the disadvantaged.
- 7. Continuous engagements with the World Bank Task Team leader to secure timely No objections of key projects that will transform all lives of men, women, youth and the disadvantaged.
- 8. Engage Ministry of Public Service to review the staff wage ceiling for the Institution to enable more recruitment's.
- 9. NITA-U through the MOICT&NG will engage MOFPED to enhance the recurrent resource allocations to LGs & service delivery units to cater for emerging ICT Costs to enhance utilization of the NBI services
- 10. Fast track the implementation of the last mile project which will support the 700 MDAs/LGs sites in the districts of Arua, Yumbe, Adjumani, and districts in the karamoja region with the provision of ICT equipment.
- 11. Customize the NITA-U building with ramps to favor people with disabilities, elderly and the elderly when accessing office premises.

### **XI Off Budget Support**

## **Table 11.1 Off-Budget Support by Sub-Programme**

N/A

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### XII. Vote Cross Cutting Policy And Other Budgetary Issues

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#### **Table 12.1: Cross- Cutting Policy Issues**

Issue Type: HIV/AIDS

| Objective :                         | Increase awareness on HIV and other diseases such as hypertension and cancer.  |
|-------------------------------------|--|
| Issue of Concern :                  | Addressing HIV/AIDs prevalence with in missing links and last mile project sites.  |
| Planned Interventions:              | <ol> <li>Continue providing an equitable medical coverage for NITA-U staff partner with Uganda cares to raise awareness on HIV</li> <li>Finalize with the development an institutional HIV and AIDs policy.</li> </ol>     |
| <b>Budget Allocation (Billion):</b> | 373,300,000.000  |
| Performance Indicators:             | <ol> <li>Continued partnering with Uganda cares to raise awareness on HIV/AIDs, Cancer and other communicable diseases.</li> <li>HIV/AIDs, Cancer and other communicable disease policy finalized and in place.</li> </ol> |

| issue Type:                         | Gender   |
|-------------------------------------|--|
| Objective :                         | Ensure equitable access to ICTs for all.   |
| Issue of Concern:                   | Limited connectivity in the underserved regions.   |
| Planned Interventions:              | 1) Extend the NBI to cover 700 sites (Schools, Hospitals, and MDAs/LGs) in all the four regions of the country not limited to the undeserved regions that's; Karamoja region and Westnile region, mainly under the missing links and last mile projects. |
| <b>Budget Allocation (Billion):</b> | 4,228,800,842.000  |
| Performance Indicators:             | 1) Number of schools enrolled onto the KOLIBRI platform to support learning of both children with disabilities and with out.   |

| Issue Type:                         | Enviroment  |
|-------------------------------------|---|
| Objective :                         | Full adherence to the National Environment Act 1995 in all NITA-U projects.   |
| Issue of Concern:                   | Ensure environmental conservation and preservation.   |
| Planned Interventions:              | <ol> <li>Manage grievance redress mechanism for RCIP</li> <li>Conduct stake holder engagements focusing on environmental issues.</li> <li>Emergency response management</li> <li>Conduct weekly, monthly and quarterly inspections on RCIP projects and prepare reports.</li> </ol> |
| <b>Budget Allocation (Billion):</b> | 300,000,000.000   |
| Performance Indicators:             | <ol> <li>Grievance redress mechanism for RCIP managed.</li> <li>Environment specific stakeholder engagements conducted.</li> <li>Weekly inspection reports, monthly audit reports, quarterly environmental assessment reports produced</li> </ol>                                   |

## **XIII. Personnel Information**

**Table 13.1 Staff Establishment Analysis** 

| Title                                      | Salary Scale | Number Of Approved Positions | Number Of Filled Positions |
|--|--------------|------------------------------|----------------------------|
| Project Programme cordinator               | N2           | 1                            | 0                          |
| Communications Relationships<br>Specialist | N3           | 1                            | 0                          |
| Manager, Networks                          | N3           | 1                            | 0                          |
| Forensic Analyst                           | N4           | 1                            | 0                          |
| Communications Officer                     | N5           | 2                            | 0                          |
| Financial Accountant                       | N5           | 1                            | 0                          |
| Infrastructure Implementation<br>Engineers | N5           | 1                            | 0                          |
| IT Certification Officer                   | N5           | 3                            | 0                          |
| IT PROFESSIONAL<br>DEVELOPMENT OFFICER     | N5           | 1                            | 0                          |
| IT Research Officer                        | N5           | 1                            | 0                          |
| Management Accountant                      | N5           | 1                            | 0                          |
| Network Administrator                      | N5           | 2                            | 0                          |
| Project Management Officer                 | N5           | 1                            | 0                          |
| Strategy and Performance Officer           | N5           | 1                            | 0                          |
| DRIVER                                     | N6           | 2                            | 0                          |
| Service Desk Agents                        | N6           | 2                            | 0                          |

**Table 13.2 Staff Recruitment Plan** 

| Post Title                                 | Salalry<br>Scale | No. Of<br>Approved<br>Posts | No Of<br>Filled Posts | Vacant<br>Posts | No. of Posts<br>Cleared for<br>Filling<br>FY2020/21 | Gross Salary<br>Per Month<br>(UGX) | Total Annual<br>Salary<br>(UGX) |
|--|------------------|-----------------------------|-----------------------|-----------------|---|------------------------------------|---------------------------------|
| Communications Officer                     | N5               | 2                           | 0                     | 2               | 2   | 9,000,000                          | 108,000,000                     |
| Communications Relationships<br>Specialist | N3               | 1                           | 0                     | 1               | 1   | 12,250,000                         | 147,000,000                     |
| DRIVER                                     | N6               | 2                           | 0                     | 2               | 2   | 2,000,000                          | 24,000,000                      |
| Financial Accountant                       | N5               | 1                           | 0                     | 1               | 1   | 4,500,000                          | 54,000,000                      |
| Forensic Analyst                           | N4               | 1                           | 0                     | 1               | 1   | 6,500,000                          | 78,000,000                      |
| Infrastructure Implementation<br>Engineers | N5               | 1                           | 0                     | 1               | 1   | 4,500,000                          | 54,000,000                      |
| IT Certification Officer                   | N5               | 3                           | 0                     | 3               | 3   | 13,500,000                         | 162,000,000                     |
| IT PROFESSIONAL<br>DEVELOPMENT OFFICER     | N5               | 1                           | 0                     | 1               | 1   | 4,500,000                          | 54,000,000                      |
| IT Research Officer                        | N5               | 1                           | 0                     | 1               | 1   | 4,500,000                          | 54,000,000                      |
| Management Accountant                      | N5               | 1                           | 0                     | 1               | 1   | 4,500,000                          | 54,000,000                      |
| Manager, Networks                          | N3               | 1                           | 0                     | 1               | 1   | 8,500,000                          | 102,000,000                     |
| Network Administrator                      | N5               | 2                           | 0                     | 2               | 2   | 9,000,000                          | 108,000,000                     |
| Project Management Officer                 | N5               | 1                           | 0                     | 1               | 1   | 4,500,000                          | 54,000,000                      |
| Project Programme cordinator               | N2               | 1                           | 0                     | 1               | 1   | 25,000,000                         | 300,000,000                     |
| Service Desk Agents                        | N6               | 2                           | 0                     | 2               | 2   | 6,000,000                          | 72,000,000                      |
| Strategy and Performance Officer           | N5               | 1                           | 0                     | 1               | 1   | 4,500,000                          | 54,000,000                      |
| Total                                      | •                | 22                          | 0                     | 22              | 22  | 123,250,000                        | 1,479,000,000                   |