

# **VOTE: 020 Ministry of ICT and National Guidance**

## **I. VOTE MISSION STATEMENT**

To increase access and usage of ICT infrastructure and services throughout the country, ensure effective communication of government policies and programmes and promotion of a national ideology for social economic transformation

## **II. STRATEGIC OBJECTIVE**

- 1) Streamline ICT Infrastructure Planning and deployment
- 2) Enhance digitalization of government services
- 3) Increase uptake of local ICT solutions
- 4) Strengthen institutional coordination and enforcement of policies, laws and regulatory framework; and
- 5) Enhance public awareness on national development initiatives, rights, duties and responsibilities of individuals, families, communities and citizens.

## **III. MAJOR ACHIEVEMENTS IN 2025/26**

The National Communication Policy was approved by Cabinet and its implementation will commence in April 2026.

Developed standards for Optical Fibre Installation, Maintenance, Protection, and Disposal which were operationalized on effective 1st January 2026. The standards require operators to prioritize deployment within available underground infrastructure facilities provided by cities, municipal authorities, other government agencies, or leased from another licensee with such facilities and to ensure that deployment of aerial cables in cities and urban areas is only undertaken where underground facilities and deployment are not technically feasible.

Developed a Geo-referenced database for postcodes for all parishes and wards in 27 districts in Central Uganda.

Signed Memoranda of Understanding with Gulu and Busitema Universities in a bid to establish innovation hubs at the 2 Universities.

Conducted an assessment of the Artificial Intelligence landscape to ascertain the AI ecosystem to facilitate the development of the National Artificial Intelligence framework.

Conducted civic awareness campaigns in Rwenzori, and Ankole subregions.

Developed documentaries on socio-economic transformation initiatives such as Emyooga, PDM which will be broadcast on all UBC TV channels.

Commenced the development of a Government Digital Registry, an e-database of existing e-government systems across MDAs and Local Governments and their functionalities. To date 624 systems have been documented.

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## IV. MEDIUM TERM BUDGET ALLOCATIONS

Table 4.1: Overview of Vote Expenditure (Ushs Billion)

	2025/26		2026/27	MTEF Budget Projections				
	Approved Budget	Spent by End Dec	Budget Estimates	2027/28	2028/29	2029/30	2030/31	
<b>Recurrent</b>	Wage	13.127	4.422	15.845	16.637	17.469	18.342	19.259
	Non-Wage	92.262	36.138	82.425	94.789	113.525	136.229	163.475
<b>Devt.</b>	GoU	0.574	0.006	46.426	51.069	51.069	61.283	73.539
	Ext Fin.	0.000	0.000	0.000	0.000	0.000	0.000	0.000
<b>GoU Total</b>	<b>105.963</b>	<b>40.566</b>	<b>144.696</b>	<b>162.495</b>	<b>182.062</b>	<b>215.855</b>	<b>256.274</b>	
<b>Total GoU+Ext Fin (MTEF)</b>	<b>105.963</b>	<b>40.566</b>	<b>144.696</b>	<b>162.495</b>	<b>182.062</b>	<b>215.855</b>	<b>256.274</b>	
<b>Arrears</b>	100.015	37.772	10.000	0.000	0.000	0.000	0.000	
<b>Total Budget</b>	<b>205.978</b>	<b>78.338</b>	<b>154.696</b>	<b>162.495</b>	<b>182.062</b>	<b>215.855</b>	<b>256.274</b>	
<b>Total Vote Budget Excluding Arrears</b>	<b>105.963</b>	<b>40.566</b>	<b>144.696</b>	<b>162.495</b>	<b>182.062</b>	<b>215.855</b>	<b>256.274</b>	

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Table 4.2: Budget Allocation by Department for Recurrent and Development (Ushs Billion)

<i>Billion Uganda Shillings</i>	Draft Budget Estimates FY 2026/27	
	Recurrent	Development
<b>Programme:05 Tourism Development</b>	<b>0.400</b>	<b>0.000</b>
<b>Vote Function:03 Policy, Planning and Support Services</b>	<b>0.400</b>	<b>0.000</b>
003 Finance and Administration	0.400	0.000
<b>Programme:11 Digital Transformation</b>	<b>96.580</b>	<b>46.426</b>
<b>Vote Function:01 Effective Communication and National Guidance</b>	<b>10.135</b>	<b>0.000</b>
001 Information	8.486	0.000
002 National Guidance	1.649	0.000
<b>Vote Function:02 Enabling environment for ICT Development and Regulation</b>	<b>5.493</b>	<b>0.000</b>
001 Data Networks Engineering	1.436	0.000
002 E-Services	1.919	0.000
003 Infrastructure Development	0.899	0.000
004 Research and Development	1.239	0.000
<b>Vote Function:03 Policy, Planning and Support Services</b>	<b>80.952</b>	<b>46.426</b>
003 Finance and Administration	80.699	46.426
004 Statistics, Monitoring and Evaluation	0.252	0.000
<b>Programme:14 Public Sector Transformation</b>	<b>1.140</b>	<b>0.000</b>
<b>Vote Function:01 Effective Communication and National Guidance</b>	<b>0.720</b>	<b>0.000</b>
001 Information	0.720	0.000
<b>Vote Function:02 Enabling environment for ICT Development and Regulation</b>	<b>0.200</b>	<b>0.000</b>
002 E-Services	0.200	0.000
<b>Vote Function:03 Policy, Planning and Support Services</b>	<b>0.220</b>	<b>0.000</b>
003 Finance and Administration	0.220	0.000
<b>Programme:17 Regional Balanced Development</b>	<b>0.150</b>	<b>0.000</b>
<b>Vote Function:02 Enabling environment for ICT Development and Regulation</b>	<b>0.150</b>	<b>0.000</b>
001 Infrastructure Development	0.150	0.000
<b>Total for the Vote</b>	<b>98.270</b>	<b>46.426</b>

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## V. PERFORMANCE INDICATORS AND PLANNED OUTPUTS

**Table 5.1: Performance Indicators**

**Programme: 05 Tourism Development**

**Vote Function: 03 Policy, Planning and Support Services**

**Department: 003 Finance and Administration**

**Key Service Area: 000014 Administrative and Support Services**

**PIAP Output: Destination Uganda promoted in key source markets**

**Programme Intervention: 051111 Market and promote Uganda's tourist attractions in domestic and key source markets (America, Europe, Africa, China, Japan and Asia)**

Indicator Name	Indicator Measure	Base Year	Base Level	Performance Targets
				2026/27
Number of digital marketing campaigns undertaken in the source markets	Number	2023/24	1	4

**Programme: 11 Digital Transformation**

**Vote Function: 01 Effective Communication and National Guidance**

**Department: 001 Information**

**Key Service Area: 000011 Communication and Public Relations**

**PIAP Output: Government services automated, integrated and rolled out.**

**Programme Intervention: 112111 Digitalize government services**

Indicator Name	Indicator Measure	Base Year	Base Level	Performance Targets
				2026/27
Number of Government and private institutions using the National Data Sharing and Integration Platform	Number	2023/24	77	97
Number of government services automated and rolled out	Number	2023/24	34	54
Number of transactions conducted via the data sharing platform (millions)	Number	2023/24	42	50

**Department: 002 National Guidance**

**Key Service Area: 000034 Education and Skills Development**

**PIAP Output: Government services automated, integrated and rolled out.**

**Programme Intervention: 112111 Digitalize government services**

**VOTE: 020 Ministry of ICT and National Guidance****Vote Function: 01 Effective Communication and National Guidance****Department: 002 National Guidance****Key Service Area: 000034 Education and Skills Development****PIAP Output: Government services automated, integrated and rolled out.**

Indicator Name	Indicator Measure	Base Year	Base Level	Performance Targets
				2026/27
Number of government services automated and rolled out	Number	2023/24	34	54

**Vote Function: 02 Enabling environment for ICT Development and Regulation****Department: 001 Data Networks Engineering****Key Service Area: 000017 Infrastructure Development and Management****PIAP Output: Post offices refurbished and equipped****Programme Intervention: 112114 Remodel and equip post offices to deliver e-government services**

Indicator Name	Indicator Measure	Base Year	Base Level	Performance Targets
				2026/27
Proportion of identified e-government services provided delivered via post offices (percentage)	Percentage	2023/24	0%	40%

**PIAP Output: Addressing and postcode database developed****Programme Intervention: 112115 Implement the national addressing system**

Indicator Name	Indicator Measure	Base Year	Base Level	Performance Targets
				2026/27
Percentage of Geocoded national addressing and postcode system completed	Percentage	2023/24	10%	40%

**Department: 002 E-Services****Key Service Area: 300002 E-services****PIAP Output: Government services automated, integrated and rolled out.****Programme Intervention: 112111 Digitalize government services**

Indicator Name	Indicator Measure	Base Year	Base Level	Performance Targets
				2026/27
Number of government services automated and rolled out	Number	2023/24	34	54

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Vote Function: 02 Enabling environment for ICT Development and Regulation

Department: 002 E-Services

Key Service Area: 300013 Parish Development Model Equipment

PIAP Output: Government services automated, integrated and rolled out.

Programme Intervention: 112111 Digitalize government services

Indicator Name	Indicator Measure	Base Year	Base Level	Performance Targets
				2026/27
Number of government services automated and rolled out	Number	2023/24	34	54

Key Service Area: 300016 Parish Development Model Operations

PIAP Output: Government services automated, integrated and rolled out.

Programme Intervention: 112111 Digitalize government services

Indicator Name	Indicator Measure	Base Year	Base Level	Performance Targets
				2026/27
Number of government services automated and rolled out	Number	2023/24	34	54

Department: 003 Infrastructure Development

Key Service Area: 300007 ICT Infrastructure Planning

PIAP Output: Integrated NSDI Geospatial metadata catalog developed and updated

Programme Intervention: 112116 Develop and integrate comprehensive geospatial metadata catalogue in national spatial planning processes

Indicator Name	Indicator Measure	Base Year	Base Level	Performance Targets
				2026/27
Completion rate of the national ICT infrastructure spatial datastore	Percentage	2023/24		40%
Percentage of MDAs with standardised Spatial Data(%)	Percentage	2023/24		25.00%

Department: 004 Research and Development

Key Service Area: 300002 E-services

PIAP Output: ICT local products developed and commercialised

Programme Intervention: 113111 Support local innovation and commercialisation of homegrown products

**VOTE: 020 Ministry of ICT and National Guidance****Vote Function: 02 Enabling environment for ICT Development and Regulation****Department: 004 Research and Development****Key Service Area: 300002 E-services****PIAP Output: ICT local products developed and commercialised**

Indicator Name	Indicator Measure	Base Year	Base Level	Performance Targets
				2026/27
Number of developed and commercialised Audio Visual Productions	Number	2023/24	14	64
Number of local digital products commercialised	Number	2023/24	7	11
Number of local digital products developed	Number	2023/24	30	34

**Key Service Area: 300009 BPO Support Services****PIAP Output: BPO/ITES industry strengthened****Programme Intervention: 113112 Develop innovation and incubation Centers**

Indicator Name	Indicator Measure	Base Year	Base Level	Performance Targets
				2026/27
Number of BPO/ITES companies supported to create jobs	Number	2023/24	10	20
Number of people employed by BPO/ITES companies	Number	2023/24	10205	23421

**Vote Function: 03 Policy, Planning and Support Services****Department: 003 Finance and Administration****Key Service Area: 000027 Programme Working Group Secretariat Services****PIAP Output: Joint program initiatives implemented****Programme Intervention: 115121 Strengthen participatory planning and implementation**

Indicator Name	Indicator Measure	Base Year	Base Level	Performance Targets
				2026/27
Number of programme engagements organized	Number	2023/24	2	4
Number of programme monitoring and evaluations conducted	Number	2023/24	1	2
Number of research studies conducted	Number	2023/24	2	2

**VOTE: 020 Ministry of ICT and National Guidance****Vote Function: 03 Policy, Planning and Support Services****Department: 003 Finance and Administration****Key Service Area: 300010 Innovation Fund Management****PIAP Output: ICT local products developed and commercialised****Programme Intervention: 113111 Support local innovation and commercialisation of homegrown products**

Indicator Name	Indicator Measure	Base Year	Base Level	Performance Targets
				2026/27
Number of local digital products commercialised	Number	2023/24	7	11
Number of local digital products developed	Number	2023/24	30	34

**Department: 004 Statistics, Monitoring and Evaluation****Key Service Area: 000015 Monitoring and Evaluation****PIAP Output: Joint program initiatives implemented****Programme Intervention: 115121 Strengthen participatory planning and implementation**

Indicator Name	Indicator Measure	Base Year	Base Level	Performance Targets
				2026/27
Number of programme engagements organized	Number	2023/24	2	4
Number of programme monitoring and evaluations conducted	Number	2023/24	1	2
Number of research studies conducted	Number	2023/24	2	2

**Project: 1890 Institutional Development of Ministry of ICT and National Guidance****Key Service Area: 000003 Facilities and Equipment Management****PIAP Output: Policies, strategies, standards and regulations developed/ reviewed****Programme Intervention: 115112 Review, develop and implement appropriate policies, strategies, standards and regulations that respond to industry needs**

Indicator Name	Indicator Measure	Base Year	Base Level	Performance Targets
				2026/27
Number of policies, strategies, standards and regulations developed	Number	2023/24	1	3

**Programme: 14 Public Sector Transformation**

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**Vote Function: 01 Effective Communication and National Guidance**

**Department: 001 Information**

**Key Service Area: 000011 Communication and Public Relations**

**PIAP Output: Documentaries on the status of implementation of LED and Fiscal decentralization developed**

**Programme Intervention: 144121 Enhance local economic development**

Indicator Name	Indicator Measure	Base Year	Base Level	Performance Targets
				2026/27
No. of Public education media programmes aired on radio and TV	Number	2023/24	85	85
Number of documentaries on the status of implementation of LED and Fiscal decentralization developed	Number	2023/24	0	12

**PIAP Output: Government service delivery systems automated**

**Programme Intervention: 145121 Leverage existing POSTA infrastructure to develop a one stop centre for government service delivery**

Indicator Name	Indicator Measure	Base Year	Base Level	Performance Targets
				2026/27
No. of MDAs and LGs rolled out on the CPIS/Lets Tok system	Number	2023/24	0	60

**Key Service Area: 000039 Policies, Regulations and Standards**

**PIAP Output: Government service delivery systems automated**

**Programme Intervention: 145121 Leverage existing POSTA infrastructure to develop a one stop centre for government service delivery**

Indicator Name	Indicator Measure	Base Year	Base Level	Performance Targets
				2026/27
No. of MDAs & LGs oriented on standardisation of information sharing	Number	2023/24	0	60
No. of MDAs and LGs implementing the standards on Information, and communication	Number	2023/24	0	60
No. of MDAs and LGs rolled out on the CPIS/Lets Tok system	Number	2023/24	0	60

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**Vote Function: 03 Policy, Planning and Support Services**

**Department: 003 Finance and Administration**

**Key Service Area: 390010 Re-engineering of Management Systems**

**PIAP Output: Uptake of ICT in provision and management of government services enhanced.**

**Programme Intervention: 145111 Enforce adoption and implementation of e-government services**

Indicator Name	Indicator Measure	Base Year	Base Level	Performance Targets
				2026/27
No of new e-services introduced	Number	2023/24	13	7
No. of citizens accessing government services online	Number	2023/24	7250000	10000000
No. of entities implementing e-government systems	Number	2023/24	37	100

**Programme: 17 Regional Balanced Development**

**Vote Function: 02 Enabling environment for ICT Development and Regulation**

**Department: 001 Infrastructure Development**

**Key Service Area: 000017 Infrastructure Development and Management**

**PIAP Output: Comprehensive training programs in ICT and Digital Entrepreneurship skills for SMEs implemented**

**Programme Intervention: 171114 Increase uptake of ICT and Digital Entrepreneurship skills**

Indicator Name	Indicator Measure	Base Year	Base Level	Performance Targets
				2026/27
Number of SMEs trained in ICT and Digital Entrepreneurship skills	Number	2023/24	0	180

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## **VI. VOTE NARRATIVE**

### **Vote Challenges**

Lengthy consultative and approval process for policy formulation

Some systems do not have Application Programming Interface (API) which has constrained system integration

Inadequate space at the National ICT Hub to accommodate increasing number of innovators and start-ups

Fibre damages

High cost of commercialization and low uptake of local ICT solutions

### **Plans to improve Vote Performance**

Continuous engagements with the approving authorities to fast-track MDA requests for policy clearance

Enhance MDA awareness on need for Applications Programming Interface (API) for their systems to aid integration.

Establish Regional innovation hubs to decongest that National Hub at Nakawa

Prioritize underground cable deployment to reduce exposure to environmental and human risk

Establish community based digital hubs in partnership with Local Governments and national Telecom operators

## **VII. Off Budget Support and NTR Projections**

### **Table 7.1: Off Budget Support by Project and Department**

N/A

**VOTE: 020 Ministry of ICT and National Guidance****Table 7.2: NTR Projections(Uganda Shillings Billions)**

Revenue Code	Revenue Name	FY2025/26	Projection FY2026/27
114526	Other licenses	8.450	8.650
144149	Miscellaneous receipts/income	0.000	0.015
<b>Total</b>		<b>8.450</b>	<b>8.665</b>

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## VIII. PERSONNEL INFORMATION

**Table 8.1: Staff Establishment Analysis**

Title	Salary Scale	Number of Approved Positions	Number of filled Positions
Accountant	U4 U	2	1
Accounts Assistant	U7 U	2	0
Askari	U8 L	2	1
Assistant Commissioner Data Networks Engineering	U1E	2	0
Assistant Commissioner, Information	U1E	2	1
Asst. Commissioner ICT Infrastructure Development	U1 E	2	0
Commissioner (e-Services)	U1SE SC	1	0
Commissioner (ICT Research and Development)	U1SE	1	0
Communications Officer	U4	6	4
Data Networks Engineer	U4 SC	4	3
Driver	U8	13	10
Human Resource Officer	U4U	1	0
ICT Infrastructure Engineer	U4 SC	4	1
Inventory Management Officer	U4U	1	0
Office Attendant	U8	15	14
Pool Stenographer	U6U	3	2
Principal Communication Officer	U2	3	0
Principal Data Networks Engineer	U2 SC	2	1
Principal ICT Infrastructure Engineer (Cables)	U2	2	0
Principal ICT Infrastructure Engineer (Radios)	U2	2	0
Principal ICT Officer (ICT Research)	U2 SC	2	1
Principal Information Technology Officer	U2 SC	2	0
Principal National Guidance Officer (Community Development)	U2	2	0

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Title	Salary Scale	Number of Approved Positions	Number of filled Positions
Principal National Guidance Officer (National Objectives)	U2	2	1
Principal National Guidance Officer (Programmes)	U2	1	0
Principal National Guidance Officer(Research)	U2	2	1
Senior Assistant Secretary	U3 LOWER	4	3
Senior Data Networks Engineer	U3 SC	2	1
Senior Economist	U3 U	1	0
Senior ICT Infrastructure Engineer	U3 SC	4	3
Senior ICT Officer (ICT Research)	U3 SC	3	2
Senior Information Officer	U3	4	3
Senior National Guidance Officer	U3	3	2
Stenographer Secretary	U5 L	2	1

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**Table 8.2: Staff Recruitment Plan**

Post Title	Salary Scale	No. Of Approved Posts	No. Of Filled Posts	No. Of Vacant Posts	No. Of Posts Cleared for Filling FY2026/27	Gross Salary Per Month (UGX)	Total Annual Salary (UGX)
Accountant	U4 U	2	1	1	1	799,323	9,591,876
Accounts Assistant	U7 U	2	0	2	2	377,781	9,066,744
Askari	U8 L	2	1	1	1	205,978	2,471,736
Assistant Commissioner Data Networks Engineering	U1E	2	0	2	2	2,700,000	64,800,000
Assistant Commissioner, Information	U1E	2	1	1	1	2,850,162	34,201,944
Asst. Commissioner ICT Infrastructure Development	U1 E	2	0	2	2	2,700,000	64,800,000
Commissioner (e-Services)	U1SE SC	1	0	1	1	12,750,000	153,000,000
Commissioner (ICT Research and Development)	U1SE	1	0	1	1	3,050,000	36,600,000
Communications Officer	U4	6	4	2	1	723,868	8,686,416
Data Networks Engineer	U4 SC	4	3	1	1	4,000,000	48,000,000
Driver	U8	13	10	3	3	237,069	8,534,484
Human Resource Officer	U4U	1	0	1	1	766,589	9,199,068
ICT Infrastructure Engineer	U4 SC	4	1	3	3	4,000,000	144,000,000
Inventory Management Officer	U4U	1	0	1	1	723,868	8,686,416
Office Attendant	U8	15	14	1	1	237,069	2,844,828
Pool Stenographer	U6U	3	2	1	1	425,074	5,100,888
Principal Communication Officer	U2	3	0	3	3	1,201,688	43,260,768
Principal Data Networks Engineer	U2 SC	2	1	1	1	4,500,000	54,000,000
Principal ICT Infrastructure Engineer (Cables)	U2	2	0	2	2	2,400,000	57,600,000
Principal ICT Infrastructure Engineer (Radios)	U2	2	0	2	2	2,400,000	57,600,000
Principal ICT Officer (ICT Research)	U2 SC	2	1	1	1	4,500,000	54,000,000

**VOTE: 020 Ministry of ICT and National Guidance**

Post Title	Salary Scale	No. Of Approved Posts	No. Of Filled Posts	No. Of Vacant Posts	No. Of Posts Cleared for Filling FY2026/27	Gross Salary Per Month (UGX)	Total Annual Salary (UGX)
Principal Information Technology Officer	U2 SC	2	0	2	2	4,500,000	108,000,000
Principal National Guidance Officer (Community Development)	U2	2	0	2	2	1,247,467	29,939,208
Principal National Guidance Officer (National Objectives)	U2	2	1	1	1	1,291,880	15,502,560
Principal National Guidance Officer (Programmes)	U2	1	0	1	1	1,247,467	14,969,604
Principal National Guidance Officer(Research)	U2	2	1	1	1	1,291,880	15,502,560
Senior Assistant Secretary	U3 LOWER	4	3	1	1	943,991	11,327,892
Senior Data Networks Engineer	U3 SC	2	1	1	1	4,250,000	51,000,000
Senior Economist	U3 U	1	0	1	1	1,100,402	13,204,824
Senior ICT Infrastructure Engineer	U3 SC	4	3	1	1	4,250,000	51,000,000
Senior ICT Officer (ICT Research)	U3 SC	3	2	1	1	4,250,000	51,000,000
Senior Information Officer	U3	4	3	1	1	990,589	11,887,068
Senior National Guidance Officer	U3	3	2	1	1	990,589	11,887,068
Stenographer Secretary	U5 L	2	1	1	1	463,264	5,559,168
<b>Total</b>					<b>47</b>	<b>78,365,998</b>	<b>1,266,825,120</b>