

# VOTE: 120 National Citizenship and Immigration Control (NCIC)

## V1: VOTE OVERVIEW

### i) Vote Strategic Objectives

To enhance border security and enforcement capacity

To Strengthen migration governance through comprehensive policy and legal reforms

To improve institutional systems and efficiency

To enhance NCICs Institutional capacity

### ii) Snapshot of Medium Term Budget Allocations

**Table V1.1 Overview of Vote Medium Term Allocations (Ush Billion)**

<i>Billion Uganda Shillings</i>	FY2025/26		FY2026/27	MTEF Budget Projections			
	Approved Budget	Spent by End Sep	Proposed Budget	2027/28	2028/29	2029/30	2030/31
Recurrent Wage	6.855	1.316	6.855	7.197	7.557	7.935	8.332
Non Wage	163.196	30.745	163.196	187.675	225.210	270.252	324.303
Devt. GoU	20.542	0.000	20.542	22.596	27.115	32.538	39.046
ExtFin	0.000	0.000	0.000	0.000	0.000	0.000	0.000
<b>GoU Total</b>	<b>190.592</b>	<b>32.061</b>	<b>190.592</b>	<b>217.469</b>	<b>259.883</b>	<b>310.726</b>	<b>371.681</b>
<b>Total GoU+Ext Fin (MTEF)</b>	<b>190.592</b>	<b>32.061</b>	<b>190.592</b>	<b>217.469</b>	<b>259.883</b>	<b>310.726</b>	<b>371.681</b>
<i>A.I.A Total</i>	0.000	0	0	0.000	0.000	0.000	0.000
<b>Grand Total</b>	<b>190.592</b>	<b>32.061</b>	<b>190.592</b>	<b>217.469</b>	<b>259.883</b>	<b>310.726</b>	<b>371.681</b>

**Table V1.2: Medium Term Projections by Programme and Vote Function**

<i>Billion Uganda Shillings</i>	FY2025/26		2026/27	MTEF Budget Projections			
	Approved Budget	Spent by End Sep	Proposed Budget	2027/28	2028/29	2029/30	2030/31
<b>16 Governance and Security</b>							
01 Citizenship and Immigration Services	139.437	24.034	137.437	161.718	201.725	249.241	305.399
02 General administration, planning, policy and support services	51.156	8.027	53.156	55.750	58.158	61.485	66.282
<b>Total for the Programme</b>	<b>190.592</b>	<b>32.061</b>	<b>190.592</b>	<b>217.469</b>	<b>259.883</b>	<b>310.726</b>	<b>371.681</b>
<b>Total for the Vote: 120</b>	<b>190.592</b>	<b>32.061</b>	<b>190.592</b>	<b>217.469</b>	<b>259.883</b>	<b>310.726</b>	<b>371.681</b>

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## V2: MEDIUM TERM BUDGET ALLOCATIONS BY DEPARTMENT AND PROJECT

Table V2.1: Medium Term Projections by Department and Project

Billion Uganda Shillings	FY2025/26		2026/27	MTEF Budget Projection			
	Approved Budget	Spent by End Sep	Proposed Budget	2027/28	2028/29	2029/30	2030/31
<b>Programme: 16 Governance and Security</b>							
<b>Vote Function: 01 Citizenship and Immigration Services</b>							
<i>Recurrent</i>							
001 Inspection and Legal Services	7.632	0.891	8.132	10.654	12.046	17.096	21.643
002 Citizenship and Passport Control	84.663	18.696	79.663	85.905	89.789	105.906	115.906
003 Immigration Control	30.048	4.447	32.548	47.219	78.280	99.450	136.304
<i>Development</i>							
1848 Automation of Immigration and Citizenship Control Services	17.094	0.000	17.094	17.940	21.610	26.788	31.546
<b>Total for the Vote Function 01</b>	<b>139.437</b>	<b>24.034</b>	<b>137.437</b>	<b>161.718</b>	<b>201.725</b>	<b>249.241</b>	<b>305.399</b>
<b>Vote Function: 02 General administration, planning, policy and support services</b>							
<i>Recurrent</i>							
001 Finance and Administration	47.708	8.027	49.708	51.094	52.653	55.735	58.782
<i>Development</i>							
1671 Retooling the National Citizenship and Immigration Control	0.000	0.000	0.000	0.000	0.000	0.000	0.000
1900 Institutional Development for National Citizenship and Immigration Control	3.448	0.000	3.448	4.656	5.505	5.750	7.500
<b>Total for the Vote Function 02</b>	<b>51.156</b>	<b>8.027</b>	<b>53.156</b>	<b>55.750</b>	<b>58.158</b>	<b>61.485</b>	<b>66.282</b>
<b>Total for the Programme 16</b>	<b>190.592</b>	<b>32.061</b>	<b>190.592</b>	<b>217.469</b>	<b>259.883</b>	<b>310.726</b>	<b>371.681</b>
<b>Total for the Vote: 120</b>	<b>190.592</b>	<b>32.061</b>	<b>190.592</b>	<b>217.469</b>	<b>259.883</b>	<b>310.726</b>	<b>371.681</b>

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## V3: VOTE MEDIUM TERM PLANS

### Planned Outputs for FY2026/27 and Medium Term Plans

FY2026/27	
Plan	MEDIUM TERM PLANS
<b>Programme Intervention: 160901 Strengthen programme institutions for effective and efficient service delivery</b>	
<ul style="list-style-type: none"> <li>-Procurement of vehicles to strengthen border patrols and surveillance</li> <li>-Procurement of office furniture and fittings for staff at regional border and headquarter offices.</li> <li>-Train staff in a range of short term courses with a focus on customer care, systems administration and border security</li> <li>- Procure staff uniforms to promote corporate identity and accountability.</li> <li>-Undertake service and maintenance, systems upgrade and procurement of ICT peripherals</li> <li>-Maintain transport equipment/vehicles</li> </ul>	<ul style="list-style-type: none"> <li>-Completion and equipping of the Passport Personalization Center/ NCIC Headquarter Building</li> <li>-Continued capacity building of staff through training and mentorship programmes</li> </ul>
<b>Programme Intervention: 161111 Maintain modern and formidable security sector agencies, for security and emergencies</b>	
<ul style="list-style-type: none"> <li>-Recruitment and Training of new staff in line with the newly approved staffing structure</li> <li>-Refresher training of immigration officers in various skills</li> <li>-Process, verify and issue immigration facilities (work permits, students pass, dependant passes, visas etc)</li> <li>-Maintain the e- immigration system for continued systems security</li> <li>-Equip existing 21 Uganda missions abroad with e- immigration system consumables for personalization of visas and other immigration facilities</li> <li>-Extend the e- immigration system for personalization of immigration facilities to 05 service delivery points</li> </ul>	<ul style="list-style-type: none"> <li>-Fully fill the approved staffing structure for the National Citizenship and Immigration control</li> <li>-Extend the e-immigration system to all Uganda Missions abroad</li> <li>-Cover all 10 immigration regional offices with the e-immigration system</li> </ul>
<b>Programme Intervention: 161112 Enhance the welfare of security personnel and veterans</b>	
Construct office blocks at Omurubumba, Waligo, Birijako immigration border posts and Mbarara Regional Office.	Construct staff accommodation for 90% of entitled staff
<b>Programme Intervention: 161115 Enhance regional and continental security</b>	
<ul style="list-style-type: none"> <li>-Procure land for construction off office and staff accommodation at Muluanda, Buteba and Simbili-Maracha</li> <li>-Establishment of public washrooms in the border posts of Nakabat and Kamion</li> <li>-Equip 2 One-Stop-Border Posts with electronic gates</li> <li>-Conduct Border Patrol, Surveillance and Snap checks</li> <li>-Integrate watchlists and databases for Interpol and Immigration</li> <li>-Carry out Community Sensitization and border awareness</li> <li>-Adopt/enforce the use of Advance Passenger Information System (APIS) and Passenger Name Record (PNR)</li> <li>-Training Local Leaders at borders on cross border security</li> </ul>	<ul style="list-style-type: none"> <li>-Procure land for office and staff accommodation to operationalize all non operational gazetted borders</li> <li>-Establish fully functional document laboratories at selected border posts</li> <li>-Establish and equip NCIC Digital Command Centre</li> <li>-Establish and operationalize a Border Patrol Unit</li> <li>-Equip mobile inspection of ungazetted borders</li> <li>-Increase installation integrated biometric systems</li> </ul>
<b>Programme Intervention: 162111 Strengthen coordination of the policy and legislative-making processes</b>	
<ul style="list-style-type: none"> <li>-Dissemination, sensitization and implementation of Multi-sectoral interventions in the National Migration Policy</li> <li>-Develop and implement a multi-sectoral action plan strategy for Implementation on the National Migration Policy</li> </ul>	Carry out full implementation of the multi-sectoral interventions identified in the National Migration Policy

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## Programme Intervention: 163111 Enhance capacity and coverage of rule of law institutions for social economic transformation

Carry out enforcement and investigations of suspected immigrants for compliance Conduct deportations and removals of irregular immigrants Conduct prosecution of offenders of immigration laws Manage immigration custody facilities/Holding centers Provide legal advisory on immigration services Amend existing and develop new regulations to operationalize updated Cap 313. Provide appeal processes for all immigration decisions Develop legal framework for the operationalization of custody centres	Continue to carry out intelligence led investigations and inspections Evaluate the operationalization of the operationalized Cap 313 to identify areas of amendment Assess policy coherence of migration laws with sectoral policies (labour, education, health social protection)
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## Programme Intervention: 163112 Strengthen the rule of law and governance service delivery systems

-Upgrade e-passport system to automate Temporary Movement Permits and Certificate of Identity -Complete passport data migration from old to new system -Integrate NCIC systems and other e-government systems -Upgrade and maintenance of ICT systems (Hardware and Software) -Digitize and archive manual files -Develop and implement a comprehensive ICT governance and management framework -Enhance and expand ICT connectivity across all NCIC service points -Stock passports and other travel documents -Process, verify and issue passports -Process, verify and grant citizenship for eligible persons -Sensitize the Public on Citizenship laws -Set up a 24/7 self-service kiosk (for common queries, application help and document uploads	-Fully automate all key NCIC systems and integrate with all other relevant e-government systems -Fully integrate the e-immigration system with other e-government systems
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## Programme Intervention: 167122 Provide diplomatic, protocol and consular services both at home and abroad

Deployment of immigration attachés to Missions abroad to manage immigration matters	Improve immigration services through deployment of immigration attaches to all Uganda missions abroad
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## Programme Intervention: 168111 Strengthen responses that address refugee protection and assistance

Receive, verify, process and issue Conventional Travel Documents	Continued collaboration with Agencies responsible for refugees to enhance compliance with national and international legal instruments
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## Programme Intervention: 169111 Strengthen programme institutions for effective and efficient service delivery

Undertake audit inspections, prepare and submit Audit Reports Process payments, produce financial reports Coordinate the procurement and disposal processes NCIB Board meetings held to grant residence and Citizenship Board supervision trips made and Policy regulation oversight given Coordinate finance and administrative services for efficient and effective immigration service delivery Manage decentralized immigration services at regional offices	Strengthen migration governance through capacity enhancement of the NCIB secretariat
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### V4: Highlights of Vote Projected Performance

Table V4.1: Key Service Areas and Indicators

Programme:	16 Governance and Security
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<b>Vote Function:</b>	01 Citizenship and Immigration Services			
<b>Department:</b>	002 Citizenship and Passport Control			
<b>Key Service Area:</b>	460042 Citizenship Management Service			
<b>PIAP Output:</b>	Identification and Civil Registration services enhanced			
<b>Programme Intervention:</b>	163112 Strengthen the rule of law and governance service delivery systems			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
Percentage of citizenship applications granted out of applications received	Percentage	2023/24	80%	100%
<b>Key Service Area:</b>	460048 Passport Control			
<b>PIAP Output:</b>	Identification and Civil Registration services enhanced			
<b>Programme Intervention:</b>	163112 Strengthen the rule of law and governance service delivery systems			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
Number of applicants issued with passports in a year	Number	2023/24	350000	280000
<b>Key Service Area:</b>	460049 Refugee Management			
<b>PIAP Output:</b>	Refugees received and settled			
<b>Programme Intervention:</b>	168111 Strengthen responses that address refugee protection and assistance			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
Quarterly forums held with MDAs engaged in refugee response	Number	2023/24	0	4
<b>Department:</b>	003 Immigration Control			
<b>Key Service Area:</b>	460040 Border Control Management			
<b>PIAP Output:</b>	Border Security and Control Strengthened			
<b>Programme Intervention:</b>	161115 Enhance regional and continental security			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
Number of entry/exit points equipped with E-gates.	Number	2023/24	1	1
<b>Key Service Area:</b>	460041 Border Patrol and Surveillance			
<b>PIAP Output:</b>	Border Security and Control Strengthened			
<b>Programme Intervention:</b>	161115 Enhance regional and continental security			

# VOTE: 120 National Citizenship and Immigration Control (NCIC)

<b>Vote Function:</b>	01 Citizenship and Immigration Services			
<b>PIAP Output:</b>	Border Security and Control Strengthened			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
Percentage of Border points covered	Percentage	2023/24	28%	76%
<b>Key Service Area:</b>	460046 Immigration Control Services			
<b>PIAP Output:</b>	Foreign Nationals issued immigration facilities			
<b>Programme Intervention:</b>	161111 Maintain modern and formidable security sector agencies, for security and emergencies			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
Number of refugees issued with work permits	Number	2023/24	4	10
Proportion of immigration facilities issued out of the total applications received	Percentage	2023/24	85%	95%
<b>Project:</b>	1848 Automation of Immigration and Citizenship Control Services			
<b>Key Service Area:</b>	000003 Facilities and Equipment Management			
<b>PIAP Output:</b>	Border Security and Control Strengthened			
<b>Programme Intervention:</b>	161115 Enhance regional and continental security			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
Percentage of Border points covered	Percentage	2023/24	28%	76%
<b>Key Service Area:</b>	000017 Infrastructure Development and Management			
<b>PIAP Output:</b>	Border Security and Control Strengthened			
<b>Programme Intervention:</b>	161115 Enhance regional and continental security			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
Number of border posts connected to the DCIC Command Center	Number	2023/24	0	1
Number of other interoperable systems integrated with DCIC Border management system	Number	2023/24	0	1
Percentage of gazetted immigration border posts automated.	Percentage	2023/24	29.9	35%
<b>Key Service Area:</b>	460050 Security and ICT Infrastructure			
<b>PIAP Output:</b>	Border Security and Control Strengthened			
<b>Programme Intervention:</b>	161115 Enhance regional and continental security			

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<b>Vote Function:</b>	01 Citizenship and Immigration Services			
<b>PIAP Output:</b>	Border Security and Control Strengthened			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
Number of entry/exit points equipped with E-gates.	Number	2023/24	1	
<b>Vote Function:</b>	02 General administration, planning, policy and support services			
<b>Department:</b>	001 Finance and Administration			
<b>Key Service Area:</b>	000001 Audit and Risk Management			
<b>PIAP Output:</b>	Management and Administrative Services coordinated			
<b>Programme Intervention:</b>	169111 Strengthen programme institutions for effective and efficient service delivery			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
Number of Internal Audit reports produced and submitted	Number	2023/24	4	4
<b>Key Service Area:</b>	000004 Finance and Accounting			
<b>PIAP Output:</b>	Management and Administrative Services coordinated			
<b>Programme Intervention:</b>	169111 Strengthen programme institutions for effective and efficient service delivery			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
Number of financial reports produced and submitted	Number	2023/24	4	4
<b>Key Service Area:</b>	000005 Human resource Management			
<b>PIAP Output:</b>	Management and Administrative Services coordinated			
<b>Programme Intervention:</b>	169111 Strengthen programme institutions for effective and efficient service delivery			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
No. of staff trained	Number	2023/24	41	350
<b>Key Service Area:</b>	000006 Planning and Budgeting services			
<b>PIAP Output:</b>	Management and Administrative Services coordinated			
<b>Programme Intervention:</b>	169111 Strengthen programme institutions for effective and efficient service delivery			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
No. of project concepts prepared	Number	2023/24	1	1

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<b>Vote Function:</b>	02 General administration, planning, policy and support services			
<b>Key Service Area:</b>	000007 Procurement and Disposal Services			
<b>PIAP Output:</b>	Management and Administrative Services coordinated			
<b>Programme Intervention:</b>	169111 Strengthen programme institutions for effective and efficient service delivery			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
No. of Procurement Reports Produced and Submitted	Number	2023/24	12	12
<b>Key Service Area:</b>	000008 Records management			
<b>PIAP Output:</b>	Management and Administrative Services coordinated			
<b>Programme Intervention:</b>	169111 Strengthen programme institutions for effective and efficient service delivery			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
Number of records scanned and digitized	Number	2023/24	0.29	670000
<b>Key Service Area:</b>	000011 Communication and Public Relations			
<b>PIAP Output:</b>	Management and Administrative Services coordinated			
<b>Programme Intervention:</b>	169111 Strengthen programme institutions for effective and efficient service delivery			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
Proportion of clients queries resolved	Percentage	2023/24	90%	95%
<b>Key Service Area:</b>	000014 Administrative and Support Services			
<b>PIAP Output:</b>	Management and Administrative Services coordinated			
<b>Programme Intervention:</b>	169111 Strengthen programme institutions for effective and efficient service delivery			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
% of planned maintenance works undertaken	Percentage	2023/24	100%	100%
<b>Key Service Area:</b>	000015 Monitoring and Evaluation			
<b>PIAP Output:</b>	Management and Administrative Services coordinated			
<b>Programme Intervention:</b>	169111 Strengthen programme institutions for effective and efficient service delivery			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
Number of Monitoring and evaluation reports produced	Number	2023/24	4	4

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<b>Vote Function:</b>	02 General administration, planning, policy and support services			
<b>Key Service Area:</b>	000019 ICT Services			
<b>PIAP Output:</b>	Management and Administrative Services coordinated			
<b>Programme Intervention:</b>	169111 Strengthen programme institutions for effective and efficient service delivery			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
% of network uptime	Percentage	2023/24	94%	98%
<b>Key Service Area:</b>	000022 Research and Development			
<b>PIAP Output:</b>	Management and Administrative Services coordinated			
<b>Programme Intervention:</b>	169111 Strengthen programme institutions for effective and efficient service delivery			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
No. of project concepts prepared	Number	2023/24	1	1
<b>Key Service Area:</b>	000032 Board Management			
<b>PIAP Output:</b>	Management and Administrative Services coordinated			
<b>Programme Intervention:</b>	169111 Strengthen programme institutions for effective and efficient service delivery			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
Number of Board meetings held	Number	2023/24	5	72
<b>Key Service Area:</b>	000064 Malaria Prevention and Treatment			
<b>PIAP Output:</b>	Management and Administrative Services coordinated			
<b>Programme Intervention:</b>	169111 Strengthen programme institutions for effective and efficient service delivery			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
Number of HIV/AIDS mainstreaming interventions undertaken	Number	2023/24	4	2
<b>Key Service Area:</b>	460044 Decentralised Immigration Services			
<b>PIAP Output:</b>	Management and Administrative Services coordinated			
<b>Programme Intervention:</b>	169111 Strengthen programme institutions for effective and efficient service delivery			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
Proportion of institutional processes automated(%)	Percentage	2023/24	30%	45%

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<b>Vote Function:</b>	02 General administration, planning, policy and support services			
<b>Project:</b>	1900 Institutional Development for National Citizenship and Immigration Control			
<b>Key Service Area:</b>	000003 Facilities and Equipment Management			
<b>PIAP Output:</b>	Institutions Retooled			
<b>Programme Intervention:</b>	169111 Strengthen programme institutions for effective and efficient service delivery			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
% of retooling budget implemented	Percentage	2023/24	1%	100%
<b>Key Service Area:</b>	000017 Infrastructure Development and Management			
<b>PIAP Output:</b>	Institutions Retooled			
<b>Programme Intervention:</b>	169111 Strengthen programme institutions for effective and efficient service delivery			
<b>Indicator Name</b>	<b>Indicator Measure</b>	<b>Base Year</b>	<b>Base Level</b>	<b>FY2026/27</b>
				<b>Proposed</b>
% of planned retooling outputs achieved	Percentage	2023/24	1%	100%

## V5: NTR Projections(Uganda Shillings Billions)

Revenue Code	Revenue Name	FY2025/26	Projection FY2026/27
142203	Passport fee	76.744	0.000
142204	Visa fees	89.019	0.000
142205	Work Permits	216.412	0.000
142206	Other migration permits (excluding passport and visa fees)	32.640	0.000
<b>Total</b>		<b>414.815</b>	<b>0.000</b>