VOTE: 137 National Identification and Registration Authority (NIRA)

I. VOTE MISSION STATEMENT

To establish and maintain a credible, secure and update register of all persons in Uganda for national security and socio-economic development.

II. STRATEGIC OBJECTIVE

1. To enhance efficiency in the delivery of registration and identification services in order to achieve universal coverage in the country
2. To enhance the credibility of the National Identification Register through continuous update
3. To augment preservation, protection and security of data in the NIR
4. Increase access and use of information in the NIR for enhanced authentication and verification services
5. To increase usage of the NID for the advancement of the economic, political and social activities of the country
6. To increase access and coverage of civil registration Services (Birth, adoption order and death Registration)
7. To improve efficiency and effectiveness in generation of information from NIR and BDAR registries to support decision making
8. To improve efficiency and effectiveness in the provision of services by the Authority
9. To promote research, development and continuous institutional learning

III. MAJOR ACHIEVEMENTS IN 2023/24

1. Registered and assigned NINS to 293,993 citizens of these 114,056 males and 149,973 females out of the annual target of 597,168 registrations
2. Printed 569,7580 national Identity cards of these 279,182 males and 280,576 females
3. Issued 316,386 National ID cards of these 155,029 males and 161,357 females
4. Registered 282,080 births. Of these, 138,795 were males & 143,285 were females
5. Registered 13,778 deaths of these 8,162 were males and 5,616 were females
6. Certified 165,204 births
7. Certified 7,923 deaths
8. Registered 72 Adoption order schedules
9. 12,426 Citizenship verification cases cleared.
10. Undertook monitoring and supervision in 10 districts per region
11. Paid staff salaries to 423 staff on time

VOTE: 137 National Identification and Registration Authority (NIRA)

IV. MEDIUM TERM BUDGET ALLOCATIONS

Table 4.1: Overview of Vote Expenditure (Ushs Billion)

		2023/24		2024/25	MTEF Budget Projections			
		Approved Budget	Spent by End Dec	Budget Estimates	2025/26	2026/27	2027/28	2028/29
Recurrent	Wage	20.335	9.093	19.350	20.317	21.333	22.399	23.499
	Non-Wage	36.401	14.184	36.401	37.129	43.441	49.957	59.912
Devt.	GoU	3.000	0.000	3.000	3.150	3.623	3.985	4.782
	Ext Fin.	0.000	0.000	0.000	0.000	0.000	0.000	0.000
GoU Total		**59.736**	**23.277**	**58.751**	**60.596**	**68.396**	**76.341**	**88.193**
Total GoU+Ext Fin (MTEF)		**59.736**	**23.277**	**58.751**	**60.596**	**68.396**	**76.341**	**88.193**
Arrears		**0.000**	**0.000**	**0.000**	**0.000**	**0.000**	**0.000**	**0.000**
Total Budget		**59.736**	**23.277**	**58.751**	**60.596**	**68.396**	**76.341**	**88.193**
Total Vote Budget Excluding Arrears		**59.736**	**23.277**	**58.751**	**60.596**	**68.396**	**76.341**	**88.193**

VOTE: 137 National Identification and Registration Authority (NIRA)

Table 4.2: Budget Allocation by Department for Recurrent and Development (Ushs Billion)

Billion Uganda Shillings	Draft Budget Estimates FY 2024/25	
	Recurrent	Development
Programme:14 Public Sector Transformation	**0.270**	**0.000**
SubProgramme:05 Business Process Re-engineering and Information Management	**0.270**	**0.000**
Sub SubProgramme:01 Identification and Registration Services	**0.270**	**0.000**
001 Identification & Registration Services	0.270	0.000
Programme:16 Governance And Security	**55.481**	**3.000**
SubProgramme:01 Institutional Coordination	**29.411**	**3.000**
Sub SubProgramme:02 Policy, Planning and Support Services	**29.411**	**3.000**
001 Finance & Administration services	29.411	3.000
SubProgramme:02 Security	**22.494**	**0.000**
Sub SubProgramme:01 Identification and Registration Services	**22.494**	**0.000**
001 Identification & Registration Services	22.494	0.000
SubProgramme:04 Access to Justice	**3.575**	**0.000**
Sub SubProgramme:01 Identification and Registration Services	**3.575**	**0.000**
001 Identification & Registration Services	3.575	0.000
Total for the Vote	**55.751**	**3.000**

VOTE: 137 National Identification and Registration Authority (NIRA)

V. PERFORMANCE INDICATORS AND PLANNED OUTPUTS

Table 5.1: Performance Indicators

Programme: 14 Public Sector Transformation

SubProgramme: 05 Business Process Re-engineering and Information Management

Sub SubProgramme: 01 Identification and Registration Services

Department: 001 Identification & Registration Services

Budget Output: 000019 ICT Services

PIAP Output: Popularized, operationalized and enhanced e-Citizens portal

Programme Intervention: 140201 Design and implement electronic citizen (e-citizen) system

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
Number of public services offered online and accessed through e-citizens portal	Number	2021-22	43	110	83	100

Programme: 16 Governance And Security

SubProgramme: 01 Institutional Coordination

Sub SubProgramme: 02 Policy, Planning and Support Services

Department: 001 Finance & Administration services

Budget Output: 000001 Audit and Risk Management

PIAP Output: Internal Audit strengthened

Programme Intervention: 160605 Undertake financing and administration of programme services

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
No. of inetrnal audit reports produced	Number	FY2022/23	4	4	2	4
Number of internal audit reports produced	Number	FY2022/23	4	4	2	4
Whether audit function strengthened	Text	FY2022/23	1	ICPAU and IIA subscriptions done	Subscription for 3 Audit staff were made for ICPAU and IIA	Yes

VOTE: 137 National Identification and Registration Authority (NIRA)

Sub SubProgramme: 02 Policy, Planning and Support Services

Department: 001 Finance & Administration services

Budget Output: 000004 Finance and Accounting

PIAP Output: Finance and Administration managed

Programme Intervention: 160605 Undertake financing and administration of programme services

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
Funds disbursed to different units	Text	2020/21	Funds are disbursed for all activities planned for which funds have been released	All departments get funds disbursed in time for proper execution and reporting	Funds were dispersed to all departments in time	Timely disbursement of funds to different Directorates/ Departments

Budget Output: 000005 Human Resource Management

PIAP Output: Human resource Management strengthened

Programme Intervention: 160605 Undertake financing and administration of programme services

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
No. of best employees rewarded	Number	2020/21	10	8	0	5
No. of performance meetings on Performance Agreements & Plans organised	Number	FY2022/23	410	8	2	420
No. of officers facilitated to attend professional conferences	Number	FY2022/23	15	15	6	15
Percentage of entitled persons whose gratuity is processed	Percentage	FY2022/23	100	100%	100%	100%
Percentage of staff whose salaries have been processed	Percentage	FY2022/23	100	100%	100%	100%

PIAP Output: Human resource management services strengthened

Programme Intervention: 160605 Undertake financing and administration of programme services

VOTE: 137 National Identification and Registration Authority (NIRA)

Sub SubProgramme: 02 Policy, Planning and Support Services

Department: 001 Finance & Administration services

Budget Output: 000005 Human Resource Management

PIAP Output: Human resource management services strengthened

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
Salary paid by 28th of every month	Text	2021-22	430	430 staff paid salary on time	418	staff paid salaries by 28th of every month

Budget Output: 000006 Planning and Budgeting services

PIAP Output: Planning and budgeting reporting undertaken

Programme Intervention: 160601 Coordinate programme planning, budgeting, M&E and policy development

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
BFP prepared by 15th November	Text	FY2022/23	1	1	1	BFP prepared & submitted by 15th November
MPS prepared by 15th of March	Number	FY2022/23	1			1
No. of Finance Committee meetings organized	Number	FY2022/23	4	4	2	4
No. of quarterly Performance reports produced.	Number	FY2022/23	4	4	2	4
Number of M&E reports produced	Number	FY2022/23	4	4	1	4
Number of Monitoring and Evaluation activities undertaken	Number	FY2022/23	4	4	1	4
Number of perfomance reports developed and submitted	Number	FY2022/23	4	2	1	4
Number of performance reports prepared	Number	FY2022/23	4	2	1	4
Number of planning and budgeting reports prepared	Number	FY2022/23	4	2	1	4
Number of Planning staff trained	Number	FY2022/23	6	6	4	6
Number of relevant policies reviewed/ developed	Number	FY2022/23	2	2	1	2

VOTE: 137 National Identification and Registration Authority (NIRA)

Sub SubProgramme: 02 Policy, Planning and Support Services

Department: 001 Finance & Administration services

Budget Output: 000007 Procurement and Disposal Services

PIAP Output: Procurement and Disposal services provided

Programme Intervention: 160605 Undertake financing and administration of programme services

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
Number of procurement and disposal reports produced	Number	FY2022/23	4	4	2	4

Budget Output: 000010 Leadership and Management

PIAP Output: Finance and Administration managed

Programme Intervention: 160605 Undertake financing and administration of programme services

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
Funds disbursed to different units	Text	2020/21		Funds disbursed to all departments/ directorates 100%	Available funds were disbursed to all Directorates/ departments/ units in Q2	Timely disbursement of funds to Directorates/ Departments

Budget Output: 000011 Communication and Public Relations

PIAP Output: Public Relations & Corporate Affairs enhanced

Programme Intervention: 160605 Undertake financing and administration of programme services

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
Number of awareness campaigns conducted	Number	2020/21	4	4	0	20

Budget Output: 000012 Legal advisory services

PIAP Output: Legal advisory services undertaken

Programme Intervention: 160605 Undertake financing and administration of programme services

VOTE: 137 National Identification and Registration Authority (NIRA)

Sub SubProgramme: 02 Policy, Planning and Support Services

Department: 001 Finance & Administration services

Budget Output: 000012 Legal advisory services

PIAP Output: Legal advisory services undertaken

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
Number of CV cases completed Number of Board Committee meetings held Number of Board Meetings held Number of CoPs handled	Number	FY2022/23	3325	3325	12426	5000

Project: 1667 Retooling the National Identification and Registration Authority

Budget Output: 000003 Facilities and Equipment Management

PIAP Output: Office and residential furniture procured

Programme Intervention: 160605 Undertake financing and administration of programme services

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
Proportion of Office &Residentail Furniture and fittings purchased	Percentage	2020/21	70%	50%	0	80%

PIAP Output: Purchase of Specialized Machinery and Equipment

Programme Intervention: 160605 Undertake financing and administration of programme services

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25

PIAP Output: Purchase of office and ICT Equipment including software

Programme Intervention: 160605 Undertake financing and administration of programme services

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
Number of equipement procured	Number	2020/21		380		200

SubProgramme: 02 Security

VOTE: 137 National Identification and Registration Authority (NIRA)

Sub SubProgramme: 01 Identification and Registration Services

Department: 001 Identification & Registration Services

Budget Output: 000019 ICT Services

PIAP Output: Strengthen Institutional Capacity of NIRA to deliver Identification Service

Programme Intervention: 160712 Strengthen identification and registration of persons' services

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
Number of systems integrated	Number	FY 2020/21	2	1	1	1

Budget Output: 460104 Identification and Issuance

PIAP Output: Citizens in the National Identification Register; Aliens in the Alien register; Eligible citizens with National IDs

Programme Intervention: 160712 Strengthen identification and registration of persons' services

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
% of Citizens identified, registered and assigned NINs	Percentage			80%	59%	95%
% of eligible citizens issued with National IDs	Percentage			80%	59%	70%

SubProgramme: 04 Access to Justice

Sub SubProgramme: 01 Identification and Registration Services

Department: 001 Identification & Registration Services

Budget Output: 460030 Registration Services

PIAP Output: All Deaths registered

Programme Intervention: 160505 Strengthen citizenship identification, registration, preservation and control

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
% of deaths registered in the year of occurrence	Percentage	2020/21	1%	20%	3.75%	40%

PIAP Output: All Births registered

Programme Intervention: 160505 Strengthen citizenship identification, registration, preservation and control

VOTE: 137 National Identification and Registration Authority (NIRA)

Sub SubProgramme: 01 Identification and Registration Services

Department: 001 Identification & Registration Services

Budget Output: 460030 Registration Services

PIAP Output: All Births registered

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
% of births registered in the year of occurrence	Percentage	2021/2022	23%	50%	34%	80%

VOTE: 137 National Identification and Registration Authority (NIRA)

VI. VOTE NARRATIVE

Vote Challenges

1. Lack of a NIRA home resulting into constant disruptions of NIRA operations at the Headquarters due to National Ceremonies at the Kololo Independence Ground.
2. Inadequate staffing. The Authority is operating at 50% HR capacity. This has hindered effective service delivery especially in the districts where on average NIRA has only two staff serving a whole district and less than five in urban centers receiving up to 600 walk ins daily.
3. Consistent reduction in the budget release by MoFPED is affecting funds allocation to items budgeted for which in turn affects workplan implementation and overall performance.
4. Non support to the system for over 5 years leading to manual interventions to progress through the processing states successfully. These cause a lot of delays in processing and production of National ID Cards
5. Obsolete equipment that have led to Regular system outages significantly affecting the rate of processing applications.
6. Delayed release of Mass Enrolment and Renewal funds.

Plans to improve Vote Performance

1. Operationalization of registration centers in the 35 new districts and cities
2. Completion of the Mass Enrolment and renewal exercise
3. Acquisition of a NIRA Home
4. Filling of remaining 53% of the structure for efficient service delivery
5. Operationalize the marriage function
6. Enhance the NTR collection through operationalization of the amended laws among others
7. Sourcing of more funds to complement GoU to strengthen civil registration

VII. Off Budget Support and NTR Projections

Table 7.1: Off Budget Support by Project and Department

N/A

VOTE: 137 National Identification and Registration Authority (NIRA)

Table 7.2: NTR Projections(Uganda Shillings Billions)

Revenue Code	Revenue Name	FY2023/24	Projection FY2024/25
142222	Issuance of identification documents	0.000	8.200
Total		**0.000**	**8.200**

VOTE: 137 National Identification and Registration Authority (NIRA)

VIII. VOTE CROSS CUTTING POLICY AND OTHER BUDGETARY ISSUES

Table 8.1: Cross- Cutting Policy Issues

i) Gender and Equity

OBJECTIVE	To mainstream Gender and Equity concerns by being gender and equity responsive in budgeting, planning and reporting
Issue of Concern	The Authority is mandated to register all persons in the country. However, these persons need to clearly be identified in terms of men, women, location, elderly, children, persons with disabilities, those in hard-to-reach areas, etc
Planned Interventions	1)Registration of 597,168 citizens (294,523 males & 302,645 females) 2)Registration of 71,660 PWDs 3)Registration of 10,510 elderly persons 4)Registration of persons in confinement 5)Registration of 113,137 children 6)Registration of 401,698 youths
Budget Allocation (Billion)	827,914,185.000
Performance Indicators	1) 597,168 registered persons issued with NIDs (294,523 males & 302,645 females) 2) 60,000 issued with NID cards 3) 8,800 elderly persons issued with NID Cards 4) 94,864 persons in confinement issued with NID Cards 5) 336,336 youth issued with NID Cards

ii) HIV/AIDS

OBJECTIVE	To mainstream HIV/AIDS issues in the Authority
Issue of Concern	Awareness, prevention, care and treatment of HIV/AIDs
Planned Interventions	1) Develop and operationalize the HIV/AIDS workplace based policy 2) Hold a medical camp where testing and counseling will be done 3) Commemorate the World AIDs day 4) Provide Medical insurance to staff
Budget Allocation (Billion)	19,225,000.000
Performance Indicators	1) Medical camp where HIV/AIDs testing & counselling will be held 2) World AIDs Day commemorated 3) All staff are under medical insurance 4) HIV/AIDs awareness messages disseminated 5) HIV/AIDs policy developed and operationalized

iii) Environment

OBJECTIVE	To preserve and conserve the environment during our operations
Issue of Concern	Obsolete fragmented technologies and registration equipment

VOTE: 137 National Identification and Registration Authority (NIRA)

Planned Interventions	1) Safe disposal of polycarbonate material and toners 2) Acquisition of environmentally friendly technologies 3) Safe disposal of assorted ICT equipment
Budget Allocation (Billion)	500,000,000.000
Performance Indicators	1) Number of systems developed 2) Number of proper waste bins procured for disposal of wastes 3) Number of emails created 4) Nuber of assorted ICT equipment disposed off

iv) Covid

OBJECTIVE	To mitigate the impact of COVID-19 global pandemic in the workplace
Issue of Concern	The Authority is a client-based entity and staff interface with clients on daily. This exposes them to the infection of Corona Virus Disease
Planned Interventions	1) Strengthen COVID 19 surveillance in all designated registration and issuance centers countrywide 2) Provision of sanitation materials in all district offices and assorted medical supplies (masks, face shields and sanitizers)
Budget Allocation (Billion)	0.000
Performance Indicators	1) Sanitizers provided to staff 2) All NIRA offices provided with liquid soap 3) Frontline staff provided with face masks and face shields 4) 1,500 chlorine-based disinfectants provided to all NIRA offices

VOTE: 137 National Identification and Registration Authority (NIRA)

IX. PERSONNEL INFORMATION

Table 9.1: Staff Establishment Analysis

Title	Salary Scale	Number of Approved Positions	Number of filled Positions
Accounts Assistant	NIR-7	3	2
Administrative Assistant	NIR-7	3	0
ARO Registration Officer	NIR-7	234	104
Assistant Registry Officer	NIR7	1	0
Communications & Media Officer	NIR-6	1	0
Data Processing Officer	NIR-6	18	17
District IT Officer (DITOs)	NIR7	117	80
Driver	NIR-7	137	12
Head Human Resources	NIR3	1	0
Human Resource Officer - Payroll & Employee Relations	NIR6	2	0
Human Resource Officer (Talent/ Performance Management)	NIR-6	1	0
Internal Auditor	NIR-6	2	1
Legal Officer	NIR6	4	0
M & E Officer	NIR-6	3	1
Manager Human Resources	NIR4	1	0
Manager, Cyber Security	NIR4	1	0
Office Assistant	NIR8	117	51
Records Officer - Administration	NIR-6	1	0
Records Officer - HR	NIR-6	3	1
Records Officer-Administration	NIR6	1	0
Research Officer	NIR-6	2	1
Risk Officer	NIR6	1	0
Senior Accountant	NIR5	1	0
Senior Internal Auditor	NIR-5	2	1

VOTE: 137 National Identification and Registration Authority (NIRA)

Table 9.2: Staff Recruitment Plan

Post Title	Salary Scale	No. Of Approved Posts	No. Of Filled Posts	No. Of Vacant Posts	No. Of Posts Cleared for Filling FY2024/25	Gross Salary Per Month (UGX)	Total Annual Salary (UGX)
Accounts Assistant	NIR-7	3	2	1	1	2,700,000	32,400,000
Administrative Assistant	NIR-7	3	0	3	3	2,700,000	97,200,000
ARO Registration Officer	NIR-7	234	104	130	104	2,700,000	3,369,600,000
Assistant Registry Officer	NIR7	1	0	1	1	2,700,000	32,400,000
Data Processing Officer	NIR-6	18	17	1	1	4,400,000	52,800,000
District IT Officer (DITOs)	NIR7	117	80	37	37	2,700,000	1,198,800,000
Driver	NIR-7	137	12	125	125	1,150,000	1,725,000,000
Head Human Resources	NIR3	1	0	1	1	16,000,000	192,000,000
Human Resource Officer - Payroll & Employee Relations	NIR6	2	0	2	2	4,400,000	105,600,000
Human Resource Officer (Talent/ Performance Management)	NIR-6	1	0	1	1	4,400,000	52,800,000
Internal Auditor	NIR-6	2	1	1	1	4,400,000	52,800,000
Legal Officer	NIR6	4	0	4	4	4,400,000	211,200,000
M & E Officer	NIR-6	3	1	2	2	4,400,000	105,600,000
Manager Human Resources	NIR4	1	0	1	1	11,000,000	132,000,000
Manager, Cyber Security	NIR4	1	0	1	1	11,000,000	132,000,000
Office Assistant	NIR8	117	51	66	66	1,150,000	910,800,000
Records Officer - Administration	NIR-6	1	0	1	1	4,400,000	52,800,000
Records Officer - HR	NIR-6	3	1	2	2	4,400,000	105,600,000
Records Officer-Administration	NIR6	1	0	1	1	4,400,000	52,800,000
Research Officer	NIR-6	2	1	1	1	4,400,000	52,800,000
Risk Officer	NIR6	1	0	1	1	4,400,000	52,800,000
Senior Accountant	NIR5	1	0	1	1	7,500,000	90,000,000
Senior Internal Auditor	NIR-5	2	1	1	1	7,500,000	90,000,000
Total					359	117,200,000	8,899,800,000