

# **VOTE: 119 Uganda Registration Services Bureau (URSB)**

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## **I. VOTE MISSION STATEMENT**

To provide seamless and reliable registration Services.

## **II. STRATEGIC OBJECTIVE**

Strategic Objectives are

Strengthen legal and institutional framework to promote competitiveness

Simplify processes to ease registration

Enhance communication and awareness about URSB services.

Strengthen Research and Advisory Services.

## **III. MAJOR ACHIEVEMENTS IN 2022/23**

Collected NTR of UGX 45.97 Bn from July 2022 to February 2023 leading to a growth of 11 percent compared to July to February 2021/22

Increased registrations to enhance the formalization of the economy

From July 2022 to February 2023 URSB registered 18198 companies 27591 business names 56224 legal documents and 918 debentures

4530 security interest notices were registered from July 2022 to February 2023 facilitating access to credit using the Security Interest in the Movable Property Registry system

Registration of innovations and creative works From July 2022 to February 2023 URSB registered 106 copyrights 34 industrial design 1593 local trademark 1850 Foreign trademarks

From July to February 2022/23 6671 civil marriages were registered 867 Customary marriages and 286 Church licensed

The Companies Act 2012 and Insolvency Act 2011 were amended having been assented to by the President of Uganda and published in the Uganda Gazette

The Partnerships Bill 2022 was passed by the Parliament in August 2022

The amendment is to provide for the definition of the beneficial owner to provide for a register of beneficial owners which shall contain particulars of beneficial owners and other related matters

URSB relocated to its premises at the Uganda Business Facilitation Center which is going to lead to a saving of UGX 1.56 billion per annum on rent

URSB deployed the Online Business Registration System The system is fully integrated with National Identification and Registration Authority and Uganda Revenue Authority to support an end to end seamless registration transactions and processes

URSB issued the first Geographical Indication certificate in Uganda to Rwenzori Geographical Indications Limited concerning Rwenzori Mountains of the Moon Coffee

Achieved 65 percent progress regarding the upgrade of Security Interest in the Movable Property Registry and integration with the Motor vehicle registry This will ease access to credit using motor vehicles as collateral

Launched the 32nd Technology and Innovation Support Center at Lira University. These centers help to improve the quality of research in universities and other research institutions by providing access to up to date patent and nonpatent databases

Established a Digital Register for Insolvency practitioners. Insolvency practitioners registration is now online

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Established a Digital Register for insolvency practitioners. Insolvency practitioners registration is now online

Enhanced service quality standards in URSB through the journey towards ISO 9001 2015 Quality Management System

Improvements have been achieved through the Standardization of processes and procedures and process reengineering among others

URSB completed commissioned and handed over a fully constructed health and sanitation facility under the Corporate Social Responsibility initiative to the Oleni Primary school management in Vurra County

URSB participated in the sixth Session of the World Intellectual Property Organization engagement that took place on September 21st and 22nd 2022 and presented on the progress made on the Artificial Intelligence front other initiatives by the Uganda Registration Services Bureau as the National Intellectual Property Office

Formulation of law on Traditional Knowledge to regulate Traditional knowledge and folklore. Draft principles for the Traditional Knowledge legislation were completed by the end February 2022 23

Amendment to the Copyright and Neighboring Rights Act Proposals for amendment to the Act aimed at ensuring maximum economic and social benefits for rights holders have been formulated

URSB held engagements with opinion and political leaders and discussed potential areas of partnership and how to increase formalization, fully implement the National Intellectual Policy, review some of the laws that need reform like the Private Members Copyright and Neighboring rights that will support creative value promotion, and how to improve on public education on URSB initiatives

URSB participated in a regional conference on Geographical Indications for African Regional Intellectual Property Office Countries held at the ARIPO Secretariat in Harare, Zimbabwe. This was to set a strategy among the ARIPO Member States concerning setting up a Geographical Indication legal framework on a regional or national level.

URSB held a final review of the Geographical Indications workflows in the Industrial Property Automation System. This is aimed at simplification of processes to ease the registration of Geographical Indications

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## IV. MEDIUM TERM BUDGET ALLOCATIONS

Table 4.1: Overview of Vote Expenditure (Ushs Billion)

	2022/23		2023/24	MTEF Budget Projections				
	Approved Budget	Spent by End Dec	Budget Estimates	2024/25	2025/26	2026/27	2027/28	
<b>Recurrent</b>	Wage	13.393	6.369	13.393	14.062	15.468	17.015	18.717
	Non-Wage	19.854	6.620	26.689	17.140	20.568	22.723	30.390
<b>Devt.</b>	GoU	0.970	0.001	4.756	4.756	5.707	6.563	7.220
	Ext Fin.	0.000	0.000	0.000	0.000	0.000	0.000	0.000
<b>GoU Total</b>		<b>34.217</b>	<b>12.990</b>	<b>44.837</b>	<b>35.959</b>	<b>41.744</b>	<b>46.302</b>	<b>56.327</b>
<b>Total GoU+Ext Fin (MTEF)</b>		<b>34.217</b>	<b>12.990</b>	<b>44.837</b>	<b>35.959</b>	<b>41.744</b>	<b>46.302</b>	<b>56.327</b>
<b>Arrears</b>		0.000	0.000	0.000	0.000	0.000	0.000	0.000
<b>Total Budget</b>		<b>34.217</b>	<b>12.990</b>	<b>44.837</b>	<b>35.959</b>	<b>41.744</b>	<b>46.302</b>	<b>56.327</b>
<b>Total Vote Budget Excluding Arrears</b>		<b>34.217</b>	<b>12.990</b>	<b>44.837</b>	<b>35.959</b>	<b>41.744</b>	<b>46.302</b>	<b>56.327</b>

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Table 4.2: Budget Allocation by Department for Recurrent and Development (Ushs Billion)

<i>Billion Uganda Shillings</i>	Draft Budget Estimates FY 2023/24	
	Recurrent	Development
<b>Programme:07 Private Sector Development</b>	<b>9.718</b>	<b>0.267</b>
<b>SubProgramme:01 Enabling Environment</b>	<b>0.649</b>	<b>0.267</b>
<b>Sub SubProgramme:02 Lawful Registration Services</b>	<b>0.649</b>	<b>0.267</b>
004 SIMPO / Chattels	0.649	0.267
<b>SubProgramme:02 Strengthening Private Sector Institutional and Organizational Capacity</b>	<b>9.070</b>	<b>0.000</b>
<b>Sub SubProgramme:01 General administration, planning, policy and support services</b>	<b>1.617</b>	<b>0.000</b>
001 Regional Offices	1.617	0.000
<b>Sub SubProgramme:02 Lawful Registration Services</b>	<b>7.453</b>	<b>0.000</b>
001 Business Registration Services	6.797	0.000
003 Insolvency / Official Receiver	0.656	0.000
<b>Programme:13 Innovation, Technology Development And Transfer</b>	<b>2.410</b>	<b>0.000</b>
<b>SubProgramme:03 STI Ecosystem Development</b>	<b>2.410</b>	<b>0.000</b>
<b>Sub SubProgramme:02 Lawful Registration Services</b>	<b>2.410</b>	<b>0.000</b>
006 Intellectual Property Rights	2.410	0.000
<b>Programme:15 Community Mobilization And Mindset Change</b>	<b>0.341</b>	<b>0.000</b>
<b>SubProgramme:01 Community sensitization and empowerment</b>	<b>0.341</b>	<b>0.000</b>
<b>Sub SubProgramme:01 General administration, planning, policy and support services</b>	<b>0.341</b>	<b>0.000</b>
005 Public Relations and Corporate Affairs	0.341	0.000
<b>Programme:16 Governance And Security</b>	<b>27.612</b>	<b>4.489</b>
<b>SubProgramme:01 Institutional Coordination</b>	<b>26.218</b>	<b>4.489</b>
<b>Sub SubProgramme:01 General administration, planning, policy and support services</b>	<b>26.218</b>	<b>4.489</b>
002 Finance and Administration	26.218	4.489
<b>SubProgramme:04 Access to Justice</b>	<b>1.394</b>	<b>0.000</b>
<b>Sub SubProgramme:01 General administration, planning, policy and support services</b>	<b>0.646</b>	<b>0.000</b>
003 Legal and Advisory Unit	0.646	0.000
<b>Sub SubProgramme:02 Lawful Registration Services</b>	<b>0.748</b>	<b>0.000</b>
002 Civil Registration Services	0.748	0.000
<b>Total for the Vote</b>	<b>40.081</b>	<b>4.756</b>

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## V. PERFORMANCE INDICATORS AND PLANNED OUTPUTS

**Table 5.1: Performance Indicators**

**Programme: 07 Private Sector Development**

**SubProgramme: 01 Enabling Environment**

**Sub SubProgramme: 02 Lawful Registration Services**

**Department: 004 SIMPO / Chattels**

**Budget Output: 460030 Registration services**

**PIAP Output: Security Interest in Movable Property Registry System fully functional and accepted by the industry**

**Programme Intervention: 070502 Increase access to affordable credit largely targeting MSMEs**

Indicator Name	Indicator Measure	Base Year	Base Level	2022/23		Performance Targets
				Target	Q2 Performance	2023/24
No. of MSMEs sensitized and trained on usage of Security Interest in Movable Property Registry System (SIMPRS)	Number	2019/2020	0	60	0	10
No. of women and youths sensitized and trained on usage of Security Interest in Movable Property Registry System (SIMPRS)	Number	2019/2020	200	400	130	300
Number of security interests registered at the movable property registry	Number	2019/2020	3353	3600	3162	6640

**Project: 1648 Retooling of Uganda Registration Services Bureau**

**Budget Output: 000003 Facilities and Equipment Management**

**PIAP Output: Security Interest in Movable Property Registry System fully functional and accepted by the industry**

**Programme Intervention: 070502 Increase access to affordable credit largely targeting MSMEs**

Indicator Name	Indicator Measure	Base Year	Base Level	2022/23		Performance Targets
				Target	Q2 Performance	2023/24
Number of security interests registered at the movable property registry	Number	2019-2020				6640

**SubProgramme: 02 Strengthening Private Sector Institutional and Organizational Capacity**

**Sub SubProgramme: 01 General administration, planning, policy and support services**

**Department: 001 Regional Offices**

**Budget Output: 460030 Registration Services**

**PIAP Output: One stop centres for business registration and licensing established**

**Programme Intervention: 070302 Strengthening system capacities to enable and harness benefits of coordinated private sector activities**

**VOTE: 119 Uganda Registration Services Bureau (URSB)****Sub SubProgramme: 01 General administration, planning, policy and support services****Department: 001 Regional Offices****Budget Output: 460030 Registration Services****PIAP Output: One stop centres for business registration and licensing established**

Indicator Name	Indicator Measure	Base Year	Base Level	2022/23		Performance Targets
				Target	Q2 Performance	2023/24
Number of one stop centres established in (Fort Portal, Masaka, Hoima, Lira, Soroti, Gulu, Jinja & Entebe)	Number	2017-2018	43	47	0	1

**Sub SubProgramme: 02 Lawful Registration Services****Department: 001 Business Registration Services****Budget Output: 460030 Registration Services****PIAP Output: Established a unique identifier for all businesses across agencies****Programme Intervention: 070301 Improve the management capacities of local enterprises through massive provision of Business Development Services geared towards improving firm capabilities through**

Indicator Name	Indicator Measure	Base Year	Base Level	2022/23		Performance Targets
				Target	Q2 Performance	2023/24
No of businesses registered under the single registration form reform	Number	2017/2018	75814	23000	25393	96800

**Department: 003 Insolvency / Official Receiver****Budget Output: 190027 Insolvency services****PIAP Output: Strengthened Corporate Rescue Framework in Uganda****Programme Intervention: 070301 Improve the management capacities of local enterprises through massive provision of Business Development Services geared towards improving firm capabilities through**

Indicator Name	Indicator Measure	Base Year	Base Level	2022/23		Performance Targets
				Target	Q2 Performance	2023/24
No. of Companies that successfully go through business rescue (Avoid liquidation)	Number	2017-2018	0	7	0	2
Number of public awareness events on insolvency undertaken	Number	2017/2018	1	12	2	2

**Programme: 13 Innovation, Technology Development And Transfer****SubProgramme: 03 STI Ecosystem Development**

**VOTE: 119 Uganda Registration Services Bureau (URSB)****Sub SubProgramme: 02 Lawful Registration Services****Department: 006 Intellectual Property Rights****Budget Output: 000075 Registration Services****PIAP Output: Human Resource capacity in the IP value chain developed****Programme Intervention: 130103 Develop a framework for promotion of multi-sectoral and multilateral collaborations**

Indicator Name	Indicator Measure	Base Year	Base Level	2022/23		Performance Targets
				Target	Q2 Performance	2023/24
Number of experts qualified in IP	Number	2017-2018	1	8	10	12

**PIAP Output: Utilization of the IP system enhanced****Programme Intervention: 130510 Strengthen the Intellectual Property (IP) value chain management;**

Indicator Name	Indicator Measure	Base Year	Base Level	2022/23		Performance Targets
				Target	Q2 Performance	2023/24
Number of media engagements on IP	Number	2017-2018	4	4	3	4

**Programme: 15 Community Mobilization And Mindset Change****SubProgramme: 01 Community sensitization and empowerment****Sub SubProgramme: 01 General administration, planning, policy and support services****Department: 005 Public Relations and Corporate Affairs****Budget Output: 000011 Communication and Public Relations****PIAP Output: Local Artists, Musicians, CMO's sensitized on IP Rights in the Culture and Creative industry****Programme Intervention: 150101 Design and implement a programme aimed at promoting household engagement in culture and creative industries for income generation;**

Indicator Name	Indicator Measure	Base Year	Base Level	2022/23		Performance Targets
				Target	Q2 Performance	2023/24
Number of engagements and interactions on IP conducted with the Collective Management Organizations & Musician Associations.	Number	FY2017-18	1			2

**PIAP Output: Comprehensive communication strategy on registration services developed and implemented****Programme Intervention: 150103 Develop and implement a national civic education programme aimed at improving the level of awareness of roles and responsibilities of families, communities and individual citizens**

**VOTE: 119 Uganda Registration Services Bureau (URSB)****Sub SubProgramme: 01 General administration, planning, policy and support services****Department: 005 Public Relations and Corporate Affairs****Budget Output: 000011 Communication and Public Relations****PIAP Output: Comprehensive communication strategy on registration services developed and implemented**

Indicator Name	Indicator Measure	Base Year	Base Level	2022/23		Performance Targets
				Target	Q2 Performance	2023/24
Comprehensive communication strategy on registration services in place	Number	FY2017-18	0	1	1	1

**Programme: 16 Governance And Security****SubProgramme: 01 Institutional Coordination****Sub SubProgramme: 01 General administration, planning, policy and support services****Department: 002 Finance and Administration****Budget Output: 000014 Administrative and Support Services****PIAP Output: Monitoring and evaluation of performance conducted****Programme Intervention: 160601 Coordinate programme planning, budgeting, M&E and policy development**

Indicator Name	Indicator Measure	Base Year	Base Level	2022/23		Performance Targets
				Target	Q2 Performance	2023/24
Number of m&e field visits conducted	Number	2017/2018	4	4	4	4

**PIAP Output: Annual performance reports, statistical abstracts, MPS, BFP and budgets prepared****Programme Intervention: 160601 Coordinate programme planning, budgeting, M&E and policy development**

Indicator Name	Indicator Measure	Base Year	Base Level	2022/23		Performance Targets
				Target	Q2 Performance	2023/24
Whether performance reports are formulated	Text	2017/2018	Yes	YES	Yes	Yes

**PIAP Output: Salaries, gratuity expenses and NSSF contributions cleared****Programme Intervention: 160602 Develop and implement human resource policies to attract and retain competent staff**

Indicator Name	Indicator Measure	Base Year	Base Level	2022/23		Performance Targets
				Target	Q2 Performance	2023/24
Number of staff paid	Number	2017/2018	152	235	234	250

**PIAP Output: General administration (utilities, Motor vehicle repaired and maintained and staff welfare enhanced)****Programme Intervention: 160605 Undertake financing and administration of programme services**



**VOTE: 119 Uganda Registration Services Bureau (URSB)****Sub SubProgramme: 01 General administration, planning, policy and support services****Department: 002 Finance and Administration****Budget Output: 000014 Administrative and Support Services****PIAP Output: General administration (utilities, Motor vehicle repaired and maintained and staff welfare enhanced)**

Indicator Name	Indicator Measure	Base Year	Base Level	2022/23		Performance Targets
				Target	Q2 Performance	2023/24
Whether utilities cleared and welfare enhanced	Number	2017/2018	Yes	YES	1	Yes

**Project: 1648 Retooling of Uganda Registration Services Bureau****Budget Output: 000003 Facilities and Equipment Management****PIAP Output: Retooling of URSB (Acquisition of ICT equipment, office furniture and purchase of motor vehicles) and systems maintenance done****Programme Intervention: 160605 Undertake financing and administration of programme services**

Indicator Name	Indicator Measure	Base Year	Base Level	2022/23		Performance Targets
				Target	Q2 Performance	2023/24
Number of directorates and units retooled	Number	2017/2018	2	2	2	4

**SubProgramme: 04 Access to Justice****Sub SubProgramme: 01 General administration, planning, policy and support services****Department: 003 Legal and Advisory Unit****Budget Output: 000012 Legal advisory services****PIAP Output: Develop an integrated Case Management System Rules and procedures reformed****Programme Intervention: 160201 Re-engineer business processes to reduce red tape in service delivery especially regarding commercial and land dispute resolution**

Indicator Name	Indicator Measure	Base Year	Base Level	2022/23		Performance Targets
				Target	Q2 Performance	2023/24
Time taken to register a business(days)	Number	2017/2018	1	1	0.17	1

**Sub SubProgramme: 02 Lawful Registration Services****Department: 002 Civil Registration Services****Budget Output: 460030 Registration Services****PIAP Output: Capacity of duty bearers strengthened****Programme Intervention: 160201 Re-engineer business processes to reduce red tape in service delivery especially regarding commercial and land dispute resolution**

**VOTE: 119 Uganda Registration Services Bureau (URSB)****Sub SubProgramme: 02 Lawful Registration Services****Department: 002 Civil Registration Services****Budget Output: 460030 Registration Services****PIAP Output: Capacity of duty bearers strengthened**

Indicator Name	Indicator Measure	Base Year	Base Level	2022/23		Performance Targets
				Target	Q2 Performance	2023/24
Proportion of Districts and Sub counties re-tooled and supported (%)	Percentage	2017/2018	2	8%	6%	8%

**PIAP Output: Commercial laws enforced****Programme Intervention: 160201 Re-engineer business processes to reduce red tape in service delivery especially regarding commercial and land dispute resolution**

Indicator Name	Indicator Measure	Base Year	Base Level	2022/23		Performance Targets
				Target	Q2 Performance	2023/24
Level of Automation of business registries	Level	2017/2018	45%	60%	65%	75%

**PIAP Output: National Marriage Registration System (NMRS) rolled out****Programme Intervention: 160201 Re-engineer business processes to reduce red tape in service delivery especially regarding commercial and land dispute resolution**

Indicator Name	Indicator Measure	Base Year	Base Level	2022/23		Performance Targets
				Target	Q2 Performance	2023/24
Number of duty bearers covered with the roll out of NMRS	Number	2017/2018	4	500	578	600

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## **VI. VOTE NARRATIVE**

### **Vote Challenges**

Limited decentralization of URSB services in all districts and regions in a bid to bring registration services closer to all citizens

Limited MTEF budget allocation leading to unfunded priorities like the implementation of the human resource structure which was revised by the Ministry of Public Service

### **Plans to improve Vote Performance**

Streamlining business processes through automation of all business processes improve real time registration and turnaround time

strengthening the Intellectual Property value chain while promoting trademarks patent and industrial designs registration and protection

Establish more Service Centers for increased access to registration services

Collaborate with the Private Sector to develop innovative products based on URSB registry data

Continuous legal reforms to adopt to the changing business environment

Implementation of mass business registration aimed at increasing the formalization of the economy through business registration and the promotion of awareness of registration. This will be done through the establishment of more registration points, mobile business registration clinics, Collaboration with Strategic partners to boost business formalization and partnership with district commercial leaders and other stakeholders

Implementation and adherence to the client charter to provide services within the stipulated timelines

Compliance to ISO standards and certification to provide services that meet globally acceptable business operations

Implement a harmonized staff establishment Structure

## **VII. Off Budget Support and NTR Projections**

### **Table 7.1: Off Budget Support by Project and Department**

N/A

**VOTE: 119 Uganda Registration Services Bureau (URSB)****Table 7.2: NTR Collections (Uganda Shillings Billions)**

<b>Revenue Code</b>	<b>Revenue Name</b>	<b>FY2022/23</b>	<b>Projection FY2023/24</b>
142211	Registration fees for Documents and Businesses	0.000	0.000
<b>Total</b>		<b>0.000</b>	<b>0.000</b>

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## VIII. VOTE CROSS CUTTING POLICY AND OTHER BUDGETARY ISSUES

Table 8.1: Cross- Cutting Policy Issues

### i) Gender and Equity

<b>OBJECTIVE</b>	To enhance equal access to and utilization of services
<b>Issue of Concern</b>	Integration of equal treatment in steering process
<b>Planned Interventions</b>	-Gender budgeting -Capacity enhancement and promotion of gender sensitization work environment -Gender documentation, reporting and monitoring
<b>Budget Allocation (Billion)</b>	0.005
<b>Performance Indicators</b>	Ratio of male to female staff recruited

### ii) HIV/AIDS

<b>OBJECTIVE</b>	To provide a comprehensive framework for management of HIV/AIDS at the work place
<b>Issue of Concern</b>	protection of employees with HIV/AIDS against discrimination, victimization and harassment
<b>Planned Interventions</b>	-provision of medical insurance scheme to staff
<b>Budget Allocation (Billion)</b>	0.910
<b>Performance Indicators</b>	-Number of staff with medical insurance

### iii) Environment

<b>OBJECTIVE</b>	To promote environmental conservation practices at the workplace
<b>Issue of Concern</b>	To promote environmental conservations practices at the workplace
<b>Planned Interventions</b>	Automation of services
<b>Budget Allocation (Billion)</b>	0.750
<b>Performance Indicators</b>	-% of services automated

### iv) Covid

<b>OBJECTIVE</b>	To design appropriate intervention measures to ensure safety of staff, clients and stakeholders
<b>Issue of Concern</b>	To mitigate the spread of Covid 19 and its effects to the working environment
<b>Planned Interventions</b>	Alignment of policies and procedures to SOPs
<b>Budget Allocation (Billion)</b>	0.001
<b>Performance Indicators</b>	Number of existing policies and procedures aligned to SOPs

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### **IX. PERSONNEL INFORMATION**

**Table 9.1: Staff Establishment Analysis**

<b>Title</b>	<b>Salary Scale</b>	<b>Number of Approved Positions</b>	<b>Number of filled Positions</b>
Manager Internal Audit	RB 3	1	0
Manager Monitoring & Evaluation	RB3	1	0
Manager Official/Liquidation	RB 3	1	0
Manager, Human Resource	RB 3	1	0
Procurement Officer	RB 5	2	1
Senior Compliance & Enforcement	RB 4	2	1
Senior Human Resource Mgt Officer	RB 4	1	0
Senior Monitoring and evaluation	RB3	2	1
Senior Procurement Officer	RB 4	1	0
Traditional Knowledge Coordinator	RB 5	1	0

**VOTE: 119 Uganda Registration Services Bureau (URSB)****Table 9.2: Staff Recruitment Plan**

Post Title	Salary Scale	No. Of Approved Posts	No. Of Filled Posts	No. Of Vacant Posts	No. Of Posts Cleared for Filling FY2023/24	Gross Salary Per Month (UGX)	Total Annual Salary (UGX)
Manager Internal Audit	RB 3	1	0	1	1	6,728,000	80,736,000
Manager Monitoring & Evaluation	RB3	1	0	1	1	6,728,000	80,736,000
Manager Official/Liquidation	RB 3	1	0	1	1	6,728,000	80,736,000
Manager, Human Resource	RB 3	1	0	1	1	6,728,000	80,736,000
Procurement Officer	RB 5	2	1	1	1	4,256,000	51,072,000
Senior Compliance & Enforcement	RB 4	2	1	1	1	5,240,000	62,880,000
Senior Human Resource Mgt Officer	RB 4	1	0	1	1	5,240,000	62,880,000
Senior Monitoring and evaluation	RB3	2	1	1	1	5,240,000	62,880,000
Senior Procurement Officer	RB 4	1	0	1	1	5,240,000	62,880,000
Traditional Knowledge Coordinator	RB 5	1	0	1	1	4,256,000	51,072,000
<b>Total</b>					<b>10</b>	<b>56,384,000</b>	<b>676,608,000</b>

