# Vote Summary

### V1: Vote Overview

This section sets out the Vote Mission, Strategic Objectives, and provides a description of the vote's services (i) Snapshot of Medium Term Budget Allocations

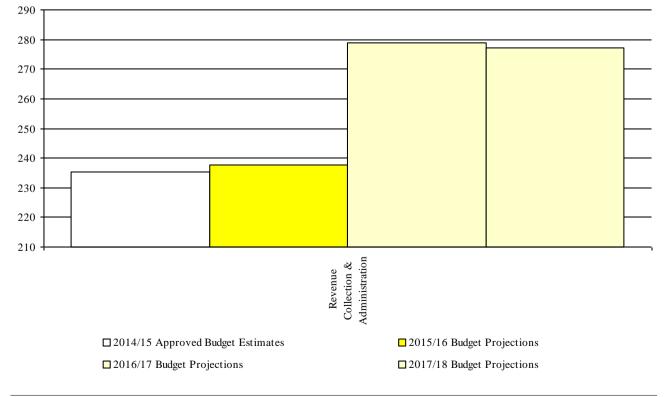
Table V1 below summarises the Medium Term Budget allocations for the Vote:

Table V1.1: Overview of Vote Expenditures (UShs Billion)

		2013/14	2014		MTEF H	Budget Proje	ctions
(i) Excluding Arrears, Taxes		Outturn	Approved Budget	Spent by End Sept	2015/16	2016/17	2017/18
	Wage	107.132	107.132	26.783	107.132	127.540	127.553
Recurrent	Non Wage	82.626	84.089	20.273	84.089	100.906	100.916
	GoU	19.225	40.500	11.497	40.500	48.600	48.605
Development	Ext. Fin	0.000	3.599	0.000	5.843	1.983	0.000
	GoU Total	208.983	231.720	58.553	231.720	277.046	277.074
otal GoU + Ex	t Fin. (MTEF)	208.983	235.319	58.553	237.564	279.029	277.074
(ii) Arrears	Arrears	0.000	0.000	0.000	0.000	N/A	N/A
and Taxes	Taxes	0.000	0.000	0.000	0.000	N/A	N/A
	Total Budget	208.983	235.319	58.553	237.564	N/A	N/A

#### \*\* Non VAT taxes on capital expenditure

The chart below shows total funding allocations to the Vote by Vote Function over the medium term: Chart V1.1: Medium Term Budget Projections by Vote Function (UShs Bn, Excluding Taxes, Arrears



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### (ii) Vote Mission Statement

The Vote's Mission Statement is:

To Provide Excellent Revenue Service with Purpose and Passion

### (iii) Vote Outputs which Contribute to Priority Sector Outcomes

The table below sets out the vote functions and outputs delivered by the vote which the sector considers as contributing most to priority sector outcomes.

Table V1.2: Sector Outcomes, Vote Functions and Key Outputs									
Sector Outcome 1:	Sector Outcome 2:	Sector Outcome 3:							
Efficient service delivery through formulation and monitoring of credible budgets.	Compliance to accountability policies, service delivery standards and regulations.	Accountability Sector's contribution to economic growth and development enhanced							
Vote Function: 14 54 Revenue Collect	Vote Function: 14 54 Revenue Collection & Administration								
<b>Outputs Contributing to Outcome 1:</b>	<b>Outputs Contributing to Outcome 2:</b>	<b>Outputs Contributing to Outcome 3:</b>							
None	None	Outputs Provided							
		145401 Customs Tax Collection							
		145402 Domestic Tax Collection							
		145403 Tax Investigations							
1									

## V2: Past Vote Performance and Medium Term Plans

This section describes past and future vote performance, in terms of key vote outputs and plans to address sector policy implementation issues.

### (i) Past and Future Planned Vote Outputs

2013/14 Performance

During the FY 2013/14, URA was expected to collect UGX 8,534.51 Billion. However, UGX 8,031.01 Billion was collected representing a growth of 12.33% compared to the UGX 7,149.48 Billion collected in FY 2012/13. This represents a performance of 94.1% of the target. The revenue collected for FY 2013/14 was able to finance 71.5% of the Uganda's national budget.

Domestic taxes collections amounted to UGX 4,671.21 Billion. This represents a growth of 9.27% (UGX 396.48 Billion) compared to the same period last year and the performance rate of 90.96%.

Revenue from international trade taxes were UGX 3,548.00 Billion. This represents a growth of 15.55% (UGX 477.49 Billion) compared to the same period last year and the performance rate of 98.84% against target.

Below is a tax-head analysis highlighting the factors that are linked to the different performance rates within the financial year.

#### Preliminary 2014/15 Performance

URA's performance in quarter one FY2014/15 in terms of revenue to target was 98.71%. Compared to the first quarter of FY2013/14, there was a growth in revenue of 14.32%. International trade performed at 98.44% while domestic taxes performed at 99.03%. In comparison to the first quarter FY2013/14, there was a growth in revenue of 18.25% in international trade and 10.94% in domestic taxes

Domestic Taxes:

Domestic taxes' collections in quarter one of the FY 2014/15 were UGX 1,124.12Bn against a target of UGX 1,135.15Bn, registering a deficit of UGX 11.03 Bn. The performance was 99.03%. However,

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compared to the same period in FY 2013/14; there was a growth in revenue of 10.94% (UGX 110.87 Bn)

Reasons attributed to the 99.03% performance:

1.Improvement in income tax declarations from collaboration with local authorities. The TREP initiative has continued to yield results from the extensive field operations during the year 2013/2014. A number of companies that did not declare and pay provisional tax during first quarter last financial year, have made substantive remittances of this tax for the same period this financial year. The companies include: Alcatel-Lucent South Africa (UGX 0.54 Bn), Nile Hotel International (UGX 0.47 Bn), Brac Uganda LTD (0.47 Bn), SBG securities LTD (UGX 0.43Bn) and Frontier Medex LTD (0.42 Bn).

2.Revenue spill overs from FY 2013/14 which had not been anticipated this year. For example Civil Aviation Authority paid UGX 9.57Bn while Exalo paid UGX 4.02Bn in corporation tax.

3.Withholding tax on supplies registered growth of 38.91% which was influenced by increased remittances from players in some sectors compared to same period last financial year. Information and communication sector, Airtel Uganda increased by 420.46% (UGX 2.69Bn), Orange Uganda by 192.57 % (UGX 2.28Bn) and MTN Uganda by 153.06 % (UGX 8.24Bn). Electricity, gas, steam and air conditioning supply sector, Umeme increased by 328.63% (UGX 4.28Bn) and UETCL by 217.60% (UGX 1.77Bn)

4. The statutory requirement of payment of 30% of tax in dispute before a case is presented in court yielded UGX 25.7Bn from National Social Security Fund.

5.Increased capital investments by taxpayers affected the performance of VAT in the electricity, telecommunication and water subsectors

6.The unanticipated increase in maintenance costs and investment costs in the electricity sub sector that increased the input tax claimed. Offsets amounting to UGX 9.02Bn due to a capital investment program worth USD 100mn by UMEME to replace infrastructure including switches, cables, transformers and other appliances. Increased input tax by UETCL amounting to UGX 6.62Bn due to the running contract for a fixed supply of power per period by UETCL regardless of the levels of consumption.

7.Reduction in number of employees from 122,144 employees to 118,114 reducing the wage bill compared to the same period last financial year arising from lay off of staff due to business activity scale down in some sectors e.g Oil and Gas.

#### International Trade Taxes

International trade taxes collections in quarter one of the FY 2014/15 were UGX were 1,018.05Bn against a target of UGX 1,034.23Bn, a performance rate of 98.44% (UGX 16.18 Bn deficit) However, compared to quarter one FY 2013/14, there was a growth in revenue of 18.25% (UGX 157.13Bn)

#### Reasons attributed to the performance:

1.A 15.56% growth in VATable imports from UGX 1,968.97Bn during the first quarter of FY 2013/14 to UGX 2031.28Bn during the first quarter of FY 2014/15.

2.Low productivity in the port of Mombasa that affected ship discharge operations during the first 2 months of this financial year as a result of rehabilitation of the port infrastructure and the prolonged rains in the coastal region.

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3. The petroleum duty performance was attributed to low port productivity during the first 2 month as a result of rehabilitation of the port infrastructure and prolonged rains in the coastal region. This has been resolved and as a result, the cumulative shortfall has reduced from UGX 23.95Bn as at the end of August 2014 to UGX 7.85Bn as at the end of September 2014.

4.Front loading of imports in the last two months of FY 2013/14 done in anticipation of tax policy changes in the budget. This applied to cigarettes and motorcycles.

5.Decline in import duty collection of the major imports during the first quarter FY 2014/15 as compared to the same period last year: Major items that registered a decrease during the first quarter FY 2014/15 include:

•Iron/steel (7308) registered a decline of 76.56% from UGX 10.00 Bn during the first quarter of FY2013/14 to UGX 2.34 Bn during the first quarter of FY2014/15.

•Eurniture (9403) registered a decline 45.51% from UGX 3.28 Bn during the first quarter of FY2013/14 to UGX 1.79Bn during the first quarter of FY2014/15.

•Tyres (4011) registered a decline of 16.88% from UGX 4.94 Bn during the first quarter of FY2013/14 to UGX 4.10 Bn during the first quarter of FY2014/15.

Vote, Vote Function Key Output	2014 Approved Budget and Planned outputs	4/15 Spending and Outputs Achieved by End Sept	2015/16 Proposed Budget and Planned Outputs
Vote: 141 URA			
Vote Function: 1454 Rev	enue Collection & Administration		
Output: 145401	Customs Tax Collection		
Description of Outputs:	18% Growth in customs Revenue	Comparing the first quarter performance of FY 2014/15 to that of FY 2013/14, Customs	18% Growth in customs Revenue
	100% Customs revenue collection to target.	taxes' collections grew by 18.25%(UGX 157.13Bn).	100% Customs revenue collection to target.
	30% Reduction in total Arrears	Customs taxes collections for the first	30% Recovery of collectable Arrears.
	<ul><li>160 Comprehensive Audits</li><li>40 Oil Issue Audits completed.</li></ul>	quarter of FY 2014/15 was UGX 1,018.05Bn against a target of UGX 1,034.23Bn, a	200 Comprehensive Audits 20 Oil Issue Audits completed.
	2 Taxpayers accredited	performance rate of 98.44%. There was a deficit of UGX 16.18 Bn.	100% Taxpayer applications for accreditation evaluated.
		The arrears as at 30th June 2014 was UGX 51.981bn, arrears as at 30th Sept 2014 was UGX 39.6871bn, giving a percentage reduction of 24%.	
		34 comprehensive audits were completed against the 24. 02 issue audits were completed against the target of 02. 02 fuel reconcilation reports with Ministry of Energy were compiled against the target of	

### Table V2.1: Past and 2015/16 Key Vote Outputs\*

Vote, Vote Function Key Output	2 Approved Budget and Planned outputs	2014/15 Spending and Outputs Achieved by End Sept	2015/16 Proposed Budget and Planned Outputs
		01. 1 end use exemption inspection audit is work in progress to be concluded in the quarter 2.	
		2. For the period July_September 2014, 12 new companies were given AEO status. These included; Spedaginterfreight Ltd, General Machinery Ltd, Victoria Pumps Ltd, Victoria Motors Ltd, Victoria Engineering Ltd, Victoria Equipment Ltd, Rapid Kate Services (U) Ltd, Multilines International, Daks Courier Services, Union Logistics (U) Ltd, Bemuga Forwarders Ltd	
		and DHL International (U) Ltd.	
Performance Indicators: Customs tax Revenue collected against target	100	98.44	100
	st: UShs Bn: 49.433	UShs Bn: 12.358	UShs Bn: 52.502
Output: 145402	Domestic Tax Collection		
Description of Outputs:	<ul><li>100% Domestic taxes revenu collection to target.</li><li>88 Average filing ratio for Va and Local Exercise Duty</li></ul>	first quarter of FY 2014/15 was UGX 1,124.12 Bn against a AT target of UGX 1,135.35 Bn, a performance of	<ul> <li>100% Domestic taxes revenue collection to target.</li> <li>89 Average filing ratio for VAT and Local Exercise Duty</li> </ul>
	30% Collectable arrears collected & 30% Reduction i total arrears portfolio	99.03%. n In the first quarter period, the	30% Recovery of Collectable arrears
	3,375 Audits completed brok down as follows: 2,421 desk audits, 828 field issue and 12 comprehensive audits	average filing ratio for all tax heads was 79.5%, represented by PAYE - 82.32%, VAT -	3,375 Audits completed broken down as follows: 2,421 desk audits, 828 field issue and 126 comprehensive audits
	1% Of collected revenue from new value registered taxpaye	rs. UGX 79.82Bn against the collectable arrears of UGX	5% Of collected revenue from new value registered taxpayers. 64 Tax hubs conducted
	64 Tax hubs conducted Growth in Tax payers Registr by 30%	179.69Bn, representing a recovery rate of er 44%.	Growth in Tax payers Register by 30%
	15% Growth in value taxpayoregister	refund audits)	15% Growth in value taxpayer register
	22% Growth in DT revenue collection.	were carried out in first quarter. The	22% Growth in DT revenue collection.
	Recovery of current year aud	proportion of revenue from new dits clients in comparison with total	

Vote, Vote Function Key Output	Function Approved Budget and		14/15 Spending and Achieved by E		2015/16 Proposed Budget and Planned Outputs		
			DT collections was 0.6%.	for quarter one			
			No tax hubs we out.	re carried			
			632,379 taxpay June to 679,102 30th September performance rat 93.3% comparison with performance of FY 2013/14, do	6 (46,723) from ers as at 30th 2 taxpayers at 2014, a e of In h the first quarter of mestic tax eased by 10.94% bn).			
			quarter of FY 2 amounted to UC Actual agreed ta 47.22 Bn, out o 1.05 Bn was pai quarter, register rate of 2.22% fr audits.	014/15 GX 73.66 Bn. ax was UGX f which UGX id within the ing a recovery			
Performance Indicators:							
Growth in taxpayer register Domestic Tax Revenue collected against target	30 100		7 99.03		30 100		
Average filling ratio Output Cost.	88 UShs Bn:	61.662	79.5 UShs Bn:	15.416	89 UShs Bn:	64.070	
1	Cax Investigations	01.002	Cons Dri.	15.410	<u>0 5h3 Bh.</u>	04.070	
Description of Outputs:	100% of the planne compliance program		100% of the pla complaince pro- executed for the quarter.	grammes were	50 Tax cases investigate 15 recommended for prosecution.	d and	
	100% of Quality Service Management Plan (QSMP) executed.		50% of the QSMP executed. The rest are scheduled for subsequent		100% Of the planned compliance programme executed		
	100% of stakeholder engagement program implemented		quarters. out of 2 (50%) j stakeholder eng		100% Of Quality Service Management Plan (QSM executed.		
	100% Of the TID p maturity growth att	tained.	quarter were can out. The TID proces	rried s maturity level	100% Of stakeholder engagement program implemented		
	100% Of staff Dev Programms implen		was established and avenues for growing the maturity level by one level were		100% Of the TID proces	SS	

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Vote, Vote Function Key Output	Approved Budget a Planned outputs	2014 and	/15 Spending and ( Achieved by En		2015/1 Proposed Budg Planned Outpu	et and
			identified. 100% of staff de programmes for implemented.	evelopment the quarter were	maturity growth 100% Of staff D Programms impl	evelopment
Output Cost:	UShs Bn:	6.257	UShs Bn:	1.564	UShs Bn:	5.813
Vote Function Cost VF Cost Excl. Ext Fin. Cost of Vote Services: Vote Cost Excl. Ext Fin.	UShs Bn: UShs Bn UShs Bn: UShs Bn	231.720 235.319	<b>UShs Bn:</b> UShs Bn UShs Bn: UShs Bn	58.553 <b>58.553</b>	<b>UShs Bn:</b> UShs Bn UShs Bn: UShs Bn	<b>237.564</b> 231.720 <b>237.564</b> 231.720

\* Excluding Taxes and Arrears

2015/16 Planned Outputs

Financial Year 2015/16 Planned Outputs

By focusing on the following objectives in order to collect 100% revenue collection to target, URA targets the following outputs:

#### I.Increase Revenue yield

We expect to collect 100% revenue collection to target and achieve a 22% and 18% growth in Domestic taxes and Customs revenue collection respectively. These will be achieved mainly through; engaging local authorities and other 3rd parties to gather information about potential revenue sources and carrying out intelligence operations, Recovery of taxes from agreed audits and collection of collectable arrears from audits of previous years, managing the migration of taxpayer balances into e-Tax, Cleaning the VAT, PAYE and Income tax ledgers and strengthening revenue collection controls in Customs through Implementation of risk management, enhancing revenue intelligence, Implementation of a Central Processing Centre for all Customs Clearances, Implementation of a customs electronic valuation database and review of the management and controls of bonded warehouses.

#### Ii.Increase tax compliance

Through compliance management, URA expects to:

-Increase average filing ratio from 88% to 89% (LTO 100%, MTO 92% and other stations 75 - looking at VAT, PAYE and Local Excise duty).

-Recover30% of collectable arrears,

-Reduce annual debt stock of private arrears by 75Bn.

-Conduct 3,375 Domestic tax Audits broken down as follws: 2,421 desk audits, 828 field issue and 126 comprehensive audits

-Conduct 200 Comprehensive and 20 Issue Customs Audit.

-Investigate 50 tax cases and recommend 15 for prosecution.

-Through joint compliancy strategy, 10 audits will be conducted jointly.

Iii. Improve Quality of service

Through the quality service enhancement initiative, our target is to attain:

- 80% client satisfaction level.

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To achieve this, we shall provide:

- 28 Service centres with onsite support to taxpayers,
- Conduct 32 Sector based seminars ( I per region per quarter ),

-Conduct 103 Primary tax clinics,

-Hold 32 Tax payer Day Hubs and

-Organize 7 Exhibitions.

**Iv.Enhance Relations** 

In a bid to improve our services and compliance, we shall hold strategic engagements with

-3 EAC Partner groups (8 EARACG/EARATC/ sub-committee engagements,

- 4 EAC engagements on Single customs territory and 3 EAC engagements with the Board).

-Participate in three international fora (4 ATAF, 4 ITAS and 4 OECD),

-Engage 4 Government agencies (4 engagements with MDAs, 8 engagements with MoFPED on revenue forecasting, statistical and policy development Issues, revenue performance review and planning matters), -Hold 2 engagements with UBOS on statistical and policy development issues and planning matters,

-Hold 2 engagements with OPM/Accountability sector for provision of technical assistance,

-Hold1 engagement with NPA and 1 with BoU.

-Hold12 press briefs

We shall also hold engagements with development partners to source funds and technical assistance, hold consultative business fora with CEOs, finance directors, accountants/ consultants, engage 2 Media groups (Journalists and Editors) in a bid to improve reporting regarding URA activities and hold at least one engagement with the Legislature.

When these initiatives are well implemented, we expect 75% of expectations from Partner interactions met.

V. Increase client Base

In order to increase the client base, we shall optimize the use of 3rd party information (ASYCUDA, IFMS, e-tax, TID) by identifying and registering all value clients. We shall also carry out sector based registration, Collaborate with KCCA, Local Governments, URSB and gazetted WHT agents to register the un-registered suppliers.

When these initiatives are well executed, we expect a 30% growth in the taxpayer register,15% Growth in value taxpayer register, and a 1% of Domestic tax revenue from newly registered tax payers.

#### Vi.Improve Business Process Management

In a bid to further improve our business processes, we shall Implement a Disaster Recovery plan, Data Warehousing solution, establish a URA Archive, interface Sun system with e-Tax and design processes to manage mobile service, specialized return filing, transfer pricing and international taxation and collaboration between different agencies (KCCA, URSB, and local government).

We shall also review the DT structure to cater for Oil and Gas Division, strengthen controls in the registration process, make preparations for implementation of EFDs, test and implement the re-designed TID module, re - engineer the Single Customs Territory Process, roll out the science / forensics support services to other departments, complete and operationalize the Trade Tax model, complete and operationalize the Corporation Tax model and conduct an organizational assessment as a precursor to the development of a new corporate Strategy.

If all these process improvement initiatives are well implemented, we expect to attain Level 3 Business Process maturity.

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Vii.Increase Staff Productivity

In order to improve staff productivity, URA will continue to facilitate its staff and business units with modern tools to enable them execute their roles better. We shall continue to improve the working environment, conduct work load assessment and job alignment, implement JSA recommendations and review the performance evaluation process.

Through this we expect 95% of our staff to meet their performance expectations and UGX 3.9Billion revenue per Staff.

Viii.Increase staff motivation

In order to improve staff motivation, we shall strengthen the reward and recognition programs; provide healthcare services and wellness programs to staff and their families. Our target is to maintain the staff attrition rate 4% and attain a staff motivation level of 90%.

Ix.Enhance staff competences

In order to improve staff skills, relevant course modules targeting bridging identified staff competence gaps have been developed for implementation. New staff will undergo basic tax administration training. The capacity building program were designed in accordance with STRAMAL Model that is premised on three pillars; Strategy, Maintenance and Leadership

Strategic trainings will be undertaken to equip staff with specialized skills needed to execute our strategy, i.e. petroleum and oil revenue management, Auditing the Telecom sector, e-commerce and transfer pricing. Maintenance training and sponsorship for professional development programs that equip staff with best practices in their respective operational areas that enhances proficiency and business continuity i.e. ACCA, CPA, CIMA, CISCO etc.

A robust leadership development program was developed and will be implemented to equip staff with leadership skills.

Our target is to have 100% of staff identified, trained as per training planner and this requires committing 3% of the total re-current budget.

### Table V2.2: Past and Medium Term Key Vote Output Indicators\*

		2014/1	15	MTEF Pr	MTEF Projections		
Vote Function Key Output Indicators and Costs:	2013/14 Outturn	Approved Plan	Outturn by End Sept	2015/16	2016/17	2017/18	
Vote: 141 URA			•				
Vote Function:1454 Revenue Collect	ion & Administra	ition					
Customs tax Revenue collected		100	98.44	100	100	100	
against target							
Average filling ratio		88	79.5	<mark>89</mark>	90	90	
Domestic Tax Revenue collected		100	99.03	100	100	100	
against target							
Growth in taxpayer register		30	7	30	30	30	
Vote Function Cost (UShs bn)	N/A	235.319	58.553	<u>237.564</u>	279.029	277.074	
VF Cost Excl. Ext Fin.	208.983	231.72	58.553	231.720	N/A	N/A	
Cost of Vote Services (UShs Bn)	N/A	235.319	58.553	237.564	279.029	277.074	
Vote Cost Excl. Ext Fin	208.983	231.720	58.553	231.720	N/A	N/A	

Medium Term Plans

Medium Term Plan – Focus for 2015/16

## Vote Summary

a) Focus on Fast growing priority sectors with high revenue contribution as follows:

- -Construction,
- -Wholesale and retail,
- -Manufacturing,
- -Real estates and renting,
- -Transport,
- -Storage and communication,
- -Education,
- -Electricity,
- -Oil and gas
- -Gaming and sports betting,
- -Professionals such as Lawyers, Accountants and tax consultants, engineers .
- Develop treatment strategies for each taxpayer segment.

b) Focus on the informal sector as follows::

- -High net worth individuals (An individual with liquid assets of more than UGX 500m)
- -Reinforcement of rental zoning within and outside Kampala
- -Continue with the Tax payer Registration Expansion Programme initiative.
- -Address legal framework for informal sector.

c) Implementation of single customs territory and Electronic cargo trucking system

d)Under Managing Compliance Program:-Mainstream activities of MCP-Conduct program impact assessment

e) Develop a five year corporate plan FY 2016/17-FY 2020/2021

-Conduct environmental assessment

- -Carryout post implementation evaluation of the current corporate plan.
- -Incorporate output from Vision 2022
- f) Carry out Capacity building programs in the following areas:
- -Audit skills in e-commerce,
- -Telecommunications,
- -Transfer pricing,
- -Construction,
- -Real -estate,
- Oil and gas,
- insurance and
- -Data management skills

### g) Construction of URA HQ Building

## (ii) Efficiency of Vote Budget Allocations

URA medium term strategy is to maximise compliance through leveraging technology and professionalism. As a result, we shall focus on the following during FY 2015/16.

Implementation of single customs territory to improve trade in the region by removing trade barriers

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Implementing electronic cargo tracking system to remove all cargo export, re-export and all tansit related trade barriers.

Provision of all major URA services on line on URA Portal (Registration, Filing, Payment and NTR services). This will enable all our clients access our quality services all the time, any where and at the lowest cost possible.

Use of e-Procurement system in all procurements to avoid procurement delays

Use of EFT system in paying our service providers to avoid any delays in payments

#### Table V2.3: Allocations to Key Sector and Service Delivery Outputs over the Medium Term

	(i) Allocation (Shs Bn)				(ii) % Vote Budget			
Billion Uganda Shillings	2014/15	2015/16	2016/17	2017/18	2014/15	2015/16	2016/17	2017/18
Key Sector	117.4	122.4	133.8		49.9%	<u>51.5%</u>	50.5%	<u>0.0%</u>
Service Delivery	117.4	122.4	133.8		49.9%	51.5%	50.5%	<u>0.0%</u>

#### Table V2.4: Key Unit Costs of Services Provided and Services Funded (Shs '000)

#### (iii) Vote Investment Plans

UGX20 Bn has been allocated to the construction of URA headquarter building (one stop centre). This is intended to house all URA setilite stations in Kampala. Saving in terms of rent will be made and the taxpayers will have a one stop centre where they can access URA services.

UGX 9.40Bn has been allocated to Disaster recovery system to ensure business continuity incase of any disaster well knowing that most of URA servives are on line

- UGX 3.00 Bn Has been allocated to financing of motor vehicle leases for the vehicles purchased to facilitate URA

operations.

- UGX 5.84 (External financing) Has been alloacated to Data Warehouse project to enable URA have one central

place where all URA data can be stored, analysed, accessed for easy and faster decision making.

-Provision of URANET Services UTL (plus ugrade of CUGs) and Orange and KA Band Software/LicenceUGX 5.6 Bn

-Microsoft Volume Licensing - Supplementary True - UpSoftware/Licence UGX2.250Bn -Provision of Premium Support & annual maintenance of Oracle Super ClusterSoftware/LicenceUGX 1.758Bn

-eTAX Annual MaintenanceSoftware/LicenceUGXe 2.8Bn

-ETCS Annual maintenanceSoftware/Licence UGX 1.8Bn

#### Table V2.5: Allocations to Capital Investment over the Medium Term

	(i) Allocation (Shs Bn)			(ii) % Vote Budget				
Billion Uganda Shillings	2014/15	2015/16	2016/17	2017/18	2014/15	2015/16	2016/17	2017/18
Consumption Expendture(Outputs Provided)	191.2	<u>191.2</u>	214.0		81.3%	<u>80.5%</u>	80.8%	
Investment (Capital Purchases)	44.1	46.3	50.8		18.7%	<u> 19.5%</u>	19.2%	
Grand Total	235.3	237.6	264.8		100.0%	<u>100.0%</u>	100.0%	<u>100.0%</u>

Capital Investments 2015/16

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In the FY 2015/16, the following major capital purchases/investments will be made:

-Construction of URA HQ Building UGX 20Bn

-Disaster Recovery System UGX 7.908Bn

-Finance of motor vehicle leases UGX 5.044Bn

-Data Warehouse UGX 5.84Bn( External financing)

-Provision of URANET Services UTL & Orange 5.6Bn

-Microsoft Volume Licensing - Supplementary True - UpSoftware/LicenceUGX 2.250Bn

-Provision of Premium Support & annual maintenance of Oracle Super ClusterSoftware/LicenceUGX 1.758Bn

-eTAX Annual MaintenanceSoftware/LicenceUGX 2.8Bn

-ETCS Annual maintenanceSoftware/LicenceUGX1.8Bn

-Enterprise Resource Planning (ERP), HRMS implementation, Purchase of new generators, projectors and television screens UGX5.680Bn

#### Table V2.6: Major Capital Investments

Approved Budget, Planned		
Outputs (Quantity and Location)	Actual Expenditure and Outputs by September (Quantity and Location)	Proposed Budget, Planned Outputs (Quantity and Location
rojects		
URA Headquarter Building Construction	Construction of the URA headquarter building to commence in quarter 2.	URA Headquarter Building Construction
20,000,000	5,000,000	20,000,000
20,000,000	5,000,000	20,000,000
0	0	0
Vehicle Lease	The vehicles were leased and the lease is payable yearly.	Vehicle Lease
3,000,000	750,000	5,044,848
3,000,000	750,000	5,044,848
0	0	0
		ERP-HRMS implementation Aquire new generators,
	<u>_</u>	projectors and TV screens
		5,680,000
		5,680,000
DR System Implementation Data Warehouse Improved oil Taxation	Disaster recovery system implementation was not done. To be effected in quarter 2. Data warehouse turn key solution contract was completed. The other components such as contracting independent quality assurance consultant and preparation of	0 DR System Implementation
	URA Headquarter Building Construction 20,000,000 20,000,000 0 Vehicle Lease 3,000,000 3,000,000 0 3,000,000 0 3,000,000	rojectsURA Headquarter Building ConstructionConstruction of the URA headquarter building to commence in quarter 2.20,000,0005,000,00020,000,0005,000,00020,000,000000Vehicle LeaseThe vehicles were leased and the lease is payable yearly.3,000,000750,000 <tr< td=""></tr<>

2014/15		2015/16
Approved Budget, Planned	Actual Expenditure and Outputs by September	Proposed Budget, Planned Outputs (Quantity and Location
16,144,035 12,544,690	622,500 622,500	<b>13,751,691</b> 7,908,200 5 843 401
-, ,		
		Outputs (Quantity and Location)by September (Quantity and Location)Oil and gas solution implementation is ongoing. The following outputs have been accomplished so far;Oil and fas solution implementation is ongoing. The following outputs have been accomplished so far;6 out of 11 chapters of the user requirement specifications have been completed i.e. registration, returns, assessments, payments, audit and objections/appeals. The SRS document was reviewed and updated for alignment with the proposed user requirements specifications for the oil and gas processes. Tax audits of Tullow Uganda Ltd and Total E&P have 

Project, Programme	2014/15	2015/16			
Vote Function Output	Approved Budget, Planned	Actual Expenditure and Outputs	Proposed Budget, Planned		
UShs Thousand	<b>Outputs (Quantity and Location)</b>	by September (Quantity and Location)	Outputs (Quantity and Location)		
		(Quality and Zocaton)			
	Service management Policy,	For the TO-BE contact centre			
	standards, processes, tools	framework paper and the AS-IS			
	developed	contact centre operating environment and the single			
	70 staff (Client Service	point of contact and client			
	Advisors, contact centre staff	advisory centre, researches were			
	and front end staff) trained	carried out and concepts drafted			
	Pilot OJT framework to 32 DT	pending further review and input.			
	Stations	input.			
		Version one of the URA values			
	Knowledge management	book was developed, but			
	Processes, standards, tools	pending consultations and input from key stakeholders.			
	developed	Preparations towards			
	3 communication & feedback	commissioning of the URA			
	management concepts (Single	culture are ongoing. The culture			
	point of contact concept,	diagnosis and definition report			
	Contact center concept, Client advisory centre concept)	were signed off. Feedback engagements on the URA			
	developed	culture diagnosis and definition			
		report were held with south			
	SSEP-Culture Transformation:	west, western, northern and			
	Vision & values book developed	central URA stations.			
	Defined culture and vision &	DWH/BI readiness assessment			
	values book commissioned	is ongoing. End user subject			
		matter experts have been			
	100 staff on culture transformation	engaged to appreciate the business domain and gather			
	tunsionnation	business intelligence user			
	2000 staff on culture	requirements. These are;			
	transformation	Business Policy, Interpretations			
	SSEP-Decision Support	and Rulings (DT), Large Taxpayers Office (DT), Customs			
	Mechanism (DWH)	Audit (CD), Human Resource			
		division (CSD) and Process			
	DWH/BI Readness assessment	Management (DT). The IT team			
	report prepared	was engaged to appreciate the			
	1 DWH/BI iteration	URA ICT environment and its readiness for the DWH/BI			
	piloted	solution. The rest of the outputs			
		will be carried out in subsequent			
	1 DWH/BI iteration	quarters.			
	rolled out	The evaluations for the BIA			
	SSEP-Business Continuity	consultancy were completed			
	Management:	awaiting feedback from the			
		Solicitor General's Office			
	BIA report prepared BCM Policy, processes,	following completion of the market assessment report.			
	standards, tools developed	market assessment report.			
	, it is a second s	ASYCUDA World was rolled			
	15 Business continuity plans	out to 11 customs stations			
	(DT - 11, IT, HR, EO, Legal)	(Mirama Hills, Arua, Moyo, Lyukhakha, Kikagati, Bugango			
	developed	Lwakhakha, Kikagati, Bugango, Ishasha River, Oraba, Madi			
	5 BCPs tested	Opei, Busunga).			
	12 staff trained in TOT for BCM	19 Customs business processes			
	12 sum numen in 101 101 DCM	have been re-engineered and			

Project, Programme	2014/15	2015/16		
Vote Function Output UShs Thousand	Approved Budget, Planned Outputs (Quantity and Location)	Proposed Budget, Planned Outputs (Quantity and Location)		
	80% of staff trained in BCM	URS were developed.	1	
	<ul> <li>Business Continuity Management cirriculum developed</li> <li>BCM commissioned</li> <li>CBSEP-Asycuda World:</li> <li>Asycuda world rolled out to 13 stations</li> <li>9 Customs Business processes re-engineered (URS developed)</li> <li>22 Customs Business processes re-engineered (URS developed)</li> <li>Document Processing centre commissioned</li> <li>(Ground breaking) DPC operational</li> <li>2000 clearing agents sensitised on DPC functionality</li> <li>650 customs staff sensitised on DPC functionality</li> <li>ITSEP-Oil &amp; Gas Solution:</li> <li>Oil &amp; Gas system contract signed</li> <li>3 cost recovery audits performed of Oil and Gas companies</li> <li>25 staff trained in Oil &amp; Gas revenue administration</li> <li>2300 staff sensitised on Oil &amp; Gas processes</li> </ul>	(Quantity and Location)URS were developed.6 out of 11 chapters of the URS have been completed i.e. Registration, Returns, Assessments, Payments, Audit and Objections/Appeals.The SRS document was reviewed and updated for alignment with the proposed user requirements specifications for the oil and gas processesTax audits of Tullow Uganda Ltd and Total E&P have commenced. CNOOC (U) Ltd is being profiled for audit.5 staff were trained in oil and gas revenue administration (2 in advanced transfer pricing, 2 in international petroleum management, 1 in HR processes, competency development and change management). Bids for the procurement of the onsite training for 25 URA staff were evaluated by DFID's agent.5 Tax Consulting firms (PWC, KPMG, PKF, Deloitte and Touché, and EY) have been sensitized on oil and gas processes. 1 MDA (PEPD) has been sensitized on Oil and Gas processes		
	Sensitise 13 Oil & Gas external stakeholders (4 Oil & Gas Clients, 4 Tax Consultants, 5 key MDA's sensitised)			
	ITSEP-Interfaces & Integration :			
Total	4,955,310	5,125,000	1,755,152	
GoU Development		5,125,000	1,755,152	
External Financing	0	0	0	

### **Vote Summary**

### (iv) Vote Actions to improve Priority Sector Outomes

Process actions carried out to address vote function performance include the following:

-Implementation of the Electronic Cargo Trucking System

-Rolled out of Asycuda World to most of Customs Stations

-Implemented of Single Custms Territory

-Trainned staff to gain skills in auditing highly risky sectors

-Trainned all members of Senior management in leadership (FUEL)

-Improved the URA portal to make it more user friendly to our clients

-Autholised 12 companies for AEO

-Implemented Tax Payer Education Programme

Planned process actions to improve vote function performance include the following:

-Train all middle managers in leadership

-Implement Tax Payer Education Programme

-Implement joint compliance strategy

--Implement Single Custms Territory

--Implement the Electronic Cargo Trucking System

#### **Table V2.7: Priority Vote Actions to Improve Sector Performance**

2014/15 Planned Actions:	2014/15 Actions by Sept:	2015/16 Planned Actions:	MT Strategy:
Sector Outcome 1: Efficient se	ervice delivery through formulat	ion and monitoring of credible	budgets.
Vote Function: 1454 Revenue	Collection & Administration		
prose	pliance Management-shall focus o ecution and strengthen the debt ma ion, identifying tax planning sche	anagement function, Detecting ar	0 11
-Implement the tax investigation programme. -Strengthen the litigation & Debt recovery function -Implement the tax investigation programme. -Strengthen the litigation & Debt recovery functions -Roll out the Authorised Economic Operator Programme	The tax investigation program was implemented and staff in different stations were sensitised on the same. The litigation and debt recovery function was strengthened, leading to winning of 15 cases out of 19 in favour of URA, and the recovery of UGX 19.74Bn from	-Strengthen litigation and prosection function -Implement the national audit plan -Operationalize the oil and gas division -Iplement the joint compliance strategy -Enhance risk selectivity profiling -Strengthen post clearance audits	Managing Copmliance Programme: -Service Support Enhancement -Customs Business Systems -Enhancement -Integrated Tax System

2014/15 Planned Actions:	2014/15 Actions by Sept:	2015/16 Planned Actions:	MT Strategy:
	The AEO program was rolled out and 12 operators have been authorised.		
	uncing staff competence and build vesting in employee development	ing capacity for sustainability of e	operations to achieve the vision
Develop and Implement standardized staff development programs Implement the training planner	A staff training needs analysis and planner were developed and circulated to all staff. The training planner is being implemented.	Implementation of the training planner Operationalise(STRAMAL) Model that is premised on three pillars namely: Strategy: Maintenance & Leadership.	Capacity Building: The capacity building program for medium term strategy has been designed in accordance with the Strategy, Maintenance and Leadership (STRAMAL) Model that is premised on three pillars namely: Strategy: Maintenance & Leadership
vehic	ngthen Taxpayer Service Delivery The and licensing services, implement ce standards at corporate and dep	ent the AEO (Authorized Econom	
-Decentralise revenue services -Design sector focused service packages -Implement tax education programmes -Conduct industry based familiarization visits. -Develop and implement Service enhancement Programmes -Hold Exhibitions	An additional DT office was obtained in Kansanga to support decentralisation of revenue services. The public sector office was operationalised. Tax education programmes held include; 8 workshops with clients in line with the priority sectors and tax awareness/education information shared with corporate bodies in Uganda via email. Engagement visits with urban authorities out side Kampala were initiated to forge working relationships on how to work with them to indentify potential taxpayers in business. Also, the rental project kicked off with door to door visits. This has resulted into registration of 445 rental income earners.	<ul> <li>-Decentralise revenue services</li> <li>-Design sector focused service packages</li> <li>-Implement tax education programmes</li> <li>-Conduct industry based familiarization visits.</li> <li>-Develop and implement Service enhancement</li> <li>Programmes</li> <li>-Hold Exhibitions</li> </ul>	Managing Copmliance Programme: -Service Support Enhancement -Customs Business Systems -Enhancement -Integrated Tax Systems
	Service enhancement programmes were developed and premises for the Kansanga liaison office were		

### **Vote Summary**

2014/15 Planned Actions:	2014/15 Actions by Sept:	2015/16 Planned Actions:	MT Strategy:
	secured.		
	2 exhibitions were held with PSFU exhibition and DFCU women in business expo.		

## V3 Proposed Budget Allocations for 2015/16 and the Medium Term

This section sets out the proposed vote budget allocations for 2015/16 and the medium term, including major areas of expenditures and any notable changes in allocations.

#### Table V3.1: Past Outturns and Medium Term Projections by Vote Function\*

		2014/15		MTEF Budget Projections		
	2013/14 Outturn	Appr. Budget	Spent by End Sept	2015/16	2016/17	2017/18
Vote: 141 URA						
1454 Revenue Collection & Administration	208.983	235.319	58.553	237.564	279.029	277.074
Total for Vote:	208.983	235.319	58.553	237.564	279.029	277.074

#### (i) The Total Budget over the Medium Term

Resource allocation for medium term is as follows: FY 2015/16 UGX237.564Bn, FY 2016/17 UGX279.0291Bn, FY 2017/18 UGX277.074Bn

#### (ii) The major expenditure allocations in the Vote for 2015/16

The budget allocation for the FY 2015/16 is UGX 237.564 Billion out of which UGX 191.221 Billion is for recurrent expenditure and UGX 46.343 Billion for capital expenditure. Capital expenditure budget includes UGX 20 Billion to start construction of URA Headquarters and UGX 5.843 Billion external financing towards development of decision support solutions.

i.Major Expenditure Allocations

The Major expenditure allocation is staff costs (59.2%) and include; Consolidated Pay, Hardship allowance, Employers' Contribution to NSSF, Medical Allowance, Employer's Contribution to RBS and Gratuity. The cost driver for staff costs is the approved staff establishment of 2,394 staff.

ii.Capital Investments for FY 2015/16

In the FY 2015/16, UGX 20 Billion has been allocated to construction of URA Headquarter building, UGX 7.908 Billion to Disaster Recovery (DR) system, UGX 5.68 Billion to procuring of an ERP system, UGX 5.044 Billion to finance the motor vehicle lease, UGX 5.680 Billion to the purchase of new generators, projectors and TV screensand UGX 5.643Bn External financing towards the Data Warehouse.

#### (iii) The major planned changes in resource allocations within the Vote for 2015/16

there are major chances in resource allocations except reallocations internally to meet prioritized activites

#### Table V3.2: Key Changes in Vote Resource Allocation

Changes in	es in Budget Allocations and Outputs from 2014/15 Planned Levels: 2015/16 2016/17 2017/18			Justification for proposed Changes in Expenditure and Outputs	
Vote Functio	on:1401 Revenue C	Collection & Admini	stration		
Output:	1454 01 Customs	Tax Collection			
UShs Bn:	3.069 U	/Shs Bn:	-2.629 UShs Bn:	-49.433	
Output:	1454 02 Domestic	c Tax Collection			

# **Vote Summary**

Changes in	Budget Allocatio 2015/16	ons and Outp	uts from 2014/15 Planned Lev 2016/17	els: 2017/18	Justification for proposed Changes in Expenditure and Outputs
UShs Bn:	2.414	UShs Bn:	16.436 UShs Bn:	-61.662	
Output:	1454 05 URA L	egal and Admi	nistrative Support Services		
UShs Bn:	-4.674	UShs Bn:	-0.991 UShs Bn:	-56.991	
Output:	1454 75 Purcha	se of Motor Ve	chicles and Other Transport Equi	pment	
UShs Bn:	2.045	UShs Bn:	4.600 UShs Bn:	-3.000	
Output:	1454 76 Purcha	se of Office an	d ICT Equipment, including Sof	tware	
UShs Bn:	5.680	UShs Bn:	18.180 UShs Bn:	0.000	
Output:	1454 77 Purcha	se of Specialise	ed Machinery & Equipment		
UShs Bn:	-2.392	UShs Bn:	-16.144 UShs Bn:	-16.144	
Output:	1454 79 Acquisition of Other Capital Assets				
UShs Bn:	-3.200	UShs Bn:	-4.955 UShs Bn:	-4.955	

# V4: Vote Challenges for 2015/16 and the Medium Term

This section sets out the major challenges the vote faces in 2015/16 and the medium term which the vote has been unable to address in its spending plans.

UGX 17.705-Structural Review, UGX 8 Bn for NSSF Arrears, UGX 14 Bn -Security, publicity, staff training & IT items, UGX 4.7 Bn for Single Customs Territory Implementation.

### **Table V4.1: Additional Output Funding Requests**

Additional Outputs in	Requirements for Funding and 2015/16:	Justification of Requirement for Additional Outputs and Funding
Vote Functi	on:1402 Revenue Collection & Administration	
Output:	1454 02 Domestic Tax Collection	
UShs Bn:	0.000	Continency costs for oil & Gas-URA will be able to defend her self in court of law as a result we will increase on collections and reduce on damages/legal costs
		Alterations to be made to the eTAX system following the move to criminal focused processes in the way TID is doing business (Busines Process Re-engineering System Design User Acceptance Testing, Training Piloting Implementation).
		Roll out new driving permit process to Kampala and all regional offices-Improved service delivery as a result, the number of taxpayers renewing their permits will be increase which positively impacts on revenue yield.
		E-tax filing racks-These will support the implementation of the DMS module on Etax
Output:	1454 03 Tax Investigations	
UShs Bn:	0.000	<ul> <li>Provison of equipment to enhance science and forensic</li> <li>laboratory will help in the smooth operation of the Forensics lab.</li> <li>Their availability would aid investigations and collection of</li> <li>evidence admissible in courts of law. For example;</li> <li>1. The equipment will greatly improve the processing power of the</li> <li>forensic examiner machines which will eventually reduce on the</li> <li>amount of time needed to process a case and extract evidence.</li> </ul>
		2. The equipment will enable simultenious processing of the tasks

# Vote Summary

Additional Requirements for Funding and Outputs in 2015/16:	Justification of Requirement for Additional Outputs and Funding
	<ul> <li>in the forensic lab thus obtaining timely output.</li> <li>3. Increase the processing power in analysis of huge volumes of disk images.</li> <li>4. The equipment will be used for questioned documents examination</li> <li>5. Support the dual display capability of the forensics machines</li> <li>6. The Hard disks are used for storing data from computers seized from taxpayers. Their absence would complicate data extraction &amp; storage from computers and devices seized from taxpayers.</li> </ul>
Output: 1454 72 Government Buildings and A	dministrative Infrastructure
UShs Bn: 19.066 The funding for URA house is projected to last a pothere years. This is a shortfall on the the MTEF pro-	<i>Construction of URA one stop centre building will save the</i> erios of organization vast resources in terms of rent, systems connectivity,
Output: 1454 76 Purchase of Office and ICT E	quipment, including Software
UShs Bn: 0,000	Unified Threat Management - Support and Maintenance-If Licence renewals are not made the license will be blocked and this will expose the ICT systems to various threats and attacks, hence, disruptions in service.
	LAN installation - 10 stations changing premises or Office movement-If not funded, movement of deserving offices can not take place
	Threat Detection Solution-If license not renewed URA systems security gets compromised and suffers being attaked without knowing
	Installation of IT LAB and test environment-Risk of tesing with live environment with possibility of accidentally damaging the system

This section discusses how the vote's plans will address and respond to the cross-cutting policy, issues of gender and equity; HIV/AIDS; and the Environment, and other budgetary issues such as Arrears and NTR.

### (i) Cross-cutting Policy Issues

(i) Gender and Equity

<b>Objective:</b> Improve	Gender balance during satf recruitment
Issue of Concern : The	ratio of Men to women in URA is 2:1
Proposed Intervension	S
Staff will be recruited	based on demonstrated competences for all jobs without bias to gender.
Budget Allocations UC	GX billion 0
Performance Indicator	<i>rs</i> All staff recruited based on demonstrated competences for all jobs withought bias to gender.
(ii) HIV/AIDS	
<b>Objective:</b> Improve s	upport to HIV/AIDS URA affected families
Issue of Concern : Nee	d to allocate budget to support URA HIV/AID affected families

# **Vote Summary**

vote Summary
Proposed Intervensions
Ammount of budget allocated to support URA HIV/AID affected families
Budget Allocations UGX billion 0.3
<i>Performance Indicators</i> 0.3 Bn budget allocation to support URA HIV/AID affected families
(iii) Environment
Objective: Improve URA work environment
Issue of Concern : Garbage management in and around URA offices
Proposed Intervensions

Procure and install garbage bins at all URA offices

Budget Allocations UGX billion 0.05

*Performance Indicators* Garbage bins installed at all URA offices

### (ii) Payment Arrears

The table below shows all the payment arrears outstanding for the Vote:

N/A

### (ii) Non Tax Revenue Collections

The table below shows Non-Tax Revenues that will be collected under the Vote: