

VOTE: 120 National Citizenship and Immigration Control (NCIC)

I. VOTE MISSION STATEMENT

Be a model of excellence in the provision of Citizenship and Immigration Services

II. STRATEGIC OBJECTIVE

Mission

To facilitate control and regulate citizenship and immigration for the development of Uganda

Strategic Objectives

1. To efficiently and effectively manage migration flows
2. To enhance enforcement and compliance to citizenship and immigration laws policies and regulations
3. To secure preserve protect and grant Uganda citizenship to foreign nationals in accordance with the laws
4. To create an enabling environment for provision of citizenship and immigration services

III. MAJOR ACHIEVEMENTS IN 2023/24

To effectively manage migration flows

- a) 159,935 passports applications were received and processed, of which 147,665 citizens (60,543 males and 87,122 females) were issued passports.
- b) Procured 135,000 epassport booklets (30 percent of the annual planned booklets) were procured.
- c) A total of 1,308 applications for certificate of identity and were processed and issued.
- d) 1,640 refugees(905 males, 735females) were issued Conventional Travel Documents (CTDs) to facilitate their movement to third countries.
- e) A total of 2,343,741 (1,289,058 male, 1,054,683 female) travelers cleared at all gazetted immigration entry/exit points (comprised of 1,156,306 arrivals and 1,187,435 departures)
- f) 470 snap checks conducted in which 1,770 irregular travelers intercepted and managed.
- g) 109 land patrols were conducted; which enhanced border monitoring and reduced irregular immigration
- h) 67 foreign nationals (56 males, 11 males) were granted Certificate of Residence; of which 11 cases were residence permits due to marriage, 3 cases were former Ugandans and 53 cases due to long stay..
- i) 6,937 foreign nationals (5,747 males, 1,190 female) were facilitated with work permits to facilitate investment and employment in the country.
- j) 3,565 dependents of work permit holders issued dependent passes(911 males, 2,654 females). Of these 1610 were children and 1,955 spouses of work permit holders fostering family stability.
- k) 6,846 foreign students(4,008 males, 2,838 females) were facilitated to study in the country.
- l) 3,720 persons granted Special passes to grant them chances to obtain medical care, explore business opportunities in the country.
- m) A total of 130,471 Entry Visas issued to facilitate tourism activities by foreign nationals.

To enhance enforcement and compliance to citizenship and immigration laws policies and regulations

- a) 2,655 immigrants were investigated, 62 of them regularized their stay, 302 irregular immigrants were removed from the country; 292 files closed and further verification of the remaining files indicated the suspects had valid immigration facilities.

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b) 102 immigration suspects were arraigned before court and 85 suspects successfully prosecuted while 17 cases are pending before court.

c) 71 Appeal cases were handled and processed for the Hon. Ministers action); and these are processed in 7 days.

To create an enabling environment for provision of citizenship and immigration services

a) 342 immigration officers were trained in the fields of Leadership, performance management, migration data management, security and fraud detection, investigation and trafficking in persons cases, border control through technology among others.

b) Conducted Joint cross border trainings for Uganda-Rwanda Immigration staff at Katuna One Stop Border Post (with focus on passenger profiling, customer service, communication skills, border procedures, document verification among others

c) In the course of delivery of these immigration services, the Directorate collected Non Tax Revenue of UGX 170.287bn in 6 months from July 2023 to December 2023.

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IV. MEDIUM TERM BUDGET ALLOCATIONS

Table 4.1: Overview of Vote Expenditure (Ushs Billion)

	2023/24		2024/25	MTEF Budget Projections				
	Approved Budget	Spent by End Dec	Budget Estimates	2025/26	2026/27	2027/28	2028/29	
Recurrent	Wage	5.289	2.079	4.612	4.842	5.084	5.338	6.438
	Non-Wage	149.876	46.322	149.713	152.708	178.668	205.468	246.562
Devt.	GoU	3.831	0.000	3.831	4.023	4.626	5.089	6.106
	Ext Fin.	0.000	0.000	0.000	0.000	0.000	0.000	0.000
GoU Total		158.995	48.401	158.156	161.572	188.378	215.895	259.107
Total GoU+Ext Fin (MTEF)		158.995	48.401	158.156	161.572	188.378	215.895	259.107
Arrears		0.009	0.000	0.013	0.000	0.000	0.000	0.000
Total Budget		159.004	48.401	158.169	161.572	188.378	215.895	259.107
Total Vote Budget Excluding Arrears		158.995	48.401	158.156	161.572	188.378	215.895	259.107

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Table 4.2: Budget Allocation by Department for Recurrent and Development (Ushs Billion)

<i>Billion Uganda Shillings</i>	Draft Budget Estimates FY 2024/25	
	Recurrent	Development
Programme:16 Governance And Security	154.325	3.831
SubProgramme:01 Institutional Coordination	38.821	3.831
Sub SubProgramme:02 General administration, planning, policy and support services	38.821	3.831
001 Finance and Administration	38.821	3.831
SubProgramme:02 Security	23.080	0.000
Sub SubProgramme:01 Citizenship and Immigration Services	23.080	0.000
001 Inspection and Legal Services	4.128	0.000
002 Citizenship and Passport Control	0.723	0.000
003 Immigration Control	18.230	0.000
SubProgramme:04 Access to Justice	92.423	0.000
Sub SubProgramme:01 Citizenship and Immigration Services	92.423	0.000
002 Citizenship and Passport Control	92.423	0.000
Total for the Vote	154.325	3.831

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V. PERFORMANCE INDICATORS AND PLANNED OUTPUTS

Table 5.1: Performance Indicators

Programme: 16 Governance And Security

SubProgramme: 01 Institutional Coordination

Sub SubProgramme: 02 General administration, planning, policy and support services

Project: 1671 Retooling the National Citizenship and Immigration Control

Budget Output: 000017 Infrastructure Development and Management

PIAP Output: Asset Management

Programme Intervention: 160605 Undertake financing and administration of programme services

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
No. of vehicles maintained	Number	2022/23	68	0		74

Budget Output: 320011 Equipment Maintenance

PIAP Output: Computers and ICT equipments provided

Programme Intervention: 160605 Undertake financing and administration of programme services

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
offices with effective ICT connections and infrastructure	Text	2022/23	40%	55%	40%	45%

Budget Output: 460050 Security and ICT Infrastructure

PIAP Output: ICT Equipment procured

Programme Intervention: 160605 Undertake financing and administration of programme services

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
Proportion of planned ICT Equipment procured	Percentage	2022/23	75%	100%	15%	85%

SubProgramme: 02 Security

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Sub SubProgramme: 01 Citizenship and Immigration Services

Department: 001 Inspection and Legal Services

Budget Output: 000012 Legal advisory services

PIAP Output: Compliance to immigration laws enhanced

Programme Intervention: 160708 Strengthen border control and security

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
Level of compliance to immigration laws	Level	2022/23	76%	95%	80%	85%

Budget Output: 460043 Custody Management Services

PIAP Output: Compliance to immigration laws enhanced

Programme Intervention: 160708 Strengthen border control and security

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
Level of compliance to immigration laws	Level	2022/23	76%	95%	80%	85%

Budget Output: 460045 Enforcement and Compliance

PIAP Output: Compliance to immigration laws enhanced

Programme Intervention: 160708 Strengthen border control and security

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
Level of compliance to immigration laws	Level	2022/23	76%	95%	80%	85%

Budget Output: 460047 Immigration Prosecution Services

PIAP Output: Compliance to immigration laws enhanced

Programme Intervention: 160708 Strengthen border control and security

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
Level of compliance to immigration laws	Level	2022/23	76%	95%	80%	85%

VOTE: 120 National Citizenship and Immigration Control (NCIC)**Sub SubProgramme: 01 Citizenship and Immigration Services****Department: 002 Citizenship and Passport Control****Budget Output: 460049 Refugee Management****PIAP Output: Refugees movement facilitated****Programme Intervention: 160712 Strengthen identification and registration of persons' services**

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
Number of refugees issued with travel documents	Number	2022/23	2400	1000	1640	3000

Department: 003 Immigration Control**Budget Output: 460040 Border Control Management****PIAP Output: Border security and control strengthened****Programme Intervention: 160708 Strengthen border control and security**

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
Number of border points covered	Number	2022/23	50			55

Budget Output: 460041 Border Patrol and Surveillance**PIAP Output: Border patrols and surveillance enhanced****Programme Intervention: 160708 Strengthen border control and security**

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25

Budget Output: 460046 Immigration Control Services**PIAP Output: Aliens issued migration facilities****Programme Intervention: 160708 Strengthen border control and security**

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
Proportion of application for migration facilities issued	Percentage	2022/23	88%	95%	86%	90%

SubProgramme: 04 Access to Justice

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Sub SubProgramme: 01 Citizenship and Immigration Services

Department: 002 Citizenship and Passport Control

Budget Output: 460042 Citizenship Management Service

PIAP Output: Alien and Citizen registration strengthened

Programme Intervention: 160505 Strengthen citizenship identification, registration, preservation and control

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
Proportion of citizenship applications granted out of applications received	Percentage	2022/23	87%	90%	88%	90%

Budget Output: 460048 Passport Control

PIAP Output: Alien and Citizen registration strengthened

Programme Intervention: 160505 Strengthen citizenship identification, registration, preservation and control

Indicator Name	Indicator Measure	Base Year	Base Level	2023/24		Performance Targets
				Target	Q2 Performance	2024/25
Proportion of citizenship applications granted out of applications received	Percentage	2022/23	87%			90%

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VI. VOTE NARRATIVE

Vote Challenges

1. The e-passport system is not end to end since its partially automated, which causes inefficiencies in passport service delivery; (e.g. Passport delivery operations is not automated).
2. Immigration Attaches are only available in 7 of Uganda's 37 missions abroad; this creates vast areas of accreditation for these missions, making passport delivery quite inaccessible and expensive to Ugandans in diaspora, yet all citizens are required to appear in person for biometric enrollment.
3. Limited Information Communication Technology coverage of Border Points at only 24 borders (36%) out of the 67 gazetted border points, leaving 64% of borders with rudimentary ways of data capture leaving gaps in national security.
4. Disputed Border lines that are not clearly demarcated especially on the South Sudan Border line; in which case permanent structures can not be constructed
5. High Costs of maintenance of the e-immigration system and e-passport systems.
6. Insecurity in neighboring countries e.g. Democratic Republic of Congo and Southern Sudan do interfere with immigration work including regular patrols
7. High costs of maintenance of the e-immigration system and e-passport systems since the source codes are still held by the service provider.
8. Insufficient manpower to adequately cover all gazetted border posts and patrolling the over 330 illegal entry/exit routes. Implementation of Rationalization has delayed; hence the new proposed structure has not been implemented.

Plans to improve Vote Performance

1. Strengthen strategic partnership with sister security agencies in the enforcement of compliance to immigration laws.
2. Establish a border patrol unit after fully restructuring DCIC to bolster border control, surveillance and national security.
3. Implement a phased automation of all immigration services and integration with government systems to promote e-governance.
4. Continued upgrade and roll out of the e-passport system & e-immigration system to all Uganda missions abroad.
5. Improve staff welfare and advocate for better conditions of service including introduction of medical insurance schemes;
6. Improve physical infrastructure, through construction of staff accommodation and border posts in a phased manner;
7. Train staff and develop local capacity to maintain and operate the e-immigration systems as well as operation and maintenance of the Operations Command Centre

VII. Off Budget Support and NTR Projections

Table 7.1: Off Budget Support by Project and Department

N/A

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VOTE: 120 National Citizenship and Immigration Control (NCIC)**Table 7.2: NTR Projections(Uganda Shillings Billions)**

Revenue Code	Revenue Name	FY2023/24	Projection FY2024/25
142203	Passport fee	156.992	143.341
142204	Visa fees	45.673	45.872
142205	Work Permits	184.195	177.288
142206	Other migration permits (excluding passport and visa fees)	33.627	35.095
Total		420.487	401.596

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VIII. VOTE CROSS CUTTING POLICY AND OTHER BUDGETARY ISSUES

Table 8.1: Cross- Cutting Policy Issues

i) Gender and Equity

OBJECTIVE	1. improve access to immigration service delivery points for special interest groups. 2. Increase immigration service delivery centers away from immigration headquarters 3. Reduce incidences of cross border trafficking of persons
Issue of Concern	Some of the immigration service delivery points are not easily accessible to special interest groups . Limited service delivery centers in terms of spread and capacity Rampant incidences of trafficking in persons especially young girls through borders
Planned Interventions	-Deploy 2 immigration officers to strengthen immigration services in Brussels (Belgium) and Ankara (Turkey) -Promote awareness on trafficking in persons through radio and TV programmes
Budget Allocation (Billion)	1.093
Performance Indicators	2 Immigration Attaches deployed at Ankara and Brussels reduced incidences of trafficking in persons recorded annually

ii) HIV/AIDS

OBJECTIVE	Reduce the incidence of HIV/Aids among immigration staff separated from their families due to the nature of deployment
Issue of Concern	Immigration Staff deployments are in hard to reach areas and often far from their immediate family
Planned Interventions	Promotion of awareness Promotion of voluntary counselling and testing Provision of assorted medical care
Budget Allocation (Billion)	0.150
Performance Indicators	100% of HIV/AIDS affected staff supported

iii) Environment

OBJECTIVE	1. Scale up automation of all immigration services to reduce use of paper 2. Promote use of alternative energy sources such as solar for borders
Issue of Concern	Continued use of paper in immigration service delivery is hazardous to the environment
Planned Interventions	Procure computers and assorted systems to promote automation Procure server equipment for disaster recovery solution
Budget Allocation (Billion)	2.566

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Performance Indicators	Number of computers procured
	Number of equipment for disaster recovery solutions procured

iv) Covid

N / A

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IX. PERSONNEL INFORMATION**Table 9.1: Staff Establishment Analysis**

Title	Salary Scale	Number of Approved Positions	Number of filled Positions
IMMIGRATION OFFICER	U4L	399	349
PRINCIPAL IMMIGRATION OFFICER	U2L	25	20
SENIOR IMMIGRATION OFFICER	U3 LOWER	74	64

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Table 9.2: Staff Recruitment Plan

Post Title	Salary Scale	No. Of Approved Posts	No. Of Filled Posts	No. Of Vacant Posts	No. Of Posts Cleared for Filling FY2024/25	Gross Salary Per Month (UGX)	Total Annual Salary (UGX)
IMMIGRATION OFFICER	U4L	399	349	50	50	700,306	420,183,600
PRINCIPAL IMMIGRATION OFFICER	U2L	25	20	5	5	1,291,880	77,512,800
SENIOR IMMIGRATION OFFICER	U3 LOWER	74	64	10	10	990,589	118,870,680
Total					65	2,982,775	616,567,080